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THESIS

AN ANALYSIS OF THE U.S. NAVY VERIFICATION, VALIDATION, AND ACCREDITATION (VV&A) PROCESS FOR MODELING AND SIMULATION (M&S) USED FOR OPERATIONAL TEST (OT) OF SURFACE SHIPS AND WEAPONS

by

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June 2006

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In this climate of declining budgets and resources, models and simulations (M&S) have become very beneficial to the U.S. Navy. However, the U.S. Navy's investment in, and use of, M&S for addressing critical operational issues (COIs) within a warship's operational test (OT) program would not be practical unless the particular M&S was determined to be a credible representation of that which would be physically tested. Commander Operational Test and Evaluation Force (COMOPTEVFOR) is responsible for accrediting U.S. Navy M&S that are required to support OT. COMOPTEVFOR has developed a VV&A process that is documented in COMOPTEVFORINST 5000.1A. This instruction requires all surface ship acquisition program managers (PMs) to develop a Validation and Verification (V&V) plan that would meet COMOPTEVFOR's expectations for likely accreditation. This thesis will identify the extent to which surface ship PMs are complying with COMOPTEVFORINST 5000.1A; why they are not in full compliance with the instruction; what incentives would help them comply with the instruction; and what improvements can be made to the instruction that would increase compliance by the PMs. Finally, this thesis will conclude with recommendations that would help increase compliance with the instruction by the PMs.

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ABSTRACT

In this climate of declining budgets and resources, models and simulations (M&S) have become very beneficial to the U.S. Navy. However, the U.S. Navy's investment in, and use of, M&S for addressing critical operational issues (COIs) within a warship's operational test (OT) program would not be practical unless the particular M&S was determined to be a credible representation of that which would be physically tested. Commander Operational Test and Evaluation Force (COMOPTEVFOR) is responsible for accrediting U.S. Navy M&S that are required to support OT. COMOPTEVFOR has developed a VV&A process that is documented in COMOPTEVFORINST 5000.1A. This instruction requires all surface ship acquisition program managers (PMs) to develop a Validation and Verification (V&V) plan that would meet COMOPTEVFOR's expectations for likely accreditation. This thesis will identify the extent to which surface ship PMs are complying with COMOPTEVFORINST 5000.1A; why they are not in full compliance with the instruction; what incentives would help them comply with the instruction; and what improvements can be made to the instruction that would increase compliance by the PMs. Finally, this thesis will conclude with recommendations that would help increase compliance with the instruction by the PMs.

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LIST OF ABBREVIATIONS AND ACRONYMS

AA Accreditation Authority

ACOS(W) Assistant Chiefs of Staff, Warfare Divisions

ADS Authoritative Data Sources

ALSP Aggregate Level Simulation Protocol
APRG Application Planning and Review Group

ARP Accreditation Review Panel

CASE Computer Aided Software Engineering

CJCS Chairman Joint Chiefs of Staff
CMMS Conceptual Models of Mission Space

CNO Chief of Naval Operations
COI Critical Operational Issues

COMOPTEVFOR Commander, Operational Test and Evaluation Force

COMOPTEVFORINST COMOPTEVFOR Instruction

COTF Commander, Operational Test Force
CSS Common Semantics and Syntax
CTF Common Technical Framework

DARPA Defense Advanced Research Projects Agency
DD(X) Multi-Mission and Future Surface Combatant New

Acquisition Destroyer

DD-21 Zumwalt Class Destroyer for 21st Century
DDG-51 Arleigh Burke Class Guided Missile Destroyer
DDR&E Director of Defense Research and Engineering

DIA Defense Intelligence Agency
DIF Data Interchange Format

DIS Distributed Interactive Simulation
DISN Defense Information Services Network

DMA Defense Mapping Agency

DMSO Defense Modeling and Simulation Office

DMSTTIAC Defense Modeling Simulation and Tactical Technology

Information Analysis Center

DoD Department of Defense

DoDI DoD Instruction

DoN Department of the Navy

EFV Expeditionary Fighting Vehicle ESG Expeditionary Strike Group

EXCIMS Executive Council on Modeling and Simulation FFRDC Federally Funded Research and Development Centers

FOM Federation Object Model

FOT&E Follow-on Operational Test and Evaluation

HLA High Level Architecture

IEEE Institute of Electrical and Electronics Engineers

LCAC Landing Craft, Air Cushioned

LCS Littoral Combat Ship

LFT&E Live Fire Test and Evaluation

LPD-17 San Antonio Class Amphibious Transport Dock Ship

M&S Modeling and Simulation

MSEA Modeling and Simulation Executive Agent

MSM Modeling and Simulation Manager

MSMP M&S Master Plan

MSOSA Modeling and Simulation Operational Support Activity

MSRR Modeling and Simulation Resource Repository

NATO North Atlantic Treaty Organization

NAVMSMO Navy Modeling and Simulation Management Office

NDAT NAVSEA Dahlgren Accreditation Team NMSO Navy Modeling and Simulation Office

OpEval Operational Evaluation
OPNAV Chief of Naval Operations

OSD Office of the Secretary of Defense

OT Operational Test

OT&E Operational Test and Evaluation
OTC Operational Test Coordinator
OTD Operational Test Director

PM Program Manager

PRA Probability of Raid Annihilation

PSA Principal Staff Assistant
RAM Rolling Airframe Missile

RDT&E Research, Development, Test and Evaluation

RPG Recommended Practice Guide

RTI Runtime Infrastructure
SC Standards Coordinator
SCP Simulation Control Panel
SECNAV Secretary of the Navy
SIG Special Interest Groups

SISO Simulation Interoperability and Standards Organization

SMB Simulation Management Board SND Standards Needs Document

SNEACRS Standards Nomination, Evaluation, Advocacy and Central

Repository System

SOM Simulation Object Model
SPM Smart Product Model
SQL Structured Query Language
STOW Synthetic Theater of War
T&E Test and Evaluation
TAG Technology Area Groups
TechEval Technical Evaluation

TEMP Test and Evaluation Master Plan
TWG Technical Working Group

U.S. United States

UARC University Affiliated Research Center

USD(AT&L) Under Secretary of Defense for Acquisition, Technology

and Logistics

USJFCOM U.S. Joint Forces Command V&V Verification and Validation

VV&A Verification, Validation, Accreditation

WWW World Wide Web

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I. INTRODUCTION

A. BACKGROUND

The models and simulations (M&S) of surface ship performance developed by the U.S. Navy are expected to help acquisition program managers (PMs), resource sponsors, and operational testers to quickly and affordably determine whether their new or modified warships are suitable and effective against projected threats. However, the U.S. Navy's investment in, and use of, M&S for addressing critical operational issues (COIs) within a warship's operational test (OT) program would not be practical unless the particular model or simulation was, on the one hand, determined to be a credible representation of that which would be physically tested and, on the other hand, seen to be risk-acceptable and cost-effective.

The U.S. Navy establishes the credibility of the models or simulations it uses through accreditation by a competent, recognized authority. Commander Operational Test and Evaluation Force (COMOPTEVFOR) accredits the U.S. Navy's M&S used for warship OT through its Verification, Validation, and Accreditation (VV&A) process, as documented in the updated COMOPTEVFOR Instruction (COMOPTEVFORINST) 5000.1A of 9 September 2004. This instruction requires that all surface ship¹ PMs, who plan to develop M&S for OT, run a standardized VV&A process² that interacts with COMOPTEVFOR – in both its M&S accreditor and operational tester functions – as they develop their M&S.

In practice, however, few PMs have been able to act in full accordance with the terms of the COMOPTEVFOR process – and yet their M&S are eventually accredited, though not without a certain amount of contention and political brinksmanship among the parties. Thus, the question arises: Why are U.S. Navy surface ship acquisition program managers not fully complying with the standardized VV&A process set forth by the accreditation authority? Both the material developer and the operational tester endeavor

¹ This includes the weapons systems aboard surface ships. COMOPTEVFOR's M&S VV&A policy applies as well to the U.S. Navy's other warfighting platforms, e.g., submarines, aircraft.

² COMOPTEVFOR's standardized VV&A process will be described and discussed in Chapter III.

to demonstrate that warfighter requirements will be met – in this case through M&S – yet each seems to be looking differently at the benefits, costs, and risks entailed to achieve these ends. Thus, a practical VV&A process would need to strike a realistic balance between different, though legitimately held, institutional attitudes. The updated process described in COMOPTEVFORINST 5000.1A should represent progress in managing this balance and enabling compliance to achieve the objectives of the regulation, cost-effective use of models and simulations.

B. PURPOSE AND OBJECTIVES

This thesis endeavors to identify barriers to compliance with the VV&A process that limit the ability to achieve cost-effective use of models and simulations for OT.

The objectives of this thesis are to: (1) identify the extent to which surface ship acquisition program managers are complying with the updated VV&A process prescribed by COMOPTEVFORINST 5000.1A; (2) establish why PMs are not fully complying with the prescribed VV&A process; (3) determine what factors help PMs fully comply with the instruction; and (4) identify what improvements can be made to the VV&A process.

C. SCOPE

This thesis will study the VV&A process required by COMOPTEVFORINST 5000.1A of 9 September 2004 as it applies to U.S. Navy surface ship (and weapons) M&S used for OT. It will assess stakeholder familiarity with the instruction, examine the PM's current level of compliance, and conclude whether that level is acceptable. The VV&A experience of recent U.S. Navy surface ship (and weapons) acquisition programs will be sampled. At the heart of the research, stakeholder views will be collected on: the (1) benefits, (2) costs, and (3) risks seen in compliance; and the (4) benefits, (5) costs, and (6) risks seen in non-compliance. Finally, this thesis will consider potential improvements to COMOPTEVFOR's VV&A process that could be embodied in a revision to COMOPTEVFORINST 5000.1A.

The scope of this thesis is intentionally narrowed to address the OT of U.S. Navy surface ships and their weapons systems. The research herein does not cover M&S used for non-OT (e.g., developmental T&E, resource requirement studies, etc.). Neither the M&S used for other U.S. Navy warfighting platforms (e.g., aircraft), nor that used for other U.S. military (e.g., U.S. Army), foreign military, or U.S. civilian activities are addressed. Furthermore, this thesis emphasizes the accreditation aspect of the VV&A process over its verification and validation steps. Nevertheless, the conclusions reached by this thesis, while focused on U.S. Navy surface ship (and weapons) programs, are intended for general applicability to all weapons systems, platforms, and capabilities acquired by the U.S. Department of Defense (DoD) where M&S is used (and consequently VV&A is needed) to satisfy OT requirements.

D. RESEARCH QUESTIONS

This thesis considers a primary and four subsidiary research questions.

1. The Primary Research Question Posed By This Thesis Is:

What are the barriers to compliance with COMOPTEVFOR's VV&A process that U.S. Navy surface ship (and weapons) acquisition programs face?

2. The Subsidiary Research Questions Are:

- a. What benefits and liabilities are seen by the stakeholders in subscribing to the COMOPTEVFORINST 5000.1A VV&A process, if its standards were consistently followed by all U.S. Navy surface ship (and weapons) acquisition programs?
- b. What are the cost and schedule considerations that impact U.S. Navy surface ship (and weapons) acquisition programs in the course of complying with the COMOPTEVFORINST 5000.1A VV&A process?
- c. What are the risks observed by the stakeholders when the COMOPTEVFORINST 5000.1A VV&A process is not followed?

d. What actions can be taken by stakeholders to ensure compliance with COMOPTEVFOR's VV&A process?

E. METHODOLOGY

The thesis research and analysis proceeded through seven steps:

1. Stakeholder Identification

Major stakeholders, who participate in this arena of the Navy's VV&A process, are identified and grouped by category. The major stakeholder groups that were identified are: (a) Tester/Accreditor; (b) Resource Sponsor; (c) Program Manager; and (d) VV&A Standards Official.

2. Literature Review

Documents that provide information and data on the practices and expectations of VV&A are identified and reviewed.

3. VV&A Forums

The researchers attended and participated in five forums (i.e., technical working group meetings), sponsored by the U.S. Navy's VV&A standards community, to obtain assistance in the identification of active stakeholders, current issues, and relevant literature. Forum attendance also provided opportunities to interview stakeholders.

4. Semi-structured Interviews

The researchers conducted fourteen semi-structured interviews of participants representing the major stakeholder groups for VV&A of M&S used for OT of newly acquired (or modified) U.S. Navy surface ships and their weapons systems.

5. Data Analysis

Data from the semi-structured interviews was analyzed and reported for each of ten interview questions by VV&A stakeholder category and management level.

6. Conclusion Development

Conclusions were developed by a systematic review of the results against the primary and subsidiary research questions. The conclusion topics are as follows:

- a. Extent of compliance with COMOPTEVFORINST 5000.1A
- b. Barriers to compliance with COMOPTEVFORINST 5000.1A.
- c. Factors for compliance with COMOPTEVFORINST 5000.1A.
- d. Possible improvements to COMOPTEVFORINST 5000.1A

7. Recommendation Formulation

Recommendations were formed through consideration of the conclusions and the researchers' general experience and expectations for the future of VV&A. Topics for further studies are identified.

F. ORGANIZATION

Chapter II provides background information on M&S that describes DoD strategies and how M&S is used by the U.S. Navy to support surface ship acquisition.

Chapter III provides background information on VV&A that describes DoD processes, COMOPTEVFORINST 5000.1A, and other VV&A processes used by U.S. Navy surface ships program offices.

Chapter IV describes the research methodology used in this study.

Chapter V analyzes the results of the data collected from the interviews.

Chapter VI provides conclusions, which answer the thesis research questions, and offers recommendations and topics for further studies.

II. BACKGROUND ON MODELING AND SIMULATION

A. INTRODUCTION

This chapter discusses the M&S strategies of the U.S. Department of Defense (DoD) and the U.S. Department of the Navy (DoN) and provides an overview on the role of modeling and simulation (M&S) in addressing the operational test (OT) of U.S. Navy surface ships and how M&S is being used to resolve Critical Operational Issues (COIs) within OT.

B. DOD M&S STRATEGY

1. Introduction

DoD has directed its Service Components (i.e. the Army, Navy, Marine Corps. and Air Force) to use M&S to reduce time, resources, and risks of acquisition, to increase the quality of systems acquired, and to improve system performance. [1] In the post Cold War era of declining defense budgets, reduced manning and rapidly evolving technology and threats, M&S can provide tailored test environments that extend test envelopes to augment live testing. [1] These benefits are obtained only if the M&S are credible representations of the tested systems, projected threats, and the test environments. [1]

The widespread use of advanced M&S is necessary if the DoD is to costeffectively maintain readiness, accomplish its operational missions, make optimal investment decisions, and achieve dramatic acquisition savings. [2] To this end, DoD has established a strategy to foster simulation interoperability and reuse, calling for them to work together as a community, in systems of systems. [2]

In the late 1980 and early 1990s, DoD and Congress began to comprehend the vast potential of advanced M&S to revolutionize the way the Department made decisions and conducted its operations. [2] DoD has used M&S in many diverse ways through most of its history, but advances in information technology capabilities and the advent of the distributed interactive simulation concept, evidenced by projects such as Defense

Advanced Project Agency's (DARPA) Simulation Network (SIMNET), clearly signaled that major increases in simulation capabilities were possible. [2]

Encouraged by several Defense Science Board studies pointing to the potential benefits, DoD decided it should make the use of advanced simulation a corporate priority. [2] In the summer of 1991, the Deputy Secretary of Defense put a single individual, the Under Secretary of Defense for Acquisition (now the Under Secretary of Defense for Acquisition, Technology and Logistics (USD (AT&L)), in charge of the Department's simulation efforts. [2] At the same time, the USD (AT&L) established a flag-level Executive Council on Modeling and Simulation (EXCIMS) and stood up the Defense Modeling and Simulation Office (DMSO) as a new organization within the Office of the Director of Defense Research and Engineering (DDR&E). [2] DMSO was designated the focal point for M&S matters across DoD. This management structure was subsequently codified in DoD Directive 5000.59, "DoD Modeling and Simulation (M&S) Management," of January 4, 1994. [2]

In March 1992, the EXCIMS, chaired by the DDR&E, crafted a vision for DoD M&S. [2] This vision called for the establishment of readily available, operationally valid synthetic environments to support a full range of application areas (e.g., joint training and doctrine development, formulation and assessment of operational plans, and support of the acquisition process and force structuring). [2] The vision also stated that these environments would be constructed from affordable, reusable components that interoperate through open systems architecture. [2]

The vision called for achieving interoperability and M&S reuse as a fundamental strategy to satisfy DoD's simulation needs. Since it was not possible to build just a few simulations to satisfy the broad needs of DoD, and because any simulation would be an abstraction of the real world driven by the goals of its sponsor, there would need to be many different simulations that certainly could not be individually planned and controlled by one central office. [2] However, at the other extreme, the cost of building narrowly focused, "stove-piped" simulations to satisfy each of the ever-expanding simulation requirements would be too high. [2]

The DoD M&S community appreciated that cost, time, and risk reduction benefits would come from reusing existing simulations to address new requirements and flexibly connecting existing representations together to create new simulation environments. [2] Demands for the reuse of simulations came soon and frequently, often even before their development was complete, but it proved difficult to achieve the necessary interoperability. [2] The key technical question was how to facilitate interoperability and reuse. [2] The Distributed Interactive Simulation (DIS) and Aggregate Level Simulation Protocol (ALSP) interoperability Standards, which had emerged in the early 1990s, represented major advances in achieving interoperability, but each applied to only a particular application domain, had significant technical limitations, and could not satisfy the broad simulation interoperability and reuse goals of the DoD. [2] A new approach was required.

As these lessons were learned, DoD, led by the DDR&E, established a new, more comprehensive strategy to foster broad interoperability and reuse. [2] The analogy was drawn to planning a city, calling for simulations to work together as a community, in a system of systems. [2] To foster a community of simulations capable of being composed into federations and addressing whatever requirements emerge, requires a common technical framework (CTF) and a set of common services. [2]

This "city planning" strategy was captured in the first DoD-wide M&S Master Plan, DoD 5000.59P, which was signed in October 1995 after formal coordination across all DoD Components. [2] The M&S Master Plan (MSMP) identified six objectives necessary to achieve DoD's M&S vision. [2] The first and most important of the objectives calls for the establishment of a CTF, to which individual simulation developments must conform. [2] With this strategy, DoD expects to foster interoperability, reusability, cost-effectiveness, and greater capability. [2]

2. Common Technical Framework

The CTF consists of three parts, the most important of which is the high-level architecture (HLA). [2] An "architecture" defines the major functional components,

design rules, and interfaces for a computer-based simulation system. [2] It specifies (conceptually) how they hook together and work together as a whole and is distinct from the software that is required to implement it. [2] The other two legs of the CTF are a common understanding of the real-world (termed a conceptual model of the mission space, or CMMS) and data Standards. [2]

a. High Level Architecture

The HLA has been developed, tested, and established as the standard technical architecture for all DoD simulations. [2] DoD policy had required simulations to comply with the HLA by 1 October 2000, be retired, or obtain a waiver from the USD (AT&L). [2] As of 1 Aug 1997, approximately 403 simulations had been committed to HLA compliance. [2]

The HLA was developed by consortium of major simulation programs. [2] It was chartered by EXCIMS, led by DMSO and supported by government, academic, and commercial sponsors. [2] In taking this approach, DoD emulated the commercial industry Standards development processes, which was a significant innovation for DoD and one of the major ingredients for the success of the HLA enterprise. [2] It allowed broad community participation in the HLA development process, fostered ownership of the HLA, and expanded the technical experience base. [2]

The HLA is not software, but a set of rules and specifications that prescribe how simulations, live systems (e.g., command and control systems, weapon systems on instrumented ranges), and supporting utilities such as data collectors and wide-area viewers work together as a federation. [2] The HLA separates the representations, provided by simulations or live systems, from the general interconnection services that is provided by a Runtime Infrastructure (RTI). [2]

Three things define the HLA: rules, an interface specification, and an object model template. [2] The ten HLA Rules establish the requirements for federation components (term federates) and the federation as a whole. [2] The HLA Object Model Template (OMT) specifies a standard form in which federates and federations must be

described. [2] Finally, the HLA Interface Specification describes the ways simulations interact with the supporting RTI software during a federation operation. [2]

The HLA is garnering much international and commercial interest. [2] The North Atlantic Treaty Organization (NATO) has established a high-level steering group on M&S that is evaluating the HLA as a potential NATO Standard to facilitate simulation interoperability and reuse. [2] The Simulation Interoperability and Standards Organization (SISO) has begun the process of establishing the HLA as an Institute of Electrical and Electronics Engineers (IEEE) Standard. [2] The DARPA Synthetic Theater of War (STOW), with United Kingdom participation, is using the HLA and pushing technology boundaries in a number of important areas, including scalability, command and control representation, and representations of the natural environment. [2] Many foreign nations have begun HLA-based simulation developments. [2]

b. Conceptual Models of the Mission Space

Conceptual Models of the Mission Space (CMMS) is a first abstraction of the real world activities associated with a particular mission. [2] Such conceptual models provide entities, actions, tasks, and interactions (EATI) representation of the military mission space that is independent of any specific computer-aided software engineering (CASE) tool or utility employed to capture it. [2] These functional descriptions are intended to serve as a representational resource, capturing information about various military operations, to be used by simulation developers and others. [2] This information is derived from authoritative sources, is described using common syntax and semantics, and is independent of any particular simulation implementation. [2]

Development and sharing of the CMMS is a responsibility shared among various organizations in DoD. [2] Warfighters act as the authoritative source for how the world works, specifying mission-essential task lists and doctrine. [2] The developers of the simulation, cooperatively and collectively, provide the knowledge for acquisition. [2] DMSO develops the database management system: (1) providing knowledge acquisition teams with technical support (e.g., common semantics and syntax, data interchange

formats); (2) registering the resulting CMMS data provided by the simulation developers: and (3) allowing wide access to the CMMS database as it is filled. [2]

Other related DMSO efforts such as the Modeling and Simulation Resource Repository (MSRR) and the Data Standards Work, provide the infrastructure and technologies needed to support CMMS. [2] The MSRR provides CMMS access to simulation developers, doctrine developers, trainers, and other interested parties. [2] The CMMS database management software supports a variety of structured views for the display and manipulation of these conceptual models. [2] A Data Interchange Format (DIF) Standard has also been developed for the conversion, integration, storage, and extraction of these conceptual models. [2]

c. Data Standards

DMSO led the effort to develop M&S data Standards as directed by the DoD MSMP. [2] DMSO's data engineering efforts have four thrusts. [2] The first is the development of Common Semantics and Syntax (CSS) and associated DIFs. [2] CSS are the logical structure and content (meaning) of any specific model or data element. DIFs are the physical representation (e.g., Backus-Naur Form, Structured Query Language (SQL), bits and bytes) of data that programmers employ to interchange complex data fields. [2]

The second thrust of the data Standards efforts is the identification of authoritative data sources (ADS). [2] ADS tells developers and users where to go for the best data. Each military service is identifying the appropriate ADS associated with its varied responsibilities (e.g., weapon system characteristics and performance, order of battle) and providing that information to DMSO for incorporation in the MSRR. [2]

The third thrust is the establishment of standard Data Quality practices to provide a means to ensure databases are complete and coherent. [2] The fourth thrust is the establishment of Data Security practices (DS) to guide the sensitive matter of data access and release. [2]

Data Standards are intended to facilitate the creation, management, and exchange of information data sources, simulation developers, and simulation users for all phases of simulation operations – development, initialization, runtime interchange, and post-execution review. [2] They are employed in the drafting of HLA Simulation Object Models (SOMs) and Federation Object Models (FOMs), CMMS, and in the authoritative representation of the natural environment, units, systems, and human behavior. [2]

3. Common Services

A broad range of common services is being developed to support both users and developers of M&S. [2]

a. Modeling and Simulation Executive Agents

To provide focus, coordination, centers of excellence, cost avoidance, and broad support to the M&S community in common and general use areas, the DoD has designated four M&S Executive Agents (MSEAs) to serve the broad M&S community. [2] They represent the three domain areas of the natural environment (terrain, oceans, aerospace) and a combined domain of foreign forces and joint national intelligence processes. [2]

b. Natural Environments

The second major objective of the DoD M&S Master Plan (MSMP) is to provide timely and authoritative representations of the natural environment, which are subdivided into the terrain, oceans, and aerospace domains. [2]

- (1) Terrain. In April 1995, the USD (AT&L) designated the Director, Defense Mapping Agency (DMA) as the DoD MSEA for Authoritative Representation of the Terrain Natural Environment. [2]
- (2) Oceans. The Secretary of the Navy was designated the MSEA for the Ocean Environment in April 1996.

(3) Aerospace. The Secretary of the Air Force was designated the MSEA for the Air and Space Natural Environments in April 1996. [2]

c. Foreign Forces and U.S. National & Joint Intelligence Processes

The Director of the Defense Intelligence Agency (DIA) is the MSEA for the Representation of Foreign Forces and U.S. National and Joint Intelligence. [2]

d. Communication Services

Most simulation executions take place within a single facility or usually involve only limited point-to-point wide area communications. [2] Additionally, these distributed simulations may require multi-cast and bandwidth reservation services which are not generally available within either commercial or defense communication networks.

[2] The Defense Information Services Network (DISN), DARPA and the Defense Information Systems Agency (DISA) have cooperatively put in place the necessary communication capabilities required to support simulation activities that include enhanced Internet Protocol (IP) services. [2]

e. Verification, Validation, and Accreditation (VV&A)

The DoD's strategy for VV&A is discussed in Chapter III.

f. Modeling and Simulation Resource Repository

The Modeling and Simulation Resource Repository (MSRR) is a set of resources stored on a distributed network of computers, and linked by special applications software and world-wide web (WWW) protocols. [2] The purpose is to catalogue information and provide a means for identifying and distributing reusable resources. [2]

g. Information Resources

There are two human-in-the-loop information resources, i.e., help desks, available to the DoD M&S community. [2] The first is the Defense Modeling Simulation and Tactical Technology Information Analysis Center (DMSTTIAC), which is a government-funded agency that provides scientific and technical information and analysis services. [2] It serves the M&S, special Operations, test and evaluation, and tactical warfare communities. [2]

The second is the Modeling and Simulation Operational Support Activity (MSOSA), which is a contractor-staffed activity operating under the direction of DMSO.

[2] Its mission is to assist DoD activities in meeting their M&S needs by providing operational advice and facilitating access to M&S information and assets. [2]

C. U.S. NAVY M&S STRATEGY

1. Introduction

The use of M&S in the U.S. Navy is greater now than ever before. [3] Its (simulation) ability to represent a platform or process abstractly improves the U.S. Navy's capacity to train its personnel, plan and conduct operations, develop and procure weapon systems, and analyze force employment alternatives. [3]

The major U.S. Navy simulation programs are structured in terms of their areas of application, the requirements they address, the capabilities they provide, and the funding they receive. [3] Major programs are defined as those being well recognized within each community. [3] Simulations are an integral part of analysis, training, education, and acquisition processes; and as a technology, the use of M&S is pervasive. [3] In spite of these challenges, providing a simulation-specific baseline is critical. First, a baseline articulates simulation use and investment that allows U.S. Navy-wide priorities to be refined. [3] Next, it describes application and funding trends, enabling U.S. Navy leaders to promote needed technology and resource expenditures. [3] Finally, it supports simulation planning and documents key trends and issues requiring remedies. [3]

2. DoN Modeling and Simulation Vision and Goal

The U.S. Navy's vision is that M&S "will be a pervasive tool for operational units and will support analysis, training, and acquisition throughout DoN." [4] The U.S. Navy M&S vision calls for the use of world-class models, simulations, and simulators as tools to meet the future challenges of supporting force readiness, structure, and transformation. [4]

The goal of the U.S. Navy's M&S community is to provide capable, reactive, and flexible simulation systems that are always available to improve operational decision making, assessment and experimentation, training, and acquisition. [5] Attainment of this goal, which supports the vision, will improve the ability of all U.S. Navy decision makers to execute their missions and accomplish their objectives. [5]

3. DoN M&S Organizations

a. Navy Modeling and Simulation Office

SECNAV Instruction 5200.38A, Department of the Navy Modeling and Simulation Management, established the Navy Modeling and Simulation Office (NMSO), formerly known as the Navy Modeling and Simulation Management Office (NAVMSMO), in the Office of the Chief of Naval Operations. [6] NMSO is responsible for coordination and integration of M&S efforts across all U.S. Navy warfare and support areas. [4] The U.S. Navy uses and relies on M&S in four pillars: assessment, training, acquisition, and support to operations. These areas cross organizational boundaries and represent the many interests and responsibilities of the U.S. Navy. [4]

b. U.S. Navy M&S Standards Steering Group (MS3G)

The MS3G has representation from the U.S. Navy Secretariat Office, the Chief of Naval Operations, Fleets, Systems Commands, laboratories, Federally Funded Research and Development Centers (FFRDCs), and University Affiliated Research Centers (UARCs). [6] This broad participation and team effort ensures that candidate Standards are rigorously evaluated and appropriately promoted. [6] Participation in the

MS3G is limited to Government personnel and their designated representatives. [6] The mission of the MS3G is to oversee the operation of the U.S. Navy M&S Standards Process, rather than act as a technical deliberation body. [6] Technical reviews of candidate Standards are delegated to specialized subgroups. [6]

c. Subgroups

The MS3G is responsible for oversight of all areas of the Navy M&S Standards Project. [6] Technical expertise is provided by the M&S Standards Subgroups, each focused on a specific area (applications, such as logistics; or technologies, such as data or VV&A). [6] These subgroups are permanent in nature; each subgroup is chaired by a member of the MS3G and is appointed by the Director, Navy M&S Standards Project. [6] Membership in M&S Standards Subgroups is open to representatives from government, industry and academia. [6] The M&S Standards Subgroup is responsible for a U.S. Navy Standard from the time the need is identified to the time it is approved, promulgated and advocated. [6] These are the subgroups:

- (1) Application Planning and Review Groups (APRGs). APRGs identify specific application needs for potential U.S. Navy M&S Standards, and represent experts in functional areas of the U.S. Navy M&S Community. [6]
- (2) Technology Area Groups (TAGs). TAGs address needs as they are identified, in the appropriate area of technology, by researching, analyzing, and reviewing M&S Standards submissions. [6]
- (3) Special Interest Groups (SIGs). When the need for a Standard is identified and there is no existing APRG or TAG to address this need, a Special Interest Group (SIG) will be established by the MS3G Chair. [6] The responsibilities of a SIG are the same as that of an APRG or TAG, as determined by the MS3G Chair. [6]

4. U.S. Navy M&S Administrative Procedures

a. MS3G Meetings

A quorum for the MS3G is defined as a simple majority of the voting members of the MS3G (more than one half). [6] If a member organization fails to attend two consecutive meetings, the MS3G Chair shall notify the organization that it will lose its right to vote and be placed on an inactive membership list unless represented at the next meeting. [6] If the organization is not then represented, it shall be considered inactive and a nonvoting member. [6]

b. Voting

MS3G voting occurs on a nominated Standard through the use of an online web system and only in the 5th Stage of the Navy M&S Standard Process. [6] The voting pool is dynamic and unique, as determined by the MS3G (or the MS3G chair) for proposed Standards undergoing review. [6]

c. Legal Issues

Because of copyright laws, copyrighted Standards submitted for review cannot be posted publicly. [6] Licensed copies of copyrighted material used by members of the review team are obtained separately. [6] Proposed Standards not already approved by a recognized Standards organization can still be considered as U.S. Navy M&S Standards candidates and U.S. Navy M&S users can still use them to meet their needs. [6] If a specific Standard identified by the U.S. Navy M&S community is later approved as a government or DoD Standard, it will be identified as approved by a different authority. [6]

d. File Retention

The Standards Coordinator (SC) is responsible for maintaining active and archival files for the MS3G meeting proceedings and any other document produced by or for the MS3G in the conduct of U.S. Navy M&S Standards activities. [6] These files

shall be retained for a minimum of five years and shall include the following: (1) meeting announcements; (2) published agendas; (3) meeting minutes; and (4) meeting presentations (project and guest briefings). [6]

5. U.S. Navy M&S Processes for Standards Review and Approval

The vision of the U.S. Navy M&S Standards Project is to promote a common set of Standards (supporting protocols, techniques, best practices, etc.) for the use and reuse of U.S. Navy models, simulations, and data. [6] It is not intended to create a set of written Standards that remain unused in the U.S. Navy M&S Standards repository. [6] It is important to apply a process that permits the U.S. Navy M&S community to keep pace with, rather than react to, technological advances. [6]

The U.S. Navy M&S Standards conceptual process consists of three key activities: (1) Nominate, (2) Evaluate, and (3) Advocate U.S. Navy M&S Standards. [6] Essential to these key elements are: automated web tools; collaboration and facilitated support to address and resolve issues; and M&S experts to review, leverage, and refine the appropriate Standards. [6]

a. Types of Standards

The U.S. Navy M&S Standards process supports the submission of nominated Standards that are recommended in particular technical and application areas as well by the type of Standard the submission provides. [6] An online submission form is available in the online Standards Nomination, Evaluation, Advocacy and Central Repository System (SNEACRS) for submitting a potential U.S. Navy M&S Standard. [6] Immediately upon submission, the nomination is assigned a system-generated number for tracking purposes. [6] The nomination is now called a Standards Needs Document (SND) and is identified throughout the system by this assigned number. [6]

b. Standards Review and Approval Process Stages

The execution of the U.S. Navy M&S Standards process requires an understanding of the flow of activities, their relationships, dependencies, and associated

data. [6] The U.S. Navy M&S Standards process is broken down into eight stages (or milestones), which are: [6]

- (1) Initial submission
- (2) Evaluation by MS3G Chair and Primary Subgroup
- (3) Internal review by NMSO and MS3G
- (4) U.S. Navy Community Review
- (5) Determine Disposition MS3G Vote
- (6) Determine Disposition Director, NMSO Approval
- (7) Promulgate and advocate Standard
- (8) Periodic review by Primary Subgroup

6. U.S. Navy M&S Standards Project Charter

a. Purpose

The purpose of the U.S. Navy MS3G is to promote a common set of Standards for the use and reuse of U.S. Navy models, simulations, and data; as well as supporting protocols, techniques and processes. [6]

b. Authority

The U.S. Navy MS3G was established under the authority of the Navy Modeling and Simulation Management Office (NAVMSMO) (OPNAV N6M) on 8 Nov 99. [6]

c. U.S. Navy M&S Standards Project

The U.S. Navy M&S Standards Project is structured to make every effort to ensure that appropriate M&S Standards are available when needed for U.S. Navy M&S development, acquisition, deployment, and life-cycle support. [6] It also ensures

that the necessary infrastructure is present and applied to the U.S. Navy M&S process. [6] Standards endorsed by this process may be promulgated as mandatory or advisory (recommended). [6] The Project identifies and establishes a strategy for achieving future U.S. Navy M&S Standards evolution. [6] To ensure that appropriate U.S. Navy M&S Standards are available when needed by the U.S. Navy M&S community, frequent and effective interactions are required among the various participants in the U.S. Navy Standards Process. [6]

d. Participants

- (1) Director, NMSO. Sponsors and provides requirements and policy guidance for the project. [6]
- (2) Project Director. Chairs the U.S. Navy MS3G and is appointed by the Director, NMSO. [6]
- (3) The U.S. Navy M&S User Community. Produces and utilizes M&S Standards. [6]
- (4) The U.S. Navy M&S MS3G. Comprised of government personnel (and their designates), as well as representatives from Federally Funded Research Centers; each NMSO-approved organization provides an empowered voting member to the Steering Group. [6]
- (5) The U.S. Navy M&S Standards Subgroups. Comprised of M&S subject matter experts from government, industry, academia, and laboratories as well as individual analysts. This Subgroup is focuses on Technology and Application Planning and Review. [6]
 - (6) Other U.S. Navy M&S Projects.
 - (7) Platform and Weapons Systems Acquisition Programs.
 - (8) OPNAV, DoN Secretariat, Fleets, and Systems Commands.
- (9) Advisors and liaisons from the other Services' M&S Offices and other DoD M&S related agencies.

7. U.S. Navy OT for Surface Ships

The SURFACE Warfare Division of the Operational Test and Evaluation Force (OPTEVFOR) is responsible for the planning and execution of operational test and evaluation of U.S. Navy SURFACE ships and associated engineering, auxiliary, and combat systems. [7] This section discusses the M&S approaches of the LPD-17, DDG-51, and DD-21 (DD-X) SURFACE ships warfare programs. The VV&A processes of these three programs, as well as the COMOPTEVFORINST 5000.1A process, are discussed in Chapter III.

a. LPD -17

The SAN ANTONIO Class (LPD-17) Amphibious Transport Docks is the product of many excellent ideas furnished by hundreds of U.S. Navy and U.S. Marine Corps fleet operators, maintainers, and trainers through the design for ownership process.

[8] The 12 ships of the LPD-17 Class will replace four retiring amphibious ship classes.

These are versatile ships that perform the mission of amphibious transports, amphibious cargo ships and older dock landing ships, by incorporating both a flight deck and a well deck that can be ballasted and de-ballasted to support a landing craft. [9] The LPD-17 ships have increased vehicle and cargo carrying capacity that make them a key element of the 21st century Expeditionary Strike Groups (ESG). [9] These ships integrate the latest in shipbuilding and warfighting technologies to support current and future Marine Corps aircraft, Expeditionary Fighting Vehicles (EFVs), and Landing craft air cushion (LCAC) or conventional landing craft. [9]

The LPD-17 program acquisition strategy has relied heavily on the use of technology as a means to define requirements, explore and evaluate design alternatives, test and evaluate the design, streamline production sequencing, mitigate risk, and improving program cost and schedule control. [10] The design review process involved assessment of the ship design using two and three-dimensional graphic visualizations, generated from the LPD-17 product model. [10] The visualizations display a design

zone's structure and systems, and are used to study space, shape, and arrangement. [10] The graphic visualizations also evaluate the installation sequence, interference, lines-of-sight, and accessibility for the purpose of design, assessment, engineering analysis, planning, and instruction. [10]

b. DDG-51

The ARLEIGH BURKE Class (DDG-51) of multi-mission, battle force capable guided missile destroyers provides precision engagement of targets ashore, full-dimensional protection of joint and allied forces, and dominant maneuver in the open oceans and littorals around the globe. [11] DDG 51s are being constructed in flights to incorporate technological advancements during construction: Flight I (DDG-51 to 71), Flight II (DDG-72 to 78) and Flight IIA (DDG-79 to 107) [12]

In May 1998, the DDG 51 Program Office (PMS 400) agreed to accredit all M&S used in the Flight IIA Live Fire Test & Evaluation (LFT&E). [12] The plan addressed LFT&E critical issues that answered the specific M&S that will be used, and how that M&S will be used to address the LFT&E critical issues. [12] M&S will be used to model the ship, identify characteristics of weapons likely to be encountered in combat, predict the likelihood of being hit, the effects of hits and close detonations, and likely locations. [12]

LFT&E requirements for the DDG-51 program will be in accordance with U.S. Code, Title 10, Subtitle A, Part 1V, chapter 139, Section 2366; "Survivability and Lethality Testing". [12] LFT&E consists of "realistic survivability testing" to determine the system vulnerability against threats likely to be encountered in combat (conventional threats only). LFT&E must be done early enough in the program to allow any design deficiencies to be corrected before proceeding beyond low-rate initial production (or equivalent program milestone). [12]

c. DD-X (formerly DD-21)

In November 2001, DoD announced that the DD-21 program for the future surface combatant had been revised and would now be known as DD-X. [13] The program focus would now be on a family of advanced technology SURFACE combatants, rather than a single ship class. [13]

DD-X replaces the DD-21 ZUMWALT program, which was for a class of 32 multi-mission destroyers to replace OLIVER HAZARD PERRY class frigates (FFG-7) and SPRUANCE class destroyers (DD-963) from 2012. [13] Unlike previous classes of destroyers, which were primarily to counter deep water threats, the DD-21's primary mission would be to provide land attack support for ground forces and also to carry out traditional destroyer missions of anti-air, anti-surface and undersea warfare. [13]

The M&S vision for the DD-21 program was to employ M&S throughout the DD-21 development process to provide insight during system engineering activities, support trade studies and risk reduction activities, and support verification of "as designed" system performance. [14] M&S will also be utilized throughout the system life cycle. [14] The Smart Product Model (SPM) would be the key to achieving this vision, where the weapon system would be conceived, designed, built, tested, training and operation would be provided in a computer before cutting metal and through the life cycle. [14]

The SPM is the digital version of the ship that is comprised of the product model data and performance and behavior characteristics. [14] The SPM will be developed in three phases:

- (1) Phase I. Develop a Capability Specification. [14]
- (2) Phase II. Develop and deliver a system prototype. [14]
- (3) Phase III. Tailor SPM for use in manufacturing and life cycle support.[14]

D. CONCLUSION

This chapter discussed DoD and U.S. Navy M&S strategies and provided an overview on the administration of M&S in the U.S. Navy. It also addressed how M&S is being used for three surface ship programs. The next chapter provides background on the VV&A processes prescribed by DoD and the U.S. Navy and discusses the VV&A processes of COMOPTEVFORINST 5000.1A and three surface ship program offices.

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III. BACKGROUND ON VERIFICATION, VALIDATION, AND ACCREDITATION

A. INTRODUCTION

This chapter provides background on the Verification, Validation, and Accreditation (VV&A) processes prescribed by DoD and the U.S Navy. A review is made of DoD's principal VV&A instruction and of their recommended practices guide. Regarding the U.S. Navy, the VV&A processes of COMOPTEVFOR and three surface ship program offices are described.

B. DOD VV&A PROCESSES

1. Introduction

In 1994, as a result of the great need for credible, cost-effective, and efficient M&S, the DoD directed each of the Services to develop a VV&A process. [1] As recounted in the Hall, Conwell & Stutzman paper, "Focusing on Credibility and Confidence – U.S. Navy Modeling and Simulation Verification, Validation, and Accreditation," the DoD's mandated VV&A process was intended to provide the end user with information that would determine whether and how the results of a model or simulation can be applied to decisions that would ultimately affect the warfighter. [1]

In April 1996, DoD Instruction (DoDI) 5000.61 on "DoD Modeling and Simulation (M&S) Verification, Validation, and Accreditation (VV&A)" was established. This instruction implemented policy, assigned responsibilities and prescribed procedures for the VV&A of DoD M&S. [1] In November 1996, the Defense Modeling and Simulation Office (DMSO) followed up with the publication of the DoD Verification, Validation, and Accreditation Recommended Practices Guide (RPG) to provide instructions on how, when and under what circumstances formal VV&A procedures should be used. [1]

2. DoD Applicability and Policy

As put forth in the instruction, DoDI 5000.61 is applicable to members of the Office of the Secretary of Defense (OSD), the Military Departments, the Chairman of the Joint Chiefs of Staff (CJCS), the Combatant Commands, DoD's Office of the Inspector General, the Defense Agencies, the DoD Field Activities, and any other organizational entities in DoD (that are considered to be "DoD components"). [15] All M&S that is used to support DoD activities are under this instruction, including those that support Operational Test and Evaluation (OT&E), which are subject to guidance from the OT&E director. [15]

DoDI 5000.61 prescribes policy that states:

Models and simulations used to support major DoD decision-making organizations and processes ... shall be accredited for that specific purpose by the DoD Component M&S Application Sponsor. [15]

The instruction also prescribes that:

Each DoD Component shall be the final authority for validating representations of its own forces and capabilities ... and shall be responsive to the other DoD Components to ensure its forces and capabilities are appropriately represented. [15]

3. DoD Responsibilities

DoDI 5000.61 outlines the responsibilities for four key positions within DoD, which include:

- a. the Under Secretary of Defense for Acquisition, Technology, and Logistics, who is required to coordinate with the DoD components, develop policies, plans, procedures, and DoD issuances for effective implementation and management of VV&A of DoD M&S; [15]
- b. the Assistant Secretary of Defense for Command, Control, Communications, and Intelligence, who is required to resolve validation issues and ensure intelligence processes and capabilities are represented appropriately; [15]

- c. the Principal Staff Assistants (PSAs) and the Heads of the DoD components, who are required to plan and provide resources, as needed, to carry out the functional VV&A responsibilities in accordance with the component priorities; [15] and
- d. the Chairman of the Joint Chiefs of Staff, who establishes the VV&A policies, procedures, and guidelines to satisfy the needs of joint activities that reports to him/her, and who coordinates with other DoD components to establish procedures for the validation and accreditation of joint M&S used for joint applications. [15]

4. DoD Procedures

DoDI further states that DoD procedures require that V&V shall be incorporated into the development and life-cycle management process for all M&S that are currently being used by DoD. [15] The procedures also require that, in performing V&V for any federation of models, the elements must be physically connected to exchange data and should provide adequate, accurate, and consistent simulated representations of the models that addresses the mission objectives. [15] In addition, V&V information and data should be documented, readily available, and accessible to DoD users. Therefore, if resources allow, DoD components must establish an M&S VV&A repository that identifies existing M&S VV&A documentation and procedures that would allow DoD users to identify and access M&S VV&A documentation, information, and data. [15]

5. Recommended Practices Guide (RPG)

DoD and military services have recognized the growing significance of modeling and simulation for many aspects of their operations, and have prepared directives and guidelines to provide general instructions on how, when, and under what circumstances formal VV&A procedures should be employed. [16] The Recommended Practices Guide (RPG) is intended to facilitate the application of those directives and guidelines, and to promote the effective application of VV&A. [16]

The RPG describes the interrelated processes that make up VV&A from a number of perspectives, as well as describes the different roles and responsibilities of the various participants, the special topics associated with VV&A, and identify tools and techniques that are used in VV&A. [16] The RPG answers two key questions:

a. Why is VV&A Performed?

The RPG argues that, in order to determine whether a model or simulation or federation of models should be used in a given situation, its credibility (Should it be trusted?) must be established by evaluating its fitness for the intended use. [Ref 198] Verification (i.e., Did I build the thing right?), validation (i.e., Did I build the right thing?), and accreditation (i.e., Should it be used?) are three interrelated but distinct processes that collect and evaluate evidence to determine the simulation's capabilities, limitations, and performance relative to the real-world systems it would simulate. [16] The decision as to whether or not to use M&S will depend on the model's capabilities and correctness, the accuracy of its results, and its usability within the specified application. [16]

VV&A processes are performed to establish the credibility of the M&S; credibility depends on the model's capability and accuracy necessary for its intended use. Thus, the decision on whether or not the M&S provides the necessary degree of accuracy depends upon the inherent characteristics of the M&S, how it will be used, and the significance of the decisions that may be reached from the M&S outputs. [16]

As there are several factors that need to be considered before determining whether a simulation might be used, it is clear that no simple "yes/no" decision applies in all circumstances. [16] Therefore, though an M&S is judged suitable for one purpose in an organization, it does not automatically guarantee that it would be suitable for the same type of use in another organization. Similarly, it is also possible that the same M&S might not be suitable for another type of use within that same organization. [16]

b. Why is VV&A Important?

The RPG also argues that the importance of VV&A is derived from the intended use of the M&S to which it will be applied. [16] Therefore, if an M&S is to be used to support training requirements, then the importance of VV&A would depend on the importance of the activity for which the training is being conducted, the degree of accuracy required for the training to be effective, and the expected degree of difficulty for the M&S developer in achieving that accuracy. [16]

Continued reliance on M&S within the acquisition cycle process increases the financial and safety risks from erroneous or inaccurate M&S results. [16] The availability of definitive V&V records would help technical managers decide whether or not to use M&S, or to modify and re-use an existing M&S, rather than undertake development of a new simulation. [16] A well-defined V&V process increases the potential for cost savings from M&S re-use. [16] DoD is encouraged by these "factors" and is increasing its emphasis on employing VV&A. [16]

Special VV&A considerations apply when an M&S may be used as a substitute for some prototype field testing or live fire testing, because the extent of the VV&A will depend on the significance of the live test that would be replaced by a simulated test. [16] There have been cases throughout history that illustrate what can go wrong when inadequate testing is performed. [16] This is where M&S can help, by identifying the essential areas for testing, and by prioritizing the required testing resources. [16]

Finally, the RPG allows that V&V must be tailored to match the nature of the problem, which includes not only the situation(s) being simulated, but also the types of decisions that are driving the use of the M&S. [16] Every situation will be somewhat different from the ones that went before it – even if the type of M&S is the same, so no "cookbook" VV&A process can fit all situations all the time. Therefore, tailoring the V&V effort is a key part of the V&V process in itself. [16]

As mentioned earlier, VV&A is the combination of three distinct processes, which are Verification, Validation and Accreditation. Per DoD Instruction

(DoDI) 5000.61 (as recounted by the RPG), the definitions for these processes are as follows:

a. Verification

The process of determining that a model implementation and its associated data accurately represent the developer's conceptual description and specifications. In other words, Was the thing built right? [16]

b. Validation

The process of determining the degree to which a model and its associated data provide an accurate representation of the real world from the perspective of the intended uses of the model. This could also be stated as, Was the right thing built? [16]

c. Accreditation

The official certification that a model, simulation, or federation of models and simulations and its associated data is acceptable for use for a specific purpose. Simply put, Should it be used? [16]

The RPG reminds VV&A stakeholders that the accreditation process is the official certification that an M&S and its associated data are fit for use in a specific application. [16] While accreditation is perceived as occurring at the end of the development process, the RPG argues that, in actuality, this assessment process should begin as early as possible so V&V and testing activities can provide the appropriate and sufficient information to support the accreditation decision, which is essentially the user's belief in the credibility of the M&S. [16] As outlined in the RPG, the accreditation process is comprised of the following activities:

a. Developing an Accreditation Plan

Develop an accreditation plan to identify all the information needed to perform the accreditation assessment, schedules, resources, etc., to be used in the accreditation assessment. [16]

b. Collecting and Evaluating the Accreditation Information

Collect and evaluate the accreditation information from the V&V efforts and other sources for assessment, to determine its completeness. [16]

c. Performing an Accreditation Assessment

Perform an accreditation assessment to determine the fitness of the simulation, through the evidence collected from the V&V effort and other sources, and prepare an accreditation report and recommendations for the user. [16]

Once the V&V effort and the accreditation assessment are completed, the data collected will help identify the risks associated with using the simulation. The user then weighs the risks against the evidence of the simulation capabilities. [16] When weighing the risks, the RPG holds that five different options can be considered:

a. Option 1

Full accreditation, or using the simulation "as is," which means accepting the risks. [16]

b. Option 2

Limited accreditation, or constraining the application to minimize the risks. [16]

c. Option 3

Modifying the simulation as needed to make corrections that would reduce the risk. This effort would increase costs and cause delays. [16]

d. Option 4

Requiring additional information, as needed, to better understand the risks involved and to build confidence in the simulation's fitness before making a decision. [16]

e. Option 5

No accreditation decision, because it was determined that both the risks and costs involved in using the simulation are too great. When no accreditation is determined, the user must select a different method to solve the problem. [16]

The RPG notes that proper execution of a VV&A process involves participants in a number of different roles, who are identified in DoDI 5000.61. These "key players" and their responsibilities are defined as follows:

a. User

Represent the organization, group, or person responsible for the overall application. The user needs to solve a problem or make a decision and wants to use simulation to do so. The user defines the requirements, establishes the criteria by which simulation fitness will be assessed, determines what method or methods to use, makes the accreditation decision, and ultimately accepts the results. [16]

b. Modeling and Simulation Program Manager (M&S PM) M&S PM is the term used to define the role responsible for planning and managing resources for simulation development or modification, directing the overall simulation effort, and overseeing configuration management and maintenance of the

c. Developer

simulation. [16]

The role responsible for actually constructing or modifying the simulation, preparing the data for use in the simulation, and providing technical expertise regarding simulation capabilities as needed by the other roles. [16]

d. Verification and Validation Agent (V&V Agent)

The V&V Agent is responsible for providing evidence of the simulation's fitness for the intended use by ensuring that all V&V tasks are properly carried out. [16]

e. Accreditation Agent

Provides guidance to the V&V Agent to ensure that all the necessary evidence regarding simulation fitness for use is obtained; collects and assesses the evidence; and provides the results to the User. The Accreditation Authority is the role with the responsibility of making the accreditation decision. [16]

The RPG concludes that, in order for VV&A to be successful, all the above players must establish and maintain a healthy working relationship. [16]

C. COMOPTEVFORINST 5000.1A

The Commander, Operational Test and Evaluation Force (COMOPTEVFOR) issued his latest policy on VV&A of M&S used for OT through COMOPTEVFOR Instruction (COMOPTEVFORINST) 5000.1A of September 9, 2004.

1. Purpose

The purpose of COMOPTEVFORINST 5000.1A is "to provide policy and process for COMOPTEVFOR to increase the potential benefit of M&S" in "the early planning, organizing, and execution of credible M&S programs" in support of Operational Testing (OT), in accordance with SECNAVINST 5200.40 & DoDI 5000.61. [17]

2. Applicability and Approach

This policy is applicable to all test assets, test planning aids, and post-test analysis tools that substitute for the varying characteristics of the system under test, supporting forces, the threat, other forces, or the battlespace environment for an operational test event or any event that is used to support operational test and evaluation. [17]

The COMOPTEVFOR instruction goes on to state that, since OT is not conducted in real environments against real threats operated by hostile forces, it is therefore important that the appropriate facets of the real-world test assets (being replaced by M&S) are represented well enough to "generate the combat interactions that are being

monitored for the evaluation of combat effectiveness" of the system under test (SUT). [17]

For M&S to play a role in OT, it must be credible with the tester and stand up to oversight. Because virtual test assets are not as easy for testers to intuitively assess for appropriateness as physical test assets, it is imperative that a well documented, understandable procedure is in place to characterize the use of modeled or simulated data in OT. [17]

COMOPTEVFORINST 5000.1A employs a well-defined approach for M&S development that facilitates the accreditation process and is in keeping with policies that are advocated by OSD and SECNAV. [17]

Accreditation is supported by the specification of the verity and validity required for the applications to serve as test assets, and the planning necessary to build, configuration manage, characterize, and assess the utility of the applications. [17]

3. Responsibilities

Included in the stated objectives of COMOPTEVFORINST 5000.1A is the need to cover all M&S used to supplement OT or to produce DT data that is used as entry to OT criteria. Consequently, there are a number of responsibilities assigned to individuals to perform and support those objectives and their tasks. [17] The individuals identified by the instruction as needed to support the various tasks are as follows:

a. Commander, Operational Test and Evaluation Force

(1) Provide policy and guidance for the intelligent application of M&S in OT. (2) Accredit the use of M&S outputs to resolve critical operational issues (COI) during operational evaluation (OPEVAL) or follow-on operational test and evaluation (FOT&E). [17]

b. Assistant Chiefs of Staff, Warfare Divisions (ACOS(W))

(1) Provide an assessment to COMOPTEVFOR of impacts to the test program of using M&S data to resolve COI during OPEVAL or FOT&E. (2) Accredit the use of M&S data to assess COI used in tests other than OPEVAL and FOT&E. [17]

c. Operational Test Coordinators (OTC)

(1) Assess whether appropriate program resources have been allocated and applied to M&S application development, management, and use to mitigate the risk of using M&S data in the OT program. (2) Make recommendations to the ACOS(W) on the program viability of M&S applications for use in OT. [17]

d. Operational Test Directors (OTD)

- (1) Manage the use of M&S as a test asset for the conduct of OT.
- (2) Make recommendations to the ACOS(W) on the appropriateness of M&S applications to support the resolution and assessment of COI in OT. [17]

e. Modeling and Simulation Manager (MSM)

(1) Manage the use of M&S applications to support OT across the command. (2) Provide direct support to the ACOS(W), OTC, and OTD in executing the policy, responsibilities, processes relating to the use of M&S in OT. (3) Review M&S program data requested from PM for rigor and relevance to the application's intended use within OPTEVFOR. (4) Make recommendations to the ACOS(W) on the technical soundness of M&S applications with respect to programmatics and appropriateness for use to support OT. (5) Maintain the corporate knowledge on the use of M&S to support OT and apply that knowledge to improving the policies and processes at OPTEVFOR. (6) Work with the command's Staff Editor to maintain and update formats for M&S process documentation in the command's OT&E reference library directory, OT&E formats folder and to update and maintain detailed instructions for completing the formats in the Modeling and Simulation folder. [17]

4. Accreditation

The policy section of COMOPTEVFORINST 5000.1A discusses the accreditation approval process. Although the officers and staff of COMOPTEVFOR do not lead M&S efforts, they participate by generating OT acceptability requirements and providing operational insight at both technical and management reviews. [17] The command establishes and assesses the accreditation criteria for all M&S that will be used in OT, and often assists acquisition program offices in the development of other accreditation criteria for M&S. [17] COMOPTEVFOR requests that M&S accreditation decisions be

scheduled well ahead of the test event so as to allow alternative approaches for testing in the event accreditation is not granted. Consequently, PMs are advised to submit sufficient verification and validation (V&V) data in timely increments to support the accreditation. [17] The instruction states that PMs and COMOPTEVFOR officials should jointly determine if assets and resources are appropriate to support testing. [17] This decision should be made early within the acquisition process, along with identifying the proper M&S requirements, which include programmatic, operational and performance factors. [17]

The instruction states that M&S accreditation letters are issued by the accreditation authority (i.e., COMOPTEVFOR) and may include an accreditation assessment report that confirms that the M&S is adequate and credible for the intended use. [17] The level of demonstration that is acceptable for the accreditation criteria is determined by the MSM and status is then provided to the PM. [17] COMOPTEVFOR establishes the minimum fidelity requirements for the V&V data that supports accreditation for OT, during the development of the V&V plan, including the acceptance of the V&V techniques to be used, the application method, and the degree of observation required to build confidence in the V&V results to be assessed for accreditation. [17]

5. Credibility and Resourcing

COMOPTEVFORINST 5000.1A notes that M&S development resources should reflect the technical expertise needed to develop, manage, and operate the VV&A process, as well as identify the financial and material requirements for accreditation. [17] These resources that are needed to support DT and OT uses must be identified as early as possible to enable the program to budget appropriately. [17]

Finally, the instruction points out that the OTC will ensure that adequate responsibilities are identified in the test and evaluation strategies (TES) and adequate resources are allocated in the Test and Evaluation Master Plan (TEMP) to ensure that M&S applications produce credible data for use in OT (and DT events that support OT). [17]

D. VV&A PROCESSES OF U.S. NAVY SURFACE SHIPS

This section will address the VV&A processes of the LPD-17, DDG-51, and DD-X (DD-21) U.S. Navy surface ships warfare programs, which were previously described in Chapter II.

1. LPD-17 VV&A Process

The LPD-17 M&S program is based upon the requirements and fundamentals described in the DoD/DoN 5000 series of directives and instructions and in the DMSO-produced VV&A RPG. [10]

The LPD-17 VV&A Guide is tailored from the DMSO VV&A RPG and is used by the LPD-17 team members to define and create the VV&A activities and documentation required for each M&S activity. [10] The VV&A Guide assists team members as they establish the level of credibility for their specific M&S effort by providing both a process framework and a set of minimum requirements for each M&S activity family. [10] These requirements take a "reasonable" approach to establishing an M&S application's credibility, with the ultimate goal of obtaining well defined and understood M&S requirements. This also includes the goals that:

- a. the capabilities, limitations, assumptions, and approximations of the application are documented and understood;
- b. the performance of the selected application meets the M&S requirements of the task; and
 - c. the input data used is correct and sufficiently accurate. [10]

2. DDG-51 VV&A Process

The PMS 400 Flight IIA LFT&E accreditation approach requires the technical review panel (TRP) gather data using an accreditation questionnaire and conduct reviews with M&S proponents that discuss model descriptions; measures of effectiveness and performance; variables calculated; objects and functions modeled and their limitations; key sources of input data; configuration management; documentation status, V&V

techniques used and specific V&V that were conducted; and capabilities, limitations, and limiting assumptions. [12] PMS 400's Simulation Control Panel (SCP) conducts the analysis of capabilities, limitations, and limiting assumptions that apply to resolving the LFT&E issues. Their Accreditation Review Panel (ARP) assesses the risks associated with M&S weaknesses and makes an accreditation recommendation to the Accreditation Authority (AA), who is PMS 400 in for the M&S used for OT. [12]

Some of the lessons learned from the Flight IIA Accreditation Process are:

- a. Model documentation may not be readily available for legacy M&S. [12]
- b. Funding was not initially provided to document the Configuration Management process. [12]
- c. V&V terminology and expectations needed to be better defined and managed. Questions, such as What is V&V? and "If M&S is accredited, does the process have to be repeated?" need clearer answers. [12]
- d. Not clear whether the results of previous V&V efforts were documented. [12]
- e. Need to better understand how the capabilities and limitations of the M&S will affect answering the critical issues before deciding whether or not to use a particular M&S. [12]
 - f. Some LFT&E issues cannot be answered through M&S alone. [12]
- g. M&S is crucial to conducting a thorough evaluation of ship survivability. [12]

3. DD-X (DD-21) VV&A Process

PMS 500 has defined an accreditation process to ensure that the program office has acquired sufficient insight and confidence in relevant M&S to support the DD-X program. [18] This process is structured into four parts to illustrate how it can be tailored to a particular development phase. [18]

- a. The first part is risk/resource management, where techniques are used to optimize resource allocation for accreditation efforts and M&S are selected and submitted for accreditation (after meeting PMS 500 defined criteria on prioritizing the M&S of interest). [18] A Simulation Control Panel (SCP) conducts an initial, engineering-level review to ensure that the criteria have been met, and then notifies the M&S proponent, ARP, and AA of the schedule for V&V review. [18] When notified, the M&S configuration manager begins tracking model status. During this phase, the AA may delegate a functional area leader as accreditation authority to determine the risk associated with the M&S used. [18]
- b. The second part is the insight/V&V analysis. This is when the SCP reviews the proponent-proposed accreditation success criteria and assesses the V&V information that would include V&V plans, reports, and observations associated with each phase of the M&S development. [18]
- c. The third part is judgment. This is when the SCP informs the ARP of the assessments and forwards a recommendation of accreditation that is consistent with

the development schedule. The ARP then provides further review and solicits approval from the accreditation authority. [18] Accredited M&S are logged in a repository for possible reuse. [18]

d. The fourth part is when the V&V review results are given as feedback to the M&S proponent. The feedback would include information such as clarifications, blunders, long-lead material, and PM approval. [18] This feedback is controlled by phase-dependent policies; for instance, phase II assessments of V&V results are retained by PMS 500 until a contractual down-selection has been made. This helps avoid any government influence on the competition. [18]

4. Conclusion of Review of Surface Ship Program VV&A Processes

The described processes indicate that some surface ship acquisition program managers have adopted VV&A practices that are similar to what

COMOPTEVFORINST.5000.1A prescribes for OT and are in line with the policies promulgated by OSD and SECNAV. However, from review of other processes, it appears that program managers, in general, still may not realize the full benefits (with respect to cost reduction and risk avoidance) that could be achieved by closely following the standards of the COMOPTEVFORINST 5000.1A VV&A process to support their M&S requirements for OT.

E. CONCLUSION

This chapter described DoD's VV&A processes, as well as the U.S. Navy's COMOPTEVFORINST 5000.1A VV&A process and the VV&A processes of three surface ship programs. The next chapter will describe the research methodology used to collect data for this thesis.

IV. RESEARCH METHODOLOGY

A. INTRODUCTION

This chapter describes the research methodology that was used to obtain the data for this thesis. The first step taken was the identification, by category, of the major stakeholders who participate in the VV&A of M&S used for the OT of newly acquired or updated U.S. Navy surface ships. Then, information and data on the practices and expectations of VV&A were obtained through literature reviews, forum attendances, and semi-structured interviews of available stakeholders. Data from the semi-structured interviews was analyzed and reported for each of ten interview questions by VV&A stakeholder category and stakeholder management level. Conclusions were developed by a systematic review of the results against the thesis objectives and the primary and subsidiary research questions. Recommendations were formed through consideration of the conclusions and the researchers' general experience and expectations for the future of VV&A.

B. IDENTIFICATION OF MAJOR STAKEHOLDERS

It became clear at the onset that a key factor for analyzing this essential sector of the U.S. Navy's VV&A business was the identification and categorization of the process stakeholders. By definition, these stakeholders "own a stake" in the VV&A process, whether through direct investment of their resources and the resulting expectation of a return on investment, or because they are responsible for ensuring that the models and simulations developed are credible for their intended use. Four distinct, fundamental roles are played by U.S. Navy stakeholders that explain their individual practices and shape their various expectations for the outputs and outcomes of the VV&A process used for OT.

1. Tester/Accreditor

The first of the fundamental stakeholder categories that participate in the VV&A of M&S used for OT of U.S. Navy surface ships is that of the Tester/Accreditor. This is

a single stakeholder category that nevertheless encompasses a dual function: The stakeholder, in order to establish the suitability and effectiveness military items, either conducts physical testing of hardware in real world environments or accredits models and simulations used in virtual environments.³ Making the operational tester also be the accreditor of the M&S employed for OT is essential: By maintaining both functions at one activity, the command has the complete authority it needs to officially state that a warfighting system's suitability and effectiveness has been demonstrated. For U.S. Navy OT, the Tester/Accreditor stake-holder role is fulfilled by the Operational Test Directors (OTDs) at COMOPTEVFOR, as they are solely responsible for the operational test and evaluation of all U.S. Navy warfighting systems, including surface ships, and the accreditation of all M&S used in support of their OT. Of further relevance, COMOPTEVFOR is organizationally independent of the other VV&A stakeholder groups within the U.S. Navy. Thus, the accrediting role played by COMOPTEVFOR (through the OTDs) in this VV&A process is free of those interests that constrain the other stakeholders.

2. Resource Sponsor

The second stakeholder group in this VV&A process is that of Resource Sponsor. (Other titles frequently used in U.S military organizations for this group are "Requirements Officer" and "Combat Developer.") The Resource Sponsor identifies the operational requirement and/or capability desired for the warfighting system under his/her cognizance and obtains the funding needed to acquire the system. Regarding the subject at hand, the Resource Sponsor must see that adequate funding and time are budgeted for the conduct of the VV&A and agree that developing M&S products will best demonstrate the satisfaction of requirements and/or the fulfillment of warfighting capabilities. For the U.S. Navy, the staff codes responsible for overseeing particular

³ The same person, i.e., the Operational Test Director (OTD) under COMOPTEVFOR, is specifically responsible to COMOPTEVFOR for ensuring that both physical tests and models/simulations address the COIs for the OT of a particular U.S. Navy surface ship (and/or its weapons systems). A single focal point ensures that the COIs are sufficiently and completely addressed. The OTD is assisted by the COMOPTEVFOR VV&A Manager in reviewing and recommending M&S used for OT to their boss, COMOPTEVFOR.

warfighting platforms within the Chief of Naval Operations (OPNAV) play this stakeholder role. In the case of surface ships, Code N76 is the Resource Sponsor. Because of his/her oversight function in the acquisition of surface ships, the N76 Resource Sponsor may often play a mediating role with respect to the other VV&A stakeholders.

3. Program Manager

The third stakeholder group in this VV&A process is that of Program Manager (PM). The PM is the senior manager in the acquisition office that charters the development of the models and simulations and proposes that they be used (instead of testing with physical assets) to demonstrate satisfaction of OT requirements. Thus, the PM is also known as the M&S proponent in the VV&A for OT process. The PM, through his/her program office, is responsible for delivering a warfighting system within budget and schedule that meets prescribed requirements, and is thereby granted a certain amount of discretion within these constraints to accomplish the program's mission. Therefore, he/she may consider a number of options, including whether to propose physical or virtual testing for the fulfillment of OT. At the same time, he/she must ultimately convince the U.S. Navy surface ship acceptance authorities to accept the program's deliverables, whether they be demonstrated by physical or virtual testing. Thus, the PM acts as the prime mover in the VV&A process by proposing action to the other stakeholders.

4. VV&A Standards Official

The fourth player in the VV&A of M&S used for OT of U.S. Navy surface ships is that of the "VV&A Standards Official" category. This group is interested in seeing that all of the VV&A stakeholders are following a standard process that is documented and repeatable. The Navy Modeling and Simulation Office (NMSO – formerly NAVMSMO – Navy Modeling and Simulation Management Office) performs this function within the U.S. Navy. Though a part of the U.S. Navy's OPNAV organization, this group operates independently of the Resource Sponsors (as well as the other

stakeholder groups), but supports all of the other stakeholders in communicating and encouraging the use of standards in VV&A. Figure 1 depicts the basic relationships between the four stakeholder groups and shows (as depicted by the dotted line) that the VV&A Standards Official group informs the other three.

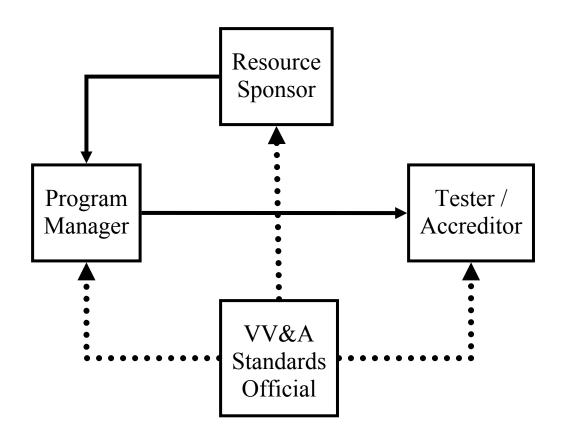


Figure 1. Relationships between OT VV&A Stakeholder Groups within U.S. Navy

C. LITERATURE REVIEWS

Research began by identifying the published sources of information and data on the practices and expectations of VV&A for M&S used to satisfy OT requirements of U.S. Navy surface ships (and ship weapons) that are completing their acquisition process. Published information was located on the official websites of the U.S. Navy and Department of Defense (DoD) stakeholders and downloaded. On several occasions, it was more expedient to directly request that the stakeholders provide the documents as e-

mail attachments or hardcopies delivered in person at forums. Since COMOPTEVFOR accredits the models and simulations used to satisfy the requirements of operational test and evaluation, it was paramount to begin the relevant literature reviews at this command. Paragraphs 1 and 2, below, identify the key documents. OPNAV, the Navy Secretariat (SECNAV), and DoD publish documents that provide overarching VV&A policy and context for the policy issued by COMOPTEVFOR. Paragraph 3, below, discusses this area of the literature review. Next, a review was conducted of the VV&A and M&S process plans released by U.S. Navy surface ship acquisition programs. These process plans were either published on the programs' websites or released to the researchers by the program offices. Finally, the researchers obtained important insights on the VV&A process through review of related professional publications, many of which were authored by the stakeholders that participate in the VV&A of U.S. Navy surface ship M&S. Paragraph 5, below, covers this review. In all, five areas of literature review were conducted to obtain the relevant information.

1. Review of COMOPTEVFORINST 5000.1A, dated SEP 9 2004

A review was conducted of the recently updated COMOPTEVFOR Instruction 5000.1A of 9 September 2004, with the subject, "Use of Modeling and Simulation (M&S) in Operational Test (OT)." [17] Chapter III of this thesis provides a detailed description of this instruction. The Instruction cancels the previous instruction (dated 5 September 1995), which is described below.

2. Review of COMOPTEVFORINST 5000.1, dated SEP 5 1995

To appreciate what was changed by the update, a review was conducted of the superseded instruction, COMOPTEVFOR Instruction 5000.1 of 5 September 1995, and its supplementary instructions, COMOPTEVFOR Memorandum 3980 Ser 00T/312 of 29 April 1998 and COMOPTEVFOR Policy and Information Notice 99-01 of 13 May 1999. Most of the experience of the stakeholders interviewed was in compliance with this instruction and its two supplements. While the title of this earlier instruction is essentially identical to its replacement, the stated purpose of COMOPTEVFOR

Instruction 5000.1 of 5 September 1995 is more lengthy and detailed. This instruction was issued at the time to provide interim policy and guidance, with the expectation that it would be modified when "... subordinate instructions are published" [19] (Furthermore, one of the three references cited was still in draft form.) The instruction included six enclosures (which made the whole document 28 pages long) that provided a glossary of terms and a range of sample documents for an acceptance criteria matrix, a model management plan, a memorandum of agreement for Verification and Validation (V&V) of M&S between independent agencies, some organizational schematics for Simulation Management Boards (SMB) and Simulation Control Panels (SCP), and an Regarding COMOPTEVFOR's two end-to-end accreditation process flowchart. supplemental documents: the 29 April 1998 memorandum discussed the "reaccreditation" [20] of previously accredited M&S and clarified the Command's role in the accreditation of M&S that are components of systems under test; and the 13 May 1999 Policy and Information Notice provided "guidance in accurately documenting the accreditation processes and results ..." [21] including three enclosures for (1) accreditation plan outline, (2) accreditation letter outline, and (3) accreditation assessment report.

3. Review of Related U.S. Department of Defense Policy Documents

Reviews were conducted of other VV&A, M&S, and OT documents promulgated by COMOPTEVFOR, as well as the related directives, instructions, guidance, and information notes issued by OPNAV, SECNAV, DOT&E, and OUSD. These documents provide overarching policy, guidance, and information on VV&A, M&S, OT, and the acquisition of major defense systems. As such, they provide the "support net" that enables compliance with COMOPTEVFORINST 5000.1A of 9 September 2004. Chapter III provides detailed descriptions of two of the OUSD documents, DoD Instruction (DoDI) 5000.61 on "DoD Modeling and Simulation (M&S) Verification, Validation, and Accreditation (VV&A)" of 13 May 2003 and the VV&A "Recommended Practices Guide" of 4 August 2004

4. Review of U.S. Navy Surface Ship Acquisition Program Publications

Reviews were conducted of the VV&A and M&S process plans released by U.S. Navy surface ship acquisition programs. Most of the program offices contacted by the researchers had developed a program specific VV&A process chart that was used to guide program participants through their VV&A program and inform their Resource Sponsors and COMOPTEVFOR. These process plans were either published on the programs' websites or released to the researchers by the program offices. Chapter III provides brief descriptions of three of the VV&A efforts of U.S. Navy surface ship acquisition programs.

5. Review of Related Professional Publications

Reviews were conducted of related professional websites, forum briefings, symposium papers, journal articles, books, theses, and studies. Those publications that were found to provide additional insight to the mission of VV&A for the U.S. Navy are listed in the Bibliography. Chapter III cited a number of these publications in describing DoD and U.S. Navy VV&A processes.

D. VV&A FORUM ATTENDANCE

The research team attended five VV&A Forums (formerly: TWGs – Technical Working Groups) co-hosted by the Navy Modeling and Simulation Office (NMSO) and the U.S. Navy (or other U.S. defense command) where the forum was held. The thesis advisor attended the first of the forums and introduced the research team to the forum. The research students attended four subsequent forums. The forums attended by the research team were:

1. VV&A Forum #16, on 3 March 2004, in San Diego. CA

The NMSO (formerly NAVMSMO) VV&A Technical Working Group (TWG) held a workshop (now called a "VV&A Forum") on 3 March 2004 at the SPAWAR Systems Center in San Diego, CA. The purpose of the forum was to allow the U.S. Navy M&S communities an opportunity to stay current on the latest VV&A policy, guidance,

resources, and tools available. In addition to briefings on current VV&A topics, an open discussion of the VV&A communities' needs and issues was facilitated, in order to identify commonalities and possible solutions. [22] The thesis advisor attended and gave a briefing entitled, "Studying the A in VV&A." The thesis research team was introduced and the research motivation, background, research question, methodology, and future steps of the thesis research were briefed. As the minutes report, the presentation prompted forum discussion, raising topics such as

... the need to look at the larger issues of M&S re-use given that the accreditation authority is far removed from the original M&S development process ... [and] the need to account for funding and resources regardless of the status of the M&S development status. ... In the same vein, questions were posed on how to ensure the accreditation of new models given the difficulty of accrediting legacy models. The presenter pointed out the benefits of peer review." [22]

2. VV&A Forum #17, on 7 May 2004, in West Bethesda, MD.

The thesis researchers attended the NMSO VV&A Forum on 7 May 2004 at the Carderock Division of the NAVSEA Warfare Center in West Bethesda, MD. VV&A Forum #17 provided the U.S. Navy M&S communities an opportunity to keep abreast of the latest VV&A policy, guidance, resources, and tools available. In addition to briefings on current VV&A topics, an open discussion of the VV&A communities' needs and issues was facilitated, in order to identify commonalities and possible solutions. COMOPTEVFOR's VV&A Manager presented a briefing on the philosophy of OT and the use of M&S to represent aspects of the systems under test, threat forces, and the operating environment. The presentation also indicated COMOPTEVOR's plans to update COMOPTEVORINST 5000.1 by releasing COMOPTEVFORINST 5000.1A within the year. [23]

3. VV&A Forum #18, on 14 September 2004, in Norfolk, VA.

The thesis researchers attended the NMSO VV&A Forum on 14 September 2004 at the Commander Operational Test Force (COMOPTEVFOR) Headquarters in Norfolk, VA. VV&A Forum #18 provided the U.S. Navy M&S communities an opportunity to

obtain updates on recent VV&A policy, guidance, resources, and tools. In addition to briefings on current VV&A topics, an open discussion of the VV&A communities' needs and issues was facilitated, in order to identify commonalities and possible solutions. In addition to presentations on current VV&A topics, a round table discussion followed and volunteers were solicited for reviewing the draft DoN M&S VV&A Implementation Handbook, Volume III (Case Studies and Lessons Learned). COMOPTEVFOR's VV&A Manager announced that COMOPTEVFORINST 5000.1A was just signed (on 9 September 2004) and distributed hardcopies to forum participants. The thesis researchers presented a brief to the forum that discussed the primary research question and the research methodology, and requested interview participants for the thesis research. The issue of VV&A "practice versus expectations" was briefed and the key VV&A policy documents (for literature review) and the major stakeholder categories (formulated by the researchers) were identified. [24]

4. VV&A Forum #21, on 11-12 May 2005, in Dahlgren, VA.

The thesis researchers attended the NMSO VV&A Forum on 11-12 May 2005 at the Dahlgren Division of the NAVSEA Warfare Center in Dahlgren, VA. VV&A Forum #21 provided the U.S. Navy M&S communities an opportunity to learn the latest regarding VV&A policy, guidance, resources, and tools available and to discuss difficulties and areas of concern regarding program-specific VV&A efforts. This forum focused on DoN M&S VV&A efforts and M&S requirements, with the goal of facilitating greater awareness of standards, best practices, and areas of continuing concern. [25] The NAVSEA Dahlgren Accreditation Team (NDAT) presented their VV&A process, which included detailed process charts that were adapted (i.e., tailored) to the specific requirements of the various surface ship (and weapons) acquisition programs supported.

5. VV&A Forum #23, on 28 Feb. – 1 March 2006, in Chesapeake, VA.

The thesis researchers attended the NMSO VV&A Forum from 28 February 2006 to 1 March 2006 at the U.S. Joint Forces Command (USJFCOM) in Chesapeake, VA.

VV&A Forum #23 provided the U.S. Navy, the other U.S. military services, and the USJFCOM M&S communities an opportunity to gain new insights on VV&A policy, guidance, resources, and tools available and to discuss difficulties and areas of concern regarding program-specific VV&A efforts. The first day of the forum concentrated on DoN, DoD, and Joint M&S VV&A efforts with the aim of bringing greater awareness of standards, best practices, and areas of continuing concern in the areas of experimentation and testing and evaluation. The second day was dedicated to specific "breakout" sessions that provided focused discussion on: (1) Experimentation for M&S and special considerations for VV&A; and (2) M&S VV&A in testing and evaluation. [26]

E. SEMI-STRUCTURED INTERVIEWS

Early in the planning phase of the thesis, the researchers developed the basic concept of conducting interviews of stakeholders, using a questionnaire, to develop data that would be useful in answering the research questions. In the semi-structured interview, the interviewer would pose a set of standard questions to the interviewee, but would also invite the interviewee to comment on any additional VV&A related items that seemed important. Thus, a mix of structured data and free comments would be expected from the interviewees. A five phase approach was employed to develop the data under the semi-structured interview methodology.

1. Pilot Ouestionnaire

The researchers developed a "pilot questionnaire" that was used to obtain initial feedback from a representative sample of participants in the VV&A of M&S used for the OT of newly acquired or updated U.S. Navy surface ships. This questionnaire targeted the PM stakeholder group and was composed of 21 questions, which ranged from its first question:

"What surface ship acquisition program(s) did you work on or assist that used M&S tools (models) to support OT?"

... that was designed to capture the VV&A experience of the stakeholder, to its last question:

In your opinion, to what extent would the distinctly different organizational structures of U.S. Navy surface ship acquisition programs found at NAVSEA impact a standard implementation of the VV&A process advocated by COMOPTEVFORINST 5000.1?

... that was fashioned to obtain a potential explanation for not following the standard implementation of COMOPTEVFORINST 5000.1. The researchers expected that stakeholder feedback on the pilot questionnaire would provide information needed to design the final questionnaire.

2. Pilot Interview

Six PM stakeholder VV&A process participants were interviewed using the pilot questionnaire. Four of the VV&A participants were interviewed as a group, since they were located at the same U.S. Navy activity and it was more convenient to schedule a meeting at the facility (as the researchers were required to travel to conduct the interviews). The participants completed the questionnaires before the interviews and used the meeting with the researchers to discuss or clarify their written answers. The researchers learned from the interviews and the data that the questionnaire/interview process would work more efficiently if the number of questions were reduced. It was recognized that 24 questions would produce too much data to process (for the intended number of stakeholders to be interviewed) using the pilot questionnaire. Also, it was realized that each question should produce answers with a numerical score as well as a narrative comment. The numerical score would assist in statistical analysis of the stakeholder's answers and get the stakeholder to commit to the assignment of a grade ("1" through "5") to the answer provided. At the same time, the researchers still desired narrative comments, since they would provide valuable insights as to why they assigned a certain score to their answer. Further, the researcher expected that many of the comments would provide input for the conclusions and recommendations expected from the thesis. Review and reflection on the substance of the data collected by pilot questionnaire influenced the thesis research questions and design of the ten questions administered by the final questionnaire. The researchers, by interviewing just PM stakeholders in the pilot, realized the importance of also interviewing Tester/Accreditor and Resource Sponsor stakeholders (in roughly equal numbers to the PMs interviewed), and saw the additional benefit of interviewing at least one VV&A Standards Official stakeholder. By this approach, the researchers expected to collect data that would be more representative of the perspectives held by VV&A community at large.

3. Final Questionnaire

The researchers designed a final questionnaire containing ten questions, each of which requested the stakeholder to answer the question by assigning a score between 1 and 5 (inclusive) and providing a comment that explained the score. (An exception to the 1:1 score/comment answer pairing was Question 1, which asked two subsidiary questions in order to elicit additional comments for the score assigned.) Extra space was provided on the questionnaire for the stakeholders to express their opinions on the VV&A process, regardless of areas suggested by the questions. These three features of the questionnaire: quantitative scores to specific questions, narrative comments on the same questions, and freedom to make additional comments, provided the researchers with an instrument for conducting semi-structured interviews of stakeholders. The ten questions are provided in the Appendix.

The basic purpose of the ten questions was to obtain data from representative, experienced stakeholders that answer the primary thesis question and the four subsidiary questions (answers which address the objectives of the thesis). Of the ten questions, the first was designed to capture the level of experience with the COMOPTEVFOR VV&A instruction and thus support the credibility of the stakeholders' answers to the remaining questions. The second question solicited the stakeholders' basic perceptions of overall success in complying with COMOPTEVFORINST 5000.1, which went to the heart of the primary thesis question. The next three questions (numbers 3 through 5) individually requested the stakeholders' opinions of the benefits, costs, and risks associated with

instruction compliance. Conversely, questions 6 through 8 inquired about the stakeholders' opinions of the benefits, costs, and risks associated with instruction non-compliance. Thus, this middle set of six questions were designed to cover all sides of the issue and not presuppose whether all stakeholders saw benefits (vs. liabilities) to following the COMOPTEVFOR prescribed VV&A process, as practiced. Then question number 9 was asked, in recognition that COMOPTEVFOR "recently" updated their instruction. It was anticipated that most of the stakeholders would report that the majority of their VV&A case experience had occurred under the old instruction. Yet the researchers also expected that most stakeholders would be aware of what changed in the new instruction and would be prepared to comment on whether the new instruction represented an improvement in the way VV&A is conducted. Finally, question 10 was designed to obtain perspectives on opportunities (if any) for further revision of the instruction.

4. Semi-Structured Interviews

Using the final questionnaire, the researchers interviewed fourteen stakeholders who participated in the VV&A of M&S for OT of U.S. Navy Surface Ships through one of these four stakeholder roles: (a) Tester/Accreditor; (b) Resource Sponsor: (c) Program Manager; and (d) VV&A Standards Official. Additionally, each stakeholder's relative level of management responsibility within their command – as either (i) Lower, (ii) Middle, or (iii) Upper management – was identified. The role / level breakout of the stakeholders interviewed is shown in Table A.1-0 of the Appendix.

The researchers, for the most part, contacted the stakeholders by e-mail to arrange the interviews. The questionnaire was e-mailed ahead of the interviews. Many of the stakeholders filled out their questionnaires in advance of their interview meeting. The interviews were conducted on a non-attribution basis, where the stakeholders' names and U.S. Navy commands were not identified in order to protect their confidentiality. The researchers believed that there would be a better chance that the stakeholders would provide frank opinions if their names or activities were not to be published. The researcher recorded their notes of the interview on the questionnaire for each stakeholder.

Thus, some of the data recorded on the questionnaire was written by the stakeholder and some was recorded by the researcher. After administering each question in order, the stakeholder was encouraged to bring up any other VV&A issue that came to mind. These comments were recorded in the space below question 10 (or, if more room was needed, on the back side of the last sheet of the questionnaire). Every attempt was made by the researchers to get the stakeholders to provide complete answers to the questions.

5. Data Processing

The researchers reviewed the questionnaires and transferred the numerical scores and the raw comments to an MS Excel spreadsheet to create a "Results Matrix." Each stakeholder (using a letter designator) was assigned a row. Each answer was assigned a column. The scores for each question were tabulated down the question's column, summed, and averaged for the question. The individual raw comment was loaded into the cell adjacent to the numerical score. This provided the analyst the facility of seeing the comment with the score.

a. Identification of the Stakeholder

To protect their privacy, each stakeholder was assigned a letter designator (e.g., [A]) as their interview data was processed into the Results Matrix. Furthermore, the stakeholder category (e.g., Tester/Accreditor {TA}) and management level (e.g., Lower Management {lm}) was identified using the letter designators in brackets.

b. Recognition of the Scores

The scores recorded on the questionnaires were transferred to the Results Matrix. Occasionally, a stakeholder would give two scores for a given question because he/she had more than one point to make in their answer. This was usually explained in the comment they provided with the scores. The researchers reviewed the comment and selected the score that, in their interpretation, better answered the true sense of the question.

c. Editing of the Comments

The raw data recorded on the questionnaire was transferred to the Results Matrix. After the matrix was completed and reviewed for trends, the comments were transferred to an MS Word document for editing. By this, the comments were corrected for spelling, grammar, use of undefined acronyms, use of awkward phrases, attribution to specific individuals or commands. Every effort was taken on the part of the analysts to preserve the genuine sense of the individual comments. The output of the comment editing process are the comments provided in the Appendix.

F. ANALYSIS OF DATA

For each of the ten interview questions, the following analysis was performed:

1. Averaging of Score-Answers

The score-answers from all the stakeholders were summed and divided by the number of stakeholders to produce the average score for the question. Then, average scores were calculated for each of the four stakeholder roles and three management levels. These averages were reported in a Table. Trends were determined from this data that reflected the basic opinions of the stakeholders by their stakeholder roles and management level. These were discussed in narrative form.

2. Grouping of Comment-Answers

The comment-answers from the stakeholders were reviewed to determine whether a consensus or divergence of opinions was apparent. Majority and minority opinions were identified. Quotes representative of the group opinions were selected, or paraphrased summaries provided. Particularly exceptional comments were highlighted.

3. Sorting of Score-Answers

Individual stakeholder score-answers were sorted by score and counted. The score counts were reported in a Table. The count by score level was reviewed for overall

distribution of scores and discussed in narrative form. Correlations between the score distribution and comments were considered and discussed.

G. DEVELOPMENT OF CONCLUSIONS

Conclusions were reached for each question and recorded in Chapter V. These conclusions were developed through review of each question's numerical trends and consideration of the summarized or highlighted comments. Then, in Chapter VI, overall conclusions were developed that addressed the thesis objectives and answers were provided to the primary and subsidiary research questions. These conclusions combined the results of the individual questions and analyzed for global trends across the data. Ultimately, the purpose of the literature reviews, forum attendances, and the semi-structured interviews was to glean and combine the data needed to address the thesis objectives and answer the research questions. These outputs were offered as the main conclusions of the thesis.

H. DEVELOPMENT OF RECOMMENDATIONS

Recommendations were developed through consideration of the conclusions discussed in Chapter VI. In addition, the researchers' own opinions, drawing upon the lessons learned from the data, were indicated. The researchers pointed to opportunities for additional research that became apparent from the research but were not pursued due to the limitations of time and resources available.

I. CONCLUSION

This chapter described the eight part methodology used in researching the thesis. The first step taken was the identification of the major stakeholders who participate in this arena of the U.S. Navy's VV&A process. Second, information and data on the practices and expectations of VV&A were obtained from literature reviews. Attendance at the VV&A forum constituted the third step. Fourth, the researchers developed a questionnaire and administered semi-structured interviews of available stakeholders. Fifth, the data from the semi-structured interviews was processed into a Results Matrix.

Sixth, the data was analyzed for each of ten interview questions by VV&A stakeholder category and stakeholder management level to identify trends, etc. By the seventh step, conclusions were developed for both the individual questions and for answering the primary and subsidiary research questions. Finally, individual and global recommendations were produced, accomplishing the eighth and final step of the research methodology. The next chapter will analyze the data obtained by the semi-structured interviews, providing the results of the thesis.

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V. RESULTS

A. INTRODUCTION

This chapter reports the analysis of the data (reported in Chapter IV) that was developed through the administration of the questionnaire. Data from Question 1 establishes each stakeholder's experience with the COMOPTEVFOR instruction. Question 2 obtains each stakeholder's assessment of the level of compliance observed with the instruction and some supporting evidence for the assessment. Questions 3, 4, and 5 solicit the stakeholder regarding the perceived benefits, costs, and risks associated with successfully complying with the instruction. Conversely, Questions 6, 7, and 8 request each stakeholder's opinion regarding the perceived benefits, costs, and risks associated with not complying with the instruction. (Questions 2 through 8 are meant to capture all "sides" of the compliance issue, depending on the stakeholder's perspective. As such, some of these questions may not make sense to every stakeholder.) Questions 9 and 10 elicit comments and recommendations for improvements to the COMOPTEVFOR VV&A instruction.

B. DESCRIPTION

A six part procedure was used to analyze the stakeholder data:

- 1. <u>Purpose of Question</u>: The purpose of each question is reviewed.
- 2. <u>Scores Observed</u>: The scores are tabulated and an overall average score is calculated for each question. Further, the average score for each stakeholder role and each management level are calculated for each question. These averages are shown in a table for each question. Observations are made about what these averages indicate about the stakeholders' answers to the question.
- 3. <u>Stakeholder Comments</u>: The stakeholders' comment-answers to each question are discussed where: (a) consensus was obtained or views diverged; (b) majority and minority opinions were evident; and (c) noteworthy ideas were offered.

- 4. <u>Score / Comment Associations</u>: A table is provided that shows the number of stakeholders that gave a particular score. Observations are made when certain kinds of comments correlate with particular scores.
- 5. <u>Conclusions</u>: Closing observations are made regarding the stakeholders' answers to the question.
- 6. <u>Recommendations</u>: Suggestions for VV&A process improvements are offered within the context of the question.

The above procedure was performed for all ten questions. Overarching observations (trends, etc., observed across the answers to all the questions), global conclusions, and final recommendations are discussed in Chapter VI.

The results of each of the ten interview questions were analyzed, as described in the following ten sections, C through L.

C. ANALYSIS OF QUESTION #1

Question #1 asked: "To what extent are you familiar with the VV&A process required by the newly updated COMOPTEVFORINST 5000.1A of 9 September 2004, as it applies to USN surface ship M&S used for OT&E?"

Table 1 shows the selection of scores that each stakeholder was able to choose from in answering the question in assigning a level of familiarity with the instruction.

Choices of Score-Answers for Question #1						
Score: "5" "4" "3" "2" "1"						
Description:	"very familiar"	"moderately familiar"	"somewhat familiar"	"moderately <u>un</u> familiar"	"very <u>un</u> familiar"	

Table 1. Choices of Score-Answers for Question #1

1. Purpose of Question #1:

Question #1 seeks to establish each stakeholder's experience with the COMOPTEVFOR VV&A instruction. Among other insights, the data obtained is expected to help establish the context of the stakeholder's answers to the remaining questions.

2. Scores Observed for Question #1:

Table 2 shows the average score-answers to Question #1. The overall average score is 3.8, which indicates that the typical stakeholder surveyed is "moderately familiar" with the instruction.

Average Score-Answers to Question #1						
	Managem	Avg. Score				
Stakeholder Role	Lower	Middle	Upper	within Role		
Tester/Accreditor	5.0	5.0	5.0	5.0		
Resource Sponsor	2.0	1.0	2.0	1.7		
Program Manager	4.0	3.0	5.0	3.8		
VV&A Standards Official			4.0	4.0		
Avg. Score within Level	4.0	3.0	4.2	3.8		

Table 2. Stakeholder Familiarity with VV&A Instruction

Those performing the Tester/ Accreditor role consistently answered "very familiar" and scored a 5.0 average, the highest score among the stakeholder role categories. On the other hand, those performing the Resource Sponsor role scored an average of 1.7, the lowest of the groups, indicating that they are typically "moderately unfamiliar" with the instruction. Those performing the Program Manager role scored a 3.8 average (which is the same as the overall average), indicating that they are typically "moderately familiar" with the instruction. The person representing the VV&A Standards Official role provided a score of 4, indicating that he/she was "moderately familiar" with the

instruction. The average scores within the lower, middle, and upper management levels are 4.0, 3.0, and 4.2 respectively. These indicate that stakeholders at the lower and upper management levels were "moderately familiar" with the instruction, whereas stakeholders at the middle management level are "somewhat familiar."

3. Stakeholder Comments for Question #1:

The stakeholders participated in a wide variety of VV&A cases for OT&E of USN surface ships, including efforts that supported M&S of: Rolling Airframe Missile (RAM); Tomahawk Weapons System; Littoral Combat Ship (LCS); CVN-21; LPD-17; DD(X); ASCM Probability of Raid Annihilation (PRA) Test Bed; USS Virginia (SSN 774) Transient Shock Analysis (TSA); Joint Lightweight Standoff Chemical Agent Detector (JLSCAD); Netcentric Warfare Knowledge Sharing; LHA-6; Threat D Suite; CEC; ESSM; SPY1D(V); and ABMD. Most stakeholders listed participation in at least three of these efforts; and most of these efforts were listed by more than one of the stakeholders interviewed.

The stakeholders performed particular roles in these VV&A cases, including: Operational Test Director (OTD); participant on Simulation Control Panels (SCPs); reviewer of VV&A documents; producer of the 'Guide for U.S. Navy Surface Ship VV&A of M&S for OT&E'; manager of COMOPTEVFOR's VV&A program; author / contributor / reviewer / approver of COMOPTEVFORINST 5000.1A (issued 9 September 2004); developer of long-term strategic policy with respect to the U.S. Navy and OT&E; resource sponsor (funding) and requirements definer (via Capabilities Design Documents) for U.S. Navy surface ships and/or their weapons systems; arbitrator between Program Manager and Tester/Accreditor with regard to balancing M&S costs and risks; oversight of surface ship Test & Evaluation Master Plan (TEMP) process; oversight of the U.S. Navy's T&E efforts (including M&S for T&E); project engineer / program analyst for surface ship acquisition program office developing M&S; developer of M&S and contributor to VV&A documentation; manager of the VV&A process for U.S. Navy surface ship / weapons system acquisition Program Manager; oversight of

PM's VV&A process; oversight of the U.S. Navy's VV&A processes; and communicator / coordinator of the U.S. Navy's VV&A standards.

The older (superseded) COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for most the cases contributed by the stakeholders. However, the newer instruction 5000.1A was in effect for the cases started since 9 September 2004.

4. Score / Comment Associations for Question #1:

No particular correlation was seen between the stakeholder scores and the types of experiences (that is, the kind of ship or weapon system VV&A'ed) cited by the stakeholders. Table 3 shows the distribution of score-answers for Question #1. However, there were strong associations between scores of 5 (of being "very familiar" with the instruction) and the particular roles of (a) Tester/Accreditor reviewer of VV&A documents; (b) manager of a Command's VV&A program; and (c) contributor / reviewer of COMOPTEVFORINST 5000.1A. There were also strong associations between the lowest scores of 2 and 1 (of either being "moderately unfamiliar" or "very unfamiliar" with the instruction) and the particular roles of (a) providing program funding / defining acquisition requirements and (b) arbitrating between the program managers and the Tester/Accreditors with regard to balancing M&S costs and risks.

Distribution of Question #1 Score-Answer	rs
Level of Familiarity with VV&A Instruction	Count
Stakeholders who provided a score of "5"	6
Stakeholders who provided a score of "4"	4
Stakeholders who provided a score of "3"	0
Stakeholders who provided a score of "2"	3
Stakeholders who provided a score of "1"	1
Total	14

Table 3. Distribution of Question #1 Scores-Answers

5. Conclusions for Question #1:

The typical stakeholder surveyed is "moderately familiar" with the instruction. This is to be expected, given that stakeholders interviewed had key roles in the VV&A of M&S used for OT&E. It would be surprising if the participants in this application of VV&A were not familiar with the instruction since they would be expected to refer to it routinely in the course of performing their respective roles in the VV&A process. The contrary turns out to be the case only for Resource Sponsors, who typically indicated that they are "moderately unfamiliar" with the instruction. We learned from the interviews that the typical Resource Sponsor does not believe that "intimate" familiarity with the COMOPTEVFOR VV&A instruction is necessary to their role. Rather, they believe their function is to be generally familiar with the VV&A requirement so as to help balance the high technical expectations for the M&S, held by the Tester/Accreditors, with the desire to control the cost and schedule to produce the M&S, held by the Program Managers.

D. ANALYSIS OF QUESTION #2:

Question #2 asked: "What level of compliance with the (effective) instruction do you think was achieved in this case?"

Table 4 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of compliance with the instruction.

Choices of Score-Answers for Question #2						
Score:	Score: "5" "4" "3" "2" "1"					
Description:	"100-91% compliance"	"90-81% compliance"	"80-71% compliance"	"70-61% compliance"	"60% or less compliance"	

Table 4. Choices of Score-Answers for Question #2

1. Purpose of Question #2:

Question #2 requests the stakeholder's assessment of the level of compliance observed for the COMOPTEVFOR instruction and expects some supporting evidence for the assessment. The answer to this question provides the basis for comparing the practices of VV&A under the COMOPTEVFORINST standard and judging success.

2. Scores Observed for Question #2:

Table 5 shows the average score-answers to Question #2. The overall average score is 3.9, which indicates that the typical stakeholder surveyed sees "90-81% compliance" with the instruction. Those performing the Tester/Accreditor role generally answered "80-71% compliance" and scored a 3.2 average, the lowest score among the stakeholder role categories. On the other hand, the stakeholder representing the VV&A Standards Official role provided a score of 5, the highest score among the groups, indicating that he/she thinks that "100-91% compliance" was achieved for the instruction. Those performing the Program Manager role scored a 4.4 average (which is 0.5 above the overall average), indicating that they typically see at least "90-81% compliance" with the instruction. The Resource Sponsors scored an average of 3.7, which is just 0.2 below the overall average. The average scores within the lower, middle, and upper management levels are 4.6, 3.5, and 3.4 respectively. These scores indicate that stakeholders at the lower management level see a noticeably higher level of compliance (at "100-91% compliance") with the instruction, whereas stakeholders at the middle and upper management levels see only "90-81% compliance."

3. Stakeholder Comments for Question #2:

The stakeholders' comment-answers indicated that no consensus exists regarding the degree of compliance with the VV&A instruction. Instead, the comments suggest that there are two camps of experience. The first camp saw a fairly high level of compliance and pointed to a number of examples. One striking example was recounted by a Resource Sponsor, as follows:

Average Score-Answers to Question #2						
	Managem	ent Level of St	nt Level of Stakeholder			
Stakeholder Role	Lower	Middle	Upper	Avg. Score within Role		
Tester/Accreditor	5.0	4.0	1.0	3.2		
Resource Sponsor	5.0	1.0	5.0	3.7		
Program Manager	4.0	4.5	5.0	4.4		
VV&A Standards Official			5.0	5.0		
Avg. Score within Level	4.6	3.5	3.4	3.9		

Table 5. Observed Level of Compliance with VV&A Instruction

A recently completed VV&A effort enabled the elimination of a \$70M physical T&E event required for a major ship acquisition. This was achieved because the PM employed a "test-model-test" iterative effort over a number of years in the ship's RDT&E program to collectively understand the physics of the event on the ship. Further, the ship's designs, tests, and models were planned to work in support of each other. The ship's subassembly construction techniques facilitated M&S and VV&A. Finally, M&S process control was achieved to at least CMMI level 3 standards. This facilitated a rapid VV&A process.

Included in this first camp was an acknowledgement by many that, though overall compliance was high, there was less success at delivering the V&V products on time. (The stakeholders went on to say that the lateness of documentation was usually not critical to the process.) On the other hand, the second (though smaller) camp perceived a low level of compliance by the M&S proponent, citing cases such as this:

... the Resource Sponsor ran into a big issue at the end of one VV&A process: DOT&E was not satisfied with the capability of the M&S to credibly predict the performance of the weapon system modeled. The Resource Sponsor wanted to use M&S to avoid the cost and risk entailed in conducting a certain close-in live-fire testing event. But the PM had not engaged the Tester/Accreditor sufficiently (or early enough) in their VV&A process to identify the shortcomings of the M&S, such that DOT&E rejected the use

of the M&S for the close-in event. Consequently, the Resource Sponsor had to reprogram \$250M to conduct a physical test that the M&S was hoping to avoid.

This second camp also observed that "many PMs did not seem to be knowledgeable about the instruction."

Beyond the individual cases mentioned, both camps offered reasons why proponents, when highly compliant, were successful. Reasons for success included: "The PMs used COMOPTEVFOR's Surface Warfare VV&A Guide;" and "The PMs used the process diagram developed by NDAT." One particularly noteworthy comment on the path to successful compliance was offered, as follows:

The maturity and experience of the team that develops the ship's T&E program, which includes M&S in its mix, has a lot to do with any successful compliance with the VV&A instruction.

Finally, it was observed that the PMs generally had good intentions to comply with the instruction, as demonstrated by their efforts to learn the process through attendance at VV&A forums and working with NMSO to understand the mechanics of the VV&A process, including standard documentation requirements.

4. Score / Comment Associations for Question #2:

Table 6 shows that stakeholders' scores fall into two distinct groups. The majority (11 of 14) of stakeholders gave scores of 5 and 4, indicating that a high level of instruction compliance was experienced. On the other hand, a vocal minority (3 of 14) scored compliance at "1" and commented that some M&S proponents were deficient in at least one critical area of the VV&A process. "In one case, the PM did not provide the data to finish the VV&A package. So the data had to be developed by the OT himself." The lack of "3" and "2" scores indicate that there appears to be no middle ground among the stakeholders regarding level of compliance observed.

Distribution of Question #2 Score-Answer	rs ·
Level of Compliance with VV&A Instruction	Count
Stakeholders who provided a score of "5"	7
Stakeholders who provided a score of "4"	4
Stakeholders who provided a score of "3"	0
Stakeholders who provided a score of "2"	0
Stakeholders who provided a score of "1"	3
Total	14

Table 6. Distribution of Question #2 Scores-Answers

5. Conclusions for Question #2:

With an overall stakeholder average score of 3.9 (out of a perfect 5.0) and noting that 11 out of 14 stakeholders gave scores of at least 4, it appears that most stakeholders think that there was a moderately high level of compliance with COMOPTEVFORINST 5000.1A. On the other hand, a vocal minority felt strongly that there were clear instances of non-compliance and provided evidence and rationale for these observations. Some non-compliance issues were also noted within the overall positive comments of the majority (e.g., the high level of compliance achieved with respect to "content," though not as high with respect to "schedule"). Some stakeholders expressed complex scores, which indicated positives for some areas of VV&A performance and admitted negatives for others. In general, it appears that stakeholders frankly expressed their opinions and freely pointed to discrepancies. Thereby is indicated that there is room for improvement in the duty of complying with the COMOPTEVFOR VV&A instruction.

E. ANALYSIS OF QUESTION #3

Question #3 asked: "What do you see to be the <u>benefits</u> associated with compliance with this instruction?"

Table 7 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of benefits seen in complying with the instruction.

Choices of Score-Answers for Question #3						
Score:	Score: "5" "4" "3" "2" "1"					
Description:	"many significant benefits"	"several significant benefits"	"one significant benefit"	"a few minor benefits"	"no real benefit"	

Table 7. Choices of Score-Answers for Question #3

1. Purpose of Question #3:

Question #3 solicits the stakeholder's perception of the benefits associated with successfully complying with the COMOPTEVFOR instruction and expects some supporting examples for the assessment. The answer to this question is likely to provide the most compelling reasons for supporting the VV&A process advocated by COMOPTEVFORINST 5000.1A.

2. Scores Observed for Question #3:

Table 8 shows the average score-answers to Question #3. The overall average score is 4.5, which indicates that the typical stakeholder surveyed sees "many significant" benefits associated with compliance with this instruction. This strong positive on benefits is particularly seen for those who perform the Tester/Accreditor role and those at the Middle and Upper Management levels, who scored averages of 4.8, 4.8, and 4.6 respectively (the highest scores among the stakeholder role categories). The lowest group score is 4.0, which comes from the VV&A Standards Official role, who sees "several significant" benefits in complying with the instruction. Program Managers, Resource Sponsors, and those at Lower Management levels scored averages of 4.4, 4.3, and 4.2 respectively. In sum, the scores were tightly grouped between 4.0 and 5.0,

indicating that all stakeholders perceive significant benefits, which range from "several" to "many."

Average Score-Answers to Question #3						
	Management Level of Stakeholder					
Stakeholder Role	Lower	Middle	Upper	Avg. Score within Role		
Tester/Accreditor	5.0	5.0	4.5	4.8		
Resource Sponsor	4.0	4.0	5.0	4.3		
Program Manager	3.5	5.0	5.0	4.4		
VV&A Standards Official			4.0	4.0		
Avg. Score within Level	4.2	4.8	4.6	4.5		

Table 8. Stakeholder Perceived Benefits of Compliance with VV&A Instruction

3. Stakeholder Comments for Question #3:

The stakeholders' comment-answers indicated that a strong consensus exists regarding the high number and kind benefits of complying with the VV&A instruction. Every stakeholder provided examples that highlighted at least one significant benefit, and nine of 14 stakeholders mentioned two or more benefits. Eight benefits of compliance with COMOPTEVFORINST 5000.1A cited were:

- a. Better assurance that M&S will meet the needs of the user.
- b. Higher quality products are delivered in a shorter time.
- c. Financial savings due to management efficiencies.
- d. Accreditation follows naturally from the proponent's V&V effort.
- e. Avoids program delays in reaching Acquisition Milestone B.
- f. Avoids the need to reprogram RDT&E funds to cover more OT.
- g. Promotes standardization, commonality, and M&S reuse.
- h. M&S and OT problems are identified and defined early.

As one stakeholder summed up, "The bottom-line is that complying with the instruction successfully obtains the Accreditor's acceptance of the use of the M&S."

4. Score / Comment Associations for Question #3:

Table 9 shows that the stakeholders scored the benefits of compliance highly, where the single lowest score of "3" indicates at least "one significant benefit." A supermajority (13 of 14) of the stakeholders saw "several to many significant benefits." in compliance with instruction. One comment described a nexus of benefits realized from long-term program investment in M&S and adherence to COMOPTEVFOR's process:

One particular U.S. Navy weapons acquisition program made heavy use of M&S for tens of years. What is in place today has saved a lot of money. The program has end-to-end testing and M&S capability, which provides flexibility in using different modes, and uses an iterative model update process. The program is able to work a combination of modeling and simulation, where the simulation generates environmental inputs into real hardware so that the weapon's mission can be run in a very realistic way.

Distribution of Question #3 Score-Answer	rs .
Level of Benefits Perceived with Compliance	Count
Stakeholders who provided a score of "5"	8
Stakeholders who provided a score of "4"	5
Stakeholders who provided a score of "3"	1
Stakeholders who provided a score of "2"	0
Stakeholders who provided a score of "1"	0
Total	14

Table 9. Distribution of Question #3 Scores-Answers

5. Conclusions for Question #3:

With an overall average score of 4.5 (out of 5.0) and a multitude of benefits cited, it is clear that a strong consensus exists among the VV&A stakeholder community that compliance with the COMOPTEVFOR instruction yields many significant benefits. The

most obvious benefit of compliance cited was the high likelihood of Tester/Accreditor acceptance of the proponent's M&S for the use in addressing a COI under OT. The comments revealed that many other program benefits result from following the process that achieves this bottom-line benefit. In large part, the stakeholders recognized that early interaction between the PM and COMOPTEVFOR was key to meeting OT requirements and avoiding any delays to reaching program milestones. Many saw overall program cost reduction and standardization of M&S products as significant benefits realized through compliance. That all stakeholders interviewed were readily able to identify some benefits of compliance provides reason to believe that COMOPTEVFOR's instruction is basically successful.

F. ANALYSIS OF QUESTION #4

Question #4 asked: "What do you see to be the <u>costs</u> associated with compliance with this instruction?"

Table 10 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of costs seen in complying with the instruction.

	Choices of Score-Answers for Question #4						
Score: "5" "4" "3" "2" "1"							
Description:	"many significant costs"	"several significant costs"	"one significant cost"	"a few minor costs"	"no real cost"		

Table 10. Choices of Score-Answers for Question #4

1. Purpose of Question #4:

Question #4 solicits the stakeholder's perception of the costs associated with obediently complying with the COMOPTEVFOR instruction and expects some supporting examples for the assessment. The answer to this question is likely to cite the

negative financial impacts of dutiful compliance with an instruction that leaves the issue open for the M&S proponent to address and the sponsor to support.

2. Scores Observed for Question #4:

Table 11 shows the average score-answers to Question #4. The overall average score is 2.4, which indicates that the typical stakeholder sees "a few minor costs" in complying with the instruction. But a further breakdown of the scores reveals a strong divergence of opinion between subcategories of stakeholder role and management level. Regarding those performing the Tester/Accreditor role, it would seem from their group average score of 2.6 that their general outlook on the cost of compliance falls somewhere between "a few minor costs" and "one significant cost." However, this generalization would mask a clear difference of opinion within the management levels of that stakeholder role. The Tester/Accreditors are split between their members at the lower management level, who scored an average of 4.0 (thereby indicating "several significant costs") and the organization's middle and upper level managers, who scored averages of 1.0 and 2.0 respectively (thereby indicating "no real cost" or "a few minor costs" respectively). Similarly, the Program Manager stakeholder group, which averaged a 2.8 score, is divided into two factions. In this instance, the PM's lower management level does not perceive more than "a few minor costs," providing a group average score of 1.5. On the other hand, the middle and upper management levels of the PM group "several significant costs" with average scores of 3.5 and 4.0, respectively. In contrast, there is fair unanimity of opinion, "few to no costs" among the Resource Sponsors (1.7 average score) and also the VV&A Standards Official group (scoring 1.0), regardless of management level.

3. Stakeholder Comments for Question #4:

There was a divergence of opinions expressed among the stakeholders' commentanswers. However, this disagreement can be grouped into two like-minded camps. The majority (9 of 14) of stakeholders felt that only a few minor costs (if any) were truly added to U.S. Navy ship acquisition programs' costs of delivering M&S products useful for OT. Two comments were typical of the majority opinion. The first point was made by a member of the Tester/Accreditor group, as follows:

Ultimately, there are no genuine added costs associated with compliance. It could be argued, further, that the total cost to use M&S for OT&E is probably less than that which would be needed to perform physical testing.

Average Score-Answers to Question #4						
	Management Level of Stakeholder					
Stakeholder Role	Lower	Middle	Upper	Avg. Score within Role		
Tester/Accreditor	4.0	1.0	2.0	2.6		
Resource Sponsor	2.0	2.0	1.0	1.7		
Program Manager	1.5	3.5	4.0	2.8		
VV&A Standards Official			1.0	1.0		
Avg. Score within Level	2.6	2.5	2.0	2.4		

Table 11. Stakeholder Perceived Costs of Compliance with VV&A Instruction

The second such comment was offered by a Resource Sponsor, to wit:

Compliance with the instruction means more "up-front time" and man-hours devoted to PM – COTF interactions than would the typical PM (in all likelihood) devote to VV&A conducted without the obligation of the instruction. However, without the instruction, the PM would end up having to collect more 'real' data (thereby incurring more cost) to make the M&S credible.

Comments provided by minority, on the other hand, pointed out the most palpable of the costs incurred by the PM, such as this concern:

The stringent documentation and configuration management requirements demanded by the instruction will most likely increase costs for the developers.

That said, it seems that minority still recognized the potential of COMOPTEVFOR's VV&A process to avoid help avoid added RDT&E costs and actually save overall

acquisition costs. A good "take-away" quote that expressed this sentiment was offered by the VV&A Standards Official stakeholder: "Compliance with the instruction really provides a savings to the U.S. Navy."

4. Score / Comment Associations for Question #4:

Review of Table 12 distribution of score-answers confirms that there appears to be two groups of opinion regarding the cost of compliance. The minority (5 of 14) group, seeing one to several significant costs (scores of 3 and 4), expressed concern about having to pay more to produce "nice-to-have" high-fidelity M&S and detailed VV&A documentation. On the other hand, the majority (9 of 14) saw only a few (if any) minor costs associated with compliance, but also admitted that performing VV&A incurs more "upfront costs." As one stakeholder offered, "When it comes to compliance, there is no free lunch!"

Distribution of Question #4 Score-Answe	rs
Level of Costs Perceived with Compliance	Count
Stakeholders who provided a score of "5"	0
Stakeholders who provided a score of "4"	4
Stakeholders who provided a score of "3"	1
Stakeholders who provided a score of "2"	5
Stakeholders who provided a score of "1"	4
Total	14

Table 12. Distribution of Question #4 Scores-Answers

5. Conclusions for Question #4:

The difference of opinion among stakeholders as to whether significant costs are incurred by the PM in diligently complying with COMOPTEVFORINST 5000.1A indicates that some further changes may be needed in the way VV&A process is managed and its costs budgeted. Not all the stakeholders, who presumably work together at the

key points in the process, see eye to eye on the financial investments demanded by the process. It is also interesting to note that stakeholders from the lower management level of the Tester/Accreditor group, who would normally not be expected to be sensitive to costs, identified "several significant costs" in complying with the COMOPTEVFOR instruction. It may be that, by their closer working relationships with their M&S proponent counterparts, they "feel the pain" of the costs carried by the Program Managers as they undergo the VV&A process. Of course, the PMs at the middle and upper levels of management, who scored averages of 3.5 and 4.0, would be very much expected to be sensitive to the costs of compliance, since they must balance their programs' budgets.

G. ANALYSIS OF QUESTION #5

Question #5 asked: "What do you see to be the <u>risks</u> associated with compliance with this instruction?"

Table 13 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of risks seen in complying with the instruction.

Choices of Score-Answers for Question #5					
Score:	" 5 "	" 4 "	" 3 "	" 2 "	"1"
Description:	"many significant risks"	"several significant risks"	"one significant risk"	"a few minor risks"	"no real risk"

Table 13. Choices of Score-Answers for Question #5

1. Purpose of Question #5:

Question #5 solicits the stakeholder's perception of the risks associated with appropriately complying with the COMOPTEVFOR instruction and expects some supporting examples for the assessment. The answer to this question is likely to offer up

concerns that stakeholders have while following the instruction – uncertainties in the process that would undermine final accreditation of the proposed M&S.

2. Scores Observed for Question #5:

Table 14 shows the average score-answers to Question #5. The overall average score is 1.7, which indicates that the typical stakeholder sees "a few minor risks" in compliance with the instruction. The average scores of the individual stakeholder roles held very close to the overall 1.7 average, with scores of 1.8, 1.7, 1.8, and 1.0 for the Tester/Accreditor, Resource Sponsor, PM, and VV&A Standard roles, respectively. Lower and middle management levels scored averages of 2.0 for every participating stakeholder role, except for the 1.5 average score observed for PM middle management. Upper management issued the lowest overall average score of 1.4, with individual average scores of 1.5, 1.0, 2.0, and 1.0 for the Tester/Accreditor, Resource Sponsor, Program Manager, and VV&A Standard roles, respectively, indicating that "no real risk" is taken by proponents in complying with the COMOPTEVFORINST 5000.1A.

Average Score-Answers to Question #5					
	Management Level of Stakeholder			Avg. Score	
Stakeholder Role	Lower	Middle	Upper	within Role	
Tester/Accreditor	2.0	2.0	1.5	1.8	
Resource Sponsor	2.0	2.0	1.0	1.7	
Program Manager	2.0	1.5	2.0	1.8	
VV&A Standards Official			1.0	1.0	
Avg. Score within Level	2.0	1.8	1.4	1.7	

Table 14. Stakeholder Perceived Risks of Compliance with VV&A Instruction

3. Stakeholder Comments for Question #5:

The stakeholder comment-answers indicated that consensus was obtained on the matter of risk with regard to complying with the COMOPTEVFOR instruction. The vast

majority stakeholder comments observed that there were "few, if any," real risks involved in the business of complying with the instruction. At the same time, most of their comments acknowledged that less substantial risks were present – just not as bad as first feared by the M&S proponent. This comment was typical:

There are political risks, which are inherent in the business of VV &A. Compliance with the instruction makes some of the big risks go away, but at the same time introduces a few new, smaller ones.

The notion of "inherent risk" echoed though the stakeholders' comments, as shown by this statement:

The greatest risk the PM could encounter by dutifully complying with the instruction would be to discover, through the M&S for OT&E process, that the system to be acquired does not deliver the required capability and consequently should not be fielded. But this is precisely what OT&E is intended to discover and thus an inherent risk (whether M&S or physical testing is used) for the PM who presents his system for OT&E.

There was also this observation on the challenge of tackling difficult technical issues:

VV&A planning should go hand in hand with engineering software development. No significant risk should arise with compliance. However, there are minor risks that come from the instruction's effect of driving PMs to comply to processes that produce relatively 'safe' (less pioneering) outcomes rather than encouraging these PMs to tackle difficult technical issues that, while they may not lead to as high a percentage of compliance, still produce greater M&S capability.

Dissenting opinions were offered by two stakeholders, who voiced the existence of at least "one significant risk," one of which was described as follows:

There is the risk of last minute changes to test requirements or objectives, which may cause delays in accreditation (and thus test schedule) because stepping back the process will require rework on many artifacts and add extra V&V activities.

The overall effect of the stakeholders' comments was to acknowledge the existences of risks but point out that they are very manageable within the context of conducting VV&A in accordance with COMOPTEVFOR-INST 5000.1A.

4. Score / Comment Associations for Question #5:

The distribution of individual stakeholder score-answers shown in Table 15 shows that all of the scores lay at the bottom of the assessment of risk scale. 12 of 14 stakeholders said that there were few, if any, risks associated with VV&A instruction compliance. The remaining two cite "one significant risk" but, as discussed above, the risks are still viewed to be manageable.

5. Conclusions for Question #5:

The vast majority of stakeholders sampled viewed the risk of complying with the instruction as "small" and "well within the ability to manage." Nevertheless, most stakeholders also acknowledged that "risk" still weighed on the mind of the M&S proponent. The comments sought to explain the context for managing these risks, describing them as "inherent" in the normal course of presenting M&S for accreditation.

Distribution of Question #5 Score-Answer	rs .
Level of Risks Perceived with Compliance	Count
Stakeholders who provided a score of "5"	0
Stakeholders who provided a score of "4"	0
Stakeholders who provided a score of "3"	2
Stakeholders who provided a score of "2"	6
Stakeholders who provided a score of "1"	6
Total	14

Table 15. Distribution of Question #5 Scores-Answers

H. ANALYSIS OF QUESTION #6

Question #6 asked: "What do you see to be the <u>benefits</u> associated with non-compliance with this instruction?"

Table 16 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of benefits seen in <u>not</u> complying with the instruction.

Choices of Score-Answers for Question #6					
Score:	" 5 "	" 4 "	" 3 "	" 2 "	"1"
Description:	"many significant benefits"	"several significant benefits"	"one significant benefit"	"a few minor benefits"	"no real benefit"

Table 16. Choices of Score-Answers for Question #6

1. Purpose of Question #6:

Question #6 solicits the stakeholder's perception of any benefits associated with <u>not</u> fully complying with the COMOPTEVFOR instruction and expects some supporting examples for the assessment. The answer to this question is likely to supply some evidence of the difficulties encountered in following the COMOPTEVFOR VV&A process, where non-compliance produces some seeming benefits.

2. Scores Observed for Question #6:

Table 17 shows the average score-answers to Question #6. The overall average score is 1.2, which indicates that the typical stakeholder surveyed sees "no real benefit" with instruction non-compliance. Those performing the Tester/Accreditor role generally answered "no real benefit" but provided the highest average score of 1.4 among the stakeholder role categories. (Thus, some of the Tester/Accreditors saw "a few minor benefits."). The average scores of the stakeholder roles only went down from here. Program Managers came next, with an average score of 1.2, followed by both the Resource Sponsors and the VV&A stakeholder groups, who both posted the lowest possible average scores of 1.0. Only in the lower management level of the stakeholders, who scored an average of 1.6, was there any indication of benefit to non-compliance. This management level average was influenced by the 2.0 average of the Tester/Accreditors within that level, followed by Program Managers at 1.5, then Resource Sponsors at 1.0. All middle and upper level managers scored this question at 1.0. In sum, the scores indicate very strong stakeholder agreement that no real benefits are obtained from non-compliance with COMOPTEVFOR 5000.1A.

Average Score-Answers to Question #6					
	Management Level of Stakeholder			Avg. Score	
Stakeholder Role	Lower	Middle	Upper	within Role	
Tester/Accreditor	2.0	1.0	1.0	1.4	
Resource Sponsor	1.0	1.0	1.0	1.0	
Program Manager	1.5	1.0	1.0	1.2	
VV&A Standards Official			1.0	1.0	
Avg. Score within Level	1.6	1.0	1.0	1.2	

Table 17. Stakeholder Perceived Benefits of Non-compliance w/ VV&A Instruction

3. Stakeholder Comments for Question #6:

The stakeholder comment-answers signified the strongest accord of opinion among the stakeholders for a given question. To a person, no stakeholder admitted of any real benefit to instruction non-compliance. Even those few that indicated scores of "2" explained in their comments that any benefit derived from non-compliance was really a perversity. This comment from a Test/Accreditor (at the lower management level) is a case in point:

From the OT perspective, there may be (perversely) one significant benefit associated with non-compliance. In the event the PM has not complied, he has thus not justified his proposal to reduce the physical testing required for OT. This provides leverage for the OTD to require more testing to make up for the lack of support that accredited M&S provides. So, while non-compliance may save money on M&S at the front end, the PM ends up paying more for testing at the back end. Moreover, physical testing uncovers problems later when they cost more to fix (if they can be fixed at that point), which risks meeting fewer requirements.

This comment makes abundantly clear that any perceived "benefit" of non-compliance is really a liability, since the proponent will end up spending more and waiting longer to appropriately address the required COI of OT and thus satisfy the Tester/Accreditor. As

a point of departure, the issue of what is meant by "non-compliance" versus "tailoring" of the VV&A process came to light in one of the PM stakeholder's comments, thusly:

Not complying with COTF instruction would cause much more pain than benefit (if any). However, PMs should find ways to tailor the instruction to fit within the constraints of their acquisition programs without having a negative effect on the integrity of the VV&A process.

The researchers noted from their literature reviews and attendance at the VV&A Forums that tailoring is proposed as a technique that enables PMs to individually comply with the prescribed VV&A process in accordance with the particular circumstances / constraints of their programs. However, no further interview comments were provided in this area.

4. Score / Comment Associations for Question #6:

The distribution of individual stakeholder score-answers shown in Table 18 shows that all of the scores lay at the bottom of the assessment of risk scale. 12 of 14 stakeholders said that there was "no real benefit" with instruction non-compliance. The remaining two are distributed at the "2" and "3" score levels, principally to admit that some "perverse" benefits are derived but, as discussed above, are really bigger liabilities. The idea of "tailoring" as a mechanism for PMs to vary their approach to VV&A process compliance was raised but did not go further in discussion.

5. Conclusions for Ouestion #6:

The idea of reaping any benefit through non-compliance with COMOPTEVFOR-INST 5000.1A was really a "non-starter" for most of the stakeholders interviewed. One stakeholder opined, "This question doesn't really make sense, because non-compliance with instruction brings no benefit whatsoever." Nevertheless, asking the question was useful, as it generated some interesting comments on the adverse impacts of non-compliance. These included: (a) "M&S activities are not coordinated with acquisition strategy;" (b) "T&E strategy does not provide validation data;" (c) "Models are not accredited prior to use;" and (d) "M&S use and VV&A strategy are not in the TEMP."

The question also raised the issue of "tailoring" the VV&A process to accommodate the individual constraints of the various surface ship acquisition programs.

Distribution of Question #6 Score-Answers				
Level of Benefits Perceived with Non-Compliance	Count			
Stakeholders who provided a score of "5"	0			
Stakeholders who provided a score of "4"	0			
Stakeholders who provided a score of "3"	1			
Stakeholders who provided a score of "2"	1			
Stakeholders who provided a score of "1"	12			
Total	14			

Table 18. Distribution of Question #6 Scores-Answers

I. ANALYSIS OF QUESTION #7

Question # 7 asked: "What do you see to be the <u>costs</u> associated with non-compliance with this instruction?"

Table 19 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of costs seen in <u>not</u> complying with the instruction.

Choices of Score-Answers for Question #7						
Score: "5" "4" "3" "2" "1"						
Description:	"many significant costs"	"several significant costs"	"one significant cost"	"a few minor costs"	"no real cost"	

Table 19. Choices of Score-Answers for Question #7

1. Purpose of Question #7:

Question #7 solicits the stakeholder's perception of the costs associated with not complying with the COMOPTEVFOR instruction and expects some supporting examples for the assessment. The answer to this question is likely to point to momentous financial dangers of non-compliance, which ultimately must be controlled by the M&S proponent and reconciled by the sponsor.

2. Scores Observed for Question #7:

Table 20 shows the average score-answers to Question #7. The overall average score is 4.0, which indicates that the typical stakeholder surveyed sees "several significant costs" incurred when not complying with the instruction. Those performing the Tester/Accreditor role generally answered "many significant costs" and scored a 4.6 average, the highest score among the stakeholder role categories. Next in score order was the VV&A Standards Official role, who provided a score of 4, which exactly matched the overall stakeholder average, likewise indicating "several significant costs." Those performing the Resource Sponsor role scored a 3.7 average (just 0.3 below the overall average), also indicating that "several significant costs" would be suffered through noncompliance with the instruction. The Program Managers scored an average of 3.6, which is still just 0.4 below the overall average and describes the same cost impact. The average scores within the lower, middle, and upper management levels are 4.6, 4.0, and 3.4 respectively. These scores indicate that stakeholders at the three management levels vary +/- 0.6 around the mean of "several significant costs" regarding non-compliance with the instruction. Thus, the relatively small variance of stakeholder role and management level average scores indicates a strong consensus of all stakeholders that the costs of non-compliance are both "significant" and "several."

3. Stakeholder Comments for Question #7:

The stakeholders' comment-answers indicated that a strong consensus exists regarding the high costs of non-compliance with the VV&A instruction. The keynote of this harmony was heard from the very first Tester/Accreditor interviewed, as follows:

The proponent cannot perform adequately the needed design studies, trade studies, pre-test planning, pre-test predictions, and post-test analysis when the M&S is of poor quality, as would be indicated by its failure to be accredited. One cannot trust the results! Consequently, it is harder to analyze and solve problems early. This failure would be avoided if sufficient funding were applied to M&S development and its supporting VV&A. While the costs associated with non-compliance are sometimes hard to quantify, the effects are nonetheless apparent.

Average Score-Answers to Question #7						
	Managem	ent Level of St	akeholder	Avg. Score		
Stakeholder Role	Lower	Middle	Upper	within Role		
Tester/Accreditor	5.0	5.0	4.0	4.6		
Resource Sponsor	4.0	3.0	4.0	3.7		
Program Manager	4.5	4.0	1.0	3.6		
VV&A Standards Official	tandards Official 4.0 4.0					
Avg. Score within Level	4.6	4.0	3.4	4.0		

Table 20. Stakeholder Perceived Costs of Non-compliance with VV&A Instruction

The other stakeholders sang essentially the same song in their comments. One particularly strong solo, which offered a stark example of a cost consequence, was given by a Resource Sponsor, as follows:

In the case of one ship acquisition program, it cost \$250M (which had to be taken from other program funds) to perform the physical operational test that the M&S sought to accomplish in a virtual environment. Perhaps earlier PM interaction with the Tester/Accreditor and the collection of some additional physical (real) data would have led to a credible M&S solution.

Program Managers, too, cited significant financial impacts for non-compliance. This thoughtful comment particularly resonated:

Not following the VV&A instruction creates a significant probability of incurring added costs, especially when trying to validate and verify the models of federations. On what basis will

PMs be confident that the ship systems they are delivering will perform the way they are predicting? Physical testing will have to be added to prove the VV&A case. This is necessary because no one can buy or accept a product of which they are unsure, especially when the stakes are high. The costs are ultimately borne by the warfighter.

Finally, the VV&A Standards Official role voiced this final note: "Non-compliance with the instruction would continue to cost the U.S. Navy more money."

4. Score / Comment Associations for Question #7:

Table 21 shows from its distribution of raw scores that most (11 out of 14) stakeholders believe the costs incurred by not complying with COMOPTEVFORINST 5000.1A to be (at least) "several significant costs" (with scores of "4" and "5"). Two stakeholders saw at least "one significant cost" and, because of their attribution of "significant" with regard to costs experienced, should also be grouped with the super majority. Only one (lonely) dissenter is evident. This member of the PM group pointed out that, "There is no real cost associated with non-compliance if VV&A is not done. However, the cost to go back later and conduct VV&A will be much more expensive." Thus, the one dissenting opinion is really saying (perversely) that non-compliance cost nothing if one chooses not to participate.

Distribution of Question #7 Score-Answers				
Level of Costs Perceived with Non-Compliance	Count			
Stakeholders who provided a score of "5"	5			
Stakeholders who provided a score of "4"	6			
Stakeholders who provided a score of "3"	2			
Stakeholders who provided a score of "2"	0			
Stakeholders who provided a score of "1"	1			
Total	14			

Table 21. Distribution of Question #7 Scores-Answers

5. Conclusions for Question #7:

The vast majority of stakeholders interviewed consider the costs of not complying with the COMOPTEVFOR VV&A instruction to be (at least) "several" and "significant." A number of concrete (i.e., real dollar value) examples were provided. Regardless of stakeholder role or management level in their respective organizations, all participants appreciated the potential cost increases to U.S. Navy surface ship acquisition programs if COMOPTEVFORINST 5000.1A were not followed in support of M&S for OT accreditation.

J. ANALYSIS OF QUESTION #8

Question #8 asks: "What do you see to be the <u>risks</u> associated with non-compliance with this instruction?"

Table 22 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of risks seen in <u>not</u> complying with the instruction.

1. Purpose of Question #8:

Question #8 solicits the stakeholder's perception of the risks associated with not fully complying with the COMOPTEVFOR instruction and expects some supporting examples for the assessment. The answer to this question is likely to point out the hazards of deviating from the standards of VV&A practice put forth by the instruction and remind practitioners that the ultimate accreditation of the proposed M&S is at stake.

Choices of Score-Answers for Question #8						
Score: "5" "4" "3" "2" "1"						
Description:	"many significant risks"	"several significant risks"	"one significant risk"	"a few minor risks"	"no real risk"	

Table 22. Choices of Score-Answers for Question #8

2. Scores Observed for Question #8:

Table 23 shows the average score-answers to Question #8. The overall average score is 4.4, which indicates that the typical stakeholder surveyed sees (at least) "several significant risks" incurred when not complying with the instruction. Those performing the Program Manager generally answered "many significant risks" and scored a 4.8 average, the highest score among the stakeholder role categories. Next in score order was the Tester/Accreditor role, who provided an average score of 4.4, which exactly matched the overall stakeholder average, likewise indicating (at least) "several significant risks." The VV&A Standards Official role scored 4.0, which is still just 0.4 below the overall average and describes the same cost impact. Those performing the Resource Sponsor role scored a 3.7 average (0.7 below the overall average), which closely approaches the indication of "several significant risks" that would be suffered through non-compliance with the instruction. The average scores within the lower, middle, and upper management levels are 4.4, 4.5, and 4.2 respectively. These scores indicate that stakeholders at the three management levels vary +/- 0.3 (maximum) around the mean of "several significant risks" regarding non-compliance with the instruction. Thus, the relatively small variance of stakeholder role and management level average scores indicates a strong consensus among the stakeholders that non-compliance entails "several significant risks."

Average Score-Answers to Question #8						
	Managem	ent Level of St	akeholder	Avg. Score		
Stakeholder Role	Lower	Middle	Upper	within Role		
Tester/Accreditor	4.5	5.0	4.0	4.4		
Resource Sponsor	4.0	3.0	4.0	3.7		
Program Manager	4.5	5.0	5.0	4.8		
VV&A Standards Official 4.0						
Avg. Score within Level	4.4	4.5	4.2	4.4		

Table 23. Stakeholder Perceived Risks of Non-compliance with VV&A Instruction

3. Stakeholder Comments for Question #8:

The stakeholders' comment-answers indicated that a strong consensus exists regarding the high risks of non-compliance with the VV&A instruction. The comments that identify the risks entailed support the sense of "real," "varied," and "significant." The main point raised was captured in this stakeholder statement, "The risks are that the requirements of the M&S will not be met and therefore the OT&E test requirements would not be fully satisfied." Another Tester/Accreditor offered this "real life" example:

One significant risk associated with non-compliance was recently made evident where a ship acquisition program was held up at MS B while resolving the issue of whether the use of M&S would satisfy one of the OT requirements.

A further case-in-point was made by a Resource Sponsor, as follows:

Several significant risks are associated with non-compliant VV&A, including the need to "re-synchronize" or "re-coordinate" the acquisition program's "tracks" (i.e., the kind of activities/events identified in the TEMP). As this would translate to cost increases, the PM would have to go back to the Resource Sponsor for help. But the Resource Sponsor's solution is usually to advise the PM to "take it out of hide" and reprogram existing funds to support the changes.

Finally, a PM provided this discussion on the risks of getting "false-positives," to wit:

Getting "false-positives" are the risks associated with non-compliance. It can be presumed that the PMs are moving forward in good faith to conduct VV&A on their M&S. However, when they do not use the COTF prescribed process, they end up having to develop their own. This will result in unevenness of results across the PMs. Some PMs will be more stringent than COTF, but most will likely be less stringent. Those who are less stringent run the risk of getting false-positive results, that is, of qualifying an M&S that is really deficient. The effects of that false positive will be rolled-up into the system to which the M&S is applied. The resulting disconnect between expected performance and actual performance means "bad news" for the fleet.

Many other observations and examples were cited. The VV&A Standards Official role (once again) made an excellent closing comment on the issue by stating:

There are several significant risks associated with non-compliance; the foremost among them is the lack of credibility for those models developed without regard to compliance.

4. Score / Comment Associations for Question #8:

Table 24 shows from its distribution of raw scores that virtually all of the stakeholders interviewed believe that, by not complying with COMOPTEVFORINST 5000.1A, M&S proponents would lay themselves open to (at least) "several significant risks" (thereby giving scores of "4" and "5"). The remaining stakeholder still thinks that the incurred risk is significant (but just cited one example). Other than the various examples of risk cited in their comments, many of the stakeholders noted that risks, when instantiated, most often translate into added program costs.

Distribution of Question #8 Score-Answers				
Level of Risks Perceived with Non-Compliance	Count			
Stakeholders who provided a score of "5"	6			
Stakeholders who provided a score of "4"	7			
Stakeholders who provided a score of "3"	1			
Stakeholders who provided a score of "2"	0			
Stakeholders who provided a score of "1"	0			
Total	14			

Table 24. Distribution of Question #8 Scores-Answers

5. Conclusions for Ouestion #8:

An overwhelming majority of the stakeholders view the risks of not complying with the COMOPTEVFOR VV&A instruction to be (at least) "several" and "significant." A number of "real life" examples were provided, which demonstrated the seriousness of the risks that non-compliant M&S proponents would take on. Risks realized are often "felt" in the form of added costs and extended schedules. The consensus demonstrated by the stakeholders signals that COMOPTEVFORINST 5000.1A is effectively educating

the diverse U.S. Navy surface ship acquisition participants on the importance of following the standards of the VV&A process.

K. ANALYSIS OF QUESTION #9

Question # 9 asks: "To what extent did the change from the superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) to the new COMOPTEVFOR-INST 5000.1A (of 9 September 2004) improve or degrade the VV&A of M&S used for OT&E?"

Table 25 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of improvement (or degradation) seen in changing to the new instruction.

1. Purpose of Question #9:

Question #9 is posed to elicit comment from the stakeholder that recognizes whether any improvements (or degradations) were obtained in replacing the old COMOPTEVFOR VV&A instruction with the new (current) instruction. This may not be an easy question to answer, as the stakeholder is expected to be sufficiently experienced with (or knowledgeable of) the letter, spirit, and practice of both instructions.

Choices of Score-Answers for Question #9						
Score: "5" "4" "3" "2" "1"						
Description:	"significant improve-ments"	"minor improve-ments"	"no real improve- ments"	"minor degrada- tions"	"significant degradations"	

Table 25. Choices of Score-Answers for Question #9

2. Scores Observed for Question #9:

Table 26 shows the average score-answers to Question #9. The overall average score is 3.9, which indicates that the typical stakeholder surveyed saw "minor improvements" in going to the new the instruction.

Average Score-Answers to Question #9						
	Management Level of Stakeholder					
Stakeholder Role	Lower	Middle	Upper	Avg. Score within Role		
Tester/Accreditor	3.0	5.0	5.0	4.2		
Resource Sponsor	5.0	3.0	3.0	3.7		
Program Manager	3.5	3.5	4.0	3.6		
VV&A Standards Official	dards Official 4.0 4.0					
Avg. Score within Level	3.6	3.8	4.2	3.9		

Table 26. Stakeholder Assessment of Improvement Gained with New Instruction

Those performing the Tester/ Accreditor role generally answered "minor improvements" and scored a 4.2 average, the highest score among the stakeholder role categories. Next in order of score is the VV&A Standards Official role, who provided a score of 4, which is only 0.1 above the overall stakeholder average, indicating that he/she thinks that "minor improvements" were achieved by the new instruction. Then the Resource Sponsor and the Program Manager roles follow with average scores of 3.7 and 3.6 (which are 0.2 and 0.3 below the overall average), respectively. These scores also indicate that the stakeholders saw "minor improvements" in the new instruction. The average scores within the lower, middle, and upper management levels are 3.6, 3.8, and 4.2, respectively, which show a modest upward trend by the ascending levels of management in grading the levels of improvement found in the new instruction. Nevertheless, the scores indicate that all three management levels are saying "minor improvements" were achieved in moving from the old to the new instruction.

3. Stakeholder Comments for Question #9:

The stakeholders' comment-answers indicated that no consensus exists regarding the recognition of VV&A process improvements (or degradations) in moving from the old COMOPTEVFORINST 5000.1 to the new COMOPTEVFORINST 5000.1A. Rather, the comments indicated that three perspectives are maintained: (a) No real improvement was achieved; (b) minor improvements were achieved; and (c) significant improvements were achieved. In the first case, a plurality of six (of the 14) stakeholders commented that no real improvements were evident in the instruction revision. The general remark of this group was, "The jury is still out." They observed that the new instruction has not been in place long enough to collect data and perform a genuine assessment of its performance. Now the second group (numbering four stakeholders) has apparently seen some data that leads their members to conclude that "minor improvements" were achieved. Three points were made in support of this assessment:

- The new instruction is more user-friendly and shorter.
- The new instruction provides a sense of structure, format and process. [It] guides the PM through the steps of the VV&A process with only minor difficulties.
- The new instruction better articulates accepted VV&A standards and provides more specific guidance than the general philosophy of the old instruction.

Finally, the third group (also numbering four members) sees evidence of "significant improvement" in the move to the new instruction. Observations, such as these, were offered in support of this group's view:

- With the old instruction, PMs did not know what the requirements were.
- [The new instruction] provides a far better roadmap than before.
- The earlier the OTD is involved, the better the compliance. The new instruction better promotes this.
- The changes incorporated in the new instruction are "golden," as they allow the PM more flexibility while still expecting him to interact with COTF early in the process for delivering VV&A products.

Hence, the interviewed stakeholders' statements demonstrate a three-way split in the community of VV&A participants regarding the level of improvement achieved by the recent revision of the COMOPTEVFOR instruction.

4. Score / Comment Associations for Question #9:

Table 27 shows from its distribution of raw scores that a three-way split exists regarding stakeholder opinion on the level of improvement gained in going to the new instruction, COMOPTEVFORINST 5000.1A of 9 September 2004. The largest of the groups (with 6 members) graded the new instruction at "3," which indicated their judgment that it caused (so far) "no real improvements" in the VV&A process practiced.

Distribution of Question #9 Score-Answers				
Level of Improvement Gained with New Instruction	Count			
Stakeholders who provided a score of "5"	4			
Stakeholders who provided a score of "4"	4			
Stakeholders who provided a score of "3"	6			
Stakeholders who provided a score of "2"	0			
Stakeholders who provided a score of "1"	0			
Total	14			

Table 27. Distribution of Question #9 Scores-Answers

The remaining two groups comprised four members each, where the second camp saw "minor improvements" and the third cited "significant improvements." These two factions each provided several observations to support their assessments. One score / comment association stood out in particular, indicating a shift in VV&A process focus:

[A significant improvement] includes the insight that the participants (within the established accreditation process) should move from a focus on the fidelity of the model to the appropriateness of the model for its intended use. The level of resolution to be achieved for the model depends on the questions being asked.

Since the majority of the stakeholders' VV&A experiences were under the old instruction, the researchers found the answers to this question illuminating.

5. Conclusions for Ouestion #9:

With an overall stakeholder average score of 3.9, but showing a three-way divergence of raw score-answers (as was also evident in the comment-answers), the answer to the question of, "Whether improvement was obtained by the new instruction?" boils down to the realization: "It depends." The experience of the stakeholders varied on this issue but did not depend on the stakeholder role or management level. Therefore, it appears that the issue varies for the moment on the experiences of the individuals.

L. ANALYSIS OF QUESTION #10

Question # 10 asks: "What improvements would you recommend for COMOP-TEVFOR's Accreditation process (beyond that prescribed by the new COMOPTEVFOR-INST 5000.1A)?

Table 28 shows the selection of scores that each stakeholder was able to choose from in answering the question, assigning a level of opportunity for improvement beyond that achieved by the new instruction.

1. Purpose of Question #10:

Question #10 is posed to elicit recommendations for improvements to any future edition of the COMOPTEVFOR VV&A instruction or for improvements to the U.S. Navy's VV&A process in general. While the answer to this question is speculative, it nevertheless provides an outlet for expressing solutions to the difficulties (regrettable costs and risks) still found in complying with the current COMOPTEVFOR VV&A instruction.

Choices of Score-Answers for Question #10							
Score: "5" "4" "3" "2" "1"							
Description:	"many significant improve- ments"	"several significant improve- ments"	"one significant improve- ment"	"a few minor improve- ments"	"no real improve- ment"		

Table 28. Choices of Score-Answers for Question #10

2. Scores Observed for Question #10:

Table 29 shows the average score-answers to Question #10. The overall average score is 2.9, which indicates that the typical stakeholder surveyed saw an opportunity to make "one significant improvement" beyond that which is currently described in COMOPTEVFORINST 5000.1A. Those performing the Tester/Accreditor role generally answered "one significant improvement" and scored a 3.2 average, the highest score among the stakeholder role categories. Next in order of score is the Resource Sponsor role, who provided an average score of 3.0, which is just 0.1 above the overall stakeholder average, indicating that this group thinks that "one significant improvement" can be made to the 5000.1A instruction. Closely following is the Program Manager role, with an average score of 2.8 (just 0.1 below the overall average), likewise indicating that these stakeholders saw the opportunity for "one significant improvement" in the 5000.1A instruction. Finally, well down in the score order, is the VV&A Standards Official role, who provided a score of 1, which indicates that he/she saw "no [opportunity for] real improvement." The average scores within the lower, middle, and upper management levels are 3.0, 2.3, and 3.2, respectively, which shows a one point downward dip in the score trend at the middle management level. This indicates that mid-management, on average, only sees opportunities for "a few minor improvements," while the lower and upper levels see "one significant improvement," which closely corresponds to the overall stakeholder average.

Average Score-Answers to Question #10						
	Managem	Management Level of Stakeholder				
Stakeholder Role	Lower	Middle	Upper	Avg. Score within Role		
Tester/Accreditor	4.5	1.0	3.0	3.2		
Resource Sponsor	1.0	3.0	5.0	3.0		
Program Manager	2.5	2.5	4.0	2.8		
VV&A Standards Official 1.0						
Avg. Score within Level	3.0	2.3	3.2	2.9		

Table 29. Perceived Opportunity for Improvement of COTF's Accreditation Process

3. Stakeholder Comments for Question #10:

The stakeholders' comment-answers indicated that no consensus exists regarding the opportunity for making improvements to the VV&A process described in the new COMOPTEVFORINST 5000.1A. Rather, the comments indicated that there are two opposing camps on the issue (and possibly a third one somewhere in the middle). The two opposing perspectives are: (a) There is no real opportunity (or impetus) for improvement; and (b) There is opportunity for making significant improvements to the latest instruction. Six (of the 14) stakeholders make up the first camp and either recommended "no real improvement" or only "a few minor improvements" regarding COMOPTEVFORINST 5000.1A. An identically sized (six of 14) second camp recommended either "many" or "several significant improvements" to the instruction. There are two stakeholders in the middle of the debate who see opportunity for only "one significant improvement." However, this "middle ground" can really be assigned to Camp #2 (who recommend more than one significant improvement) because the single improvement they are recommending is still "significant," as opposed to minor. The below comment from a Tester/Accreditor expresses the second camp's view succinctly:

Since OT is the final step before full production, it would be most efficient to offer the PM a VV&A instruction that contains both policy and detailed "how to" guidance a single, usable resource. The PM would there find efficient methods to organize, estimate

costs, determine schedules, and finish a quality M&S on time and within budget.

A more detailed comment from second Tester/Accreditor addresses the need to revise the instruction to better support the reuse of M&S:

Among the possible improvements to be made is finding a way to make models more available for reuse – both within the U.S. Navy and among all the Military Services. Testing in the Joint Force Environment relies on a having an adequately modeled virtual environment. More funding is needed to fully support this initiative, along with a technical commitment at and above any particular Service's ability. Then the question can be asked, "What does a PM expect to be able to do when he/she wants to reuse the M&S developed by another, only to find that this PM is not following the Service's VV&A process?"

The opposing camp offered comments like this one:

There are no real improvements that can be made to COTF's Accreditation process. The key issue for improving the accreditation process regards the implementation of VV&A and not necessarily what the VV&A requires by way of procedure. Instead of focusing on the process for producing documentation, the participants should focus on the technical content conveyed in the documentation. In other words, the instruction should not emphasize how to do conduct the VV&A process or require close adherence to a checklist. Rather, the focus should be on the appropriateness of the model to answer the technical question related to its intended use.

The comment-answers generated by this question were the most varied and extensive of those collected by the interviews. The reader is encouraged to review the Appendix for the remaining comments that provide specific recommendations for improvements, or reasons why improvements to COMOPTEFORINST 5000.1A are not warranted.

4. Score / Comment Associations for Ouestion #10:

Table 30 shows from its distribution of raw scores that the two highest score counts (at 4) are for the scores of "4" and "1," which represent the polar opposite recommendations of "several significant improvements" and "no real improvement."

The remaining counts are half (at 2) of those assigned to each of the two poles. These suggest the down steps on either side of the two primary opinions.

Distribution of Question #10 Score-Answers							
Level of Opportunity for VV&A Improvement	Count						
Stakeholders who provided a score of "5"	2						
Stakeholders who provided a score of "4"	4						
Stakeholders who provided a score of "3"	2						
Stakeholders who provided a score of "2"	2						
Stakeholders who provided a score of "1"	4						
Total	14						

Table 30. Distribution of Question #10 Scores-Answers

5. Conclusions for Ouestion #10:

The overall stakeholder average score of 2.9 masks the presence of two distinct camps of opinion regarding the opportunity to make further improvements to COM-OPTEVFOR's VV&A instruction. The first camp does not see the need to improve the instruction, although they generally advise other improvements (such as making better efforts to follow the instruction "as is"). On the other hand, the second camp sees plenty opportunity to make improvements to the instruction, mostly because they believe a revised instruction can provide more "how to" guidance. Despite how well VV&A is doing under the current instruction, a simple majority (8 of the 14 interviewed) sees the need to make at least "one significant improvement" to COMOPTEVFORINST 5000.1A.

M. CONCLUSION

This chapter analyzed the answers supplied for the ten questions administered to U.S. Navy Surface Ship VV&A stakeholders through semi-structured interviews. The data was sorted, averaged, and grouped to identify areas of consensus or divergence. Stakeholder comments were highlighted to assist the reader's understanding of the issues raised and to present options for consideration. A conclusion was reached for each

question's concern. This will provide the basis for making the global conclusions and recommendations that are offered in Chapter IV.

VI. CONCLUSIONS AND RECOMMENDATIONS

A. INTRODUCTION

This chapter provides conclusions that address the thesis objectives and answer the research questions that were posed in Chapter I. Recommendations are made for future studies.

B. CONCLUSIONS

The conclusions of this thesis summarize the responses of the four stakeholder groups – Tester/Accreditor, Resource Sponsor, Program Manager, and VV&A Standards Official – regarding their perspectives on the extent of, barriers to, and factors for PM compliance with COMOPTEVFORINST 5000.1A, and possible improvements that can be made to enhance the instruction.

1. Extent of Compliance with COMOPTEVFORINST 5000.1A

The extent of compliance with COMOPTEVFORINST 5000.1A is most clearly indicated by the stakeholders' answers to the question: What level of compliance with the instruction do you think was achieved?⁴ 11 of 14 stakeholders interviewed judged compliance to be a "4 out of 5" toward full compliance. Thus, most of the stakeholders perceived a moderately high level of compliance with the instruction. Nevertheless, a noteworthy minority saw some clear instances of non-compliance and provided evidence and rationale for these observations. Non-compliance issues were also noted within the overall positive comments of the majority. Several stakeholders provided complex evaluations, which indicated positives for some areas of VV&A performance and pointed to negatives for others. With this data, it can be reasonably concluded that the level of PM compliance with COMOPTEVFOR's VV&A process is good but could be better.

⁴ This was asked in semi-structured interview Question #2. Support for the reliability of the appraisals provided by Question #2 came from the answers to Question #1, which provided evidence of wide-ranging stakeholder VV&A experiences and working familiarity with COMOPTEVFORINST 5000.1A.

2. Barriers to Compliance with COMOPTEVFORINST 5000.1A

The barriers to compliance with COMOPTEVFORINST 5000.1A are indicated by the stakeholders' answers to the three interview questions⁵ that dealt with the "costs" of compliance, the "risks" of compliance, and the "benefits" of non-compliance.

The first type of barrier to full compliance with COMOPTEVFOR's VV&A process is the perceived "significant" costs borne by PMs. Four of the stakeholders interviewed with Question #4 asserted the concern for costs. One minority comment in particular pointed out that cost increases for M&S budgets are likely because of the "stringent documentation and configuration management requirements demanded by the instruction." Sympathetically, a number of the stakeholders agreed that there were more "upfront" costs associated with compliance, particularly in the areas of M&S development and VV&A activities, and especially for new programs. However, the majority of stakeholders viewed examples like this to be "false" barriers because they judged that PMs would have to pay more over the life of their RDT&E programs for VV&A process non-compliance.

Risk was perceived to be another (second) type of barrier to compliance, though most stakeholders who answered Question #5 found it to be only a minor problem. But one stakeholder saw a significant risk in complying with this instruction, should there be any last minute changes to test requirements/objectives. This stakeholder's concern was that such changes could cause delays in accreditation and test schedules, "because stepping back would require rework on many artifacts, thus adding extra VV&A activities." A few other stakeholders raised tentative concerns about the risk of investing time and money in conducting a diligent VV&A effort, only to be denied eventual approval because "the bar was set to high." As was the case with costs, most stakeholders downplayed the barriers posed by perceived risks by pointing out that such risks were "inherent" in any accreditation effort and would be mitigated by careful planning. Thus, most stakeholders viewed the risk of complying to be more of an issue of "perception" than a matter of substance.

⁵ These are Questions #4, #5, and #6 from the semi-structured interviews.

Lastly, the interviews showed that a few of the stakeholders who answered Question #6 saw "benefits" in <u>not</u> complying with COMOPTEVFOR 5000.1A. These stakeholders believed that non-compliance would allow PMs to exercise more flexibility in their VV&A processes. However, several of the other stakeholders mentioned that "tailoring" of the COMOPTEVFOR VV&A process was (or should be) a possibility for PMs that would help address the need for flexibility. However, the idea of reaping any real benefit from a significant non-compliance with the instruction was a "non-starter" for the overwhelming majority of stakeholders interviewed.

3. Factors for Compliance with COMOPTEVFORINST 5000.1A.

The factors for compliance with COMOPTEVFORINST 5000.1A are indicated by the stakeholders' answers to the three interview questions⁶ that dealt with the "benefits" of compliance, and the "costs" and "risks" of non-compliance.

In answering interview Question #3, the stakeholders gave answers that point to a strong consensus that many significant benefits derived from full PM compliance with COMOPTEVFORINST 5000.1A. The most obvious benefit of compliance cited was the high likelihood of Tester/Accreditor (i.e., COMOPTEVFOR) acceptance of the M&S proposed for use in addressing a COI under OT. Other benefits observed include the higher quality of the M&S being produced and the increased potential to re-use the M&S accredited through the process. One stakeholder noted that new participants who joined later in the VV&A process seemed better able to see the rationale for the use of the M&S, which made for a smoother transition in the program. Several of the stakeholders affirmed that the most significant program benefit was the opportunity gained in defining problems early, so that they were addressed in time (and within budget). This allowed PMs to either make adjustments within the program or take the program in another direction without major impact to cost and schedule. Many saw overall program cost reduction and standardization of M&S products as significant benefits realized through compliance with COMOPTEVFOR's VV&A instruction.

⁶ These are Questions #3, #7, and #8 from the semi-structured interviews.

The answers to Questions #7 and #8 indicate that the costs and risks entailed by non-compliance make strong dissuaders for any PM deviations from the instruction.

The vast majority of stakeholders interviewed considered the costs of not complying with the COMOPTEVFOR VV&A instruction to be (at least) "several" and "significant." In their comments, the stakeholders seemed to have no trouble coming up with concrete (i.e., real dollar value) examples of the costs incurred by non-compliance. A major concern was the cost fallout of the M&S not meeting COMOPTEVFOR's technical requirements: Useful M&S would not be produced at the end of all the PM's expenditures because COMOPTEVFOR found insufficient reason to be confident in the credibility of the M&S. This adverse outcome could bring an acquisition program to a halt, where the cost to go back and re-conduct the VV&A will be more expensive to the U.S. Navy.

Similarly, an overwhelming majority of the stakeholders viewed the risks of not complying with the COMOPTEVFOR VV&A instruction to be (at least) "several" and "significant." A number of "real life" examples were provided, which demonstrated the seriousness of the risks that non-compliant M&S proponents would take on. Stakeholders noted that risks realized are often "felt" in the form of added costs and extended schedules. A technical risk in observed for non-compliance was the creation of "false positives" with regard to M&S credibility. If the PMs were to serve as their own accreditors in the VV&A process, a stakeholder comment posited, "they would be less stringent in meeting the M&S use requirements and would run the risk of qualifying an M&S that would be deficient (without realizing it)." The results of these false positives would be rolled-up into the overall system to which the M&S is being applied, thus embedding errors that could lead to bad decisions on the operation of the overall system. The unfortunate result is that the warfighter could pay a high price for those miscalculations, in some cases with his or her life.

The consensus demonstrated by the stakeholders on the issues of cost and risk may be a good indication of the effectiveness of the COMOPTEVFOR instruction in educating the U.S. Navy surface ship acquisition participants on the importance of following the standards of the VV&A process.

4. Possible Improvements to COMOPTEVFORINST 5000.1A

Stakeholder interview Question #10 (with insight provided by Question #9) provides the data for whether improvements are possible for COMOPTEVFOR 5000.1A. The stakeholders' comment-answers indicated that no consensus existed regarding the opportunity for making improvements; rather, they indicated that there were two opposing camps on the issue (and possibly a third one somewhere in the middle). The two opposing perspectives were: (a) There is no real opportunity (or impetus) for improvement; and (b) There is opportunity for making significant improvements to the latest instruction. The first camp was occupied by a minority (6 of 14) stakeholders; the second was larger and more productive with comments. The below comment from a Tester/Accreditor pointed to an improvement that resonated among the stakeholders:

Since OT is the final step before full production, it would be most efficient to offer the PM a VV&A instruction that contains both policy and detailed "how to" guidance a single, usable resource. The PM would there find efficient methods to organize, estimate costs, determine schedules, and finish a quality M&S on time and within budget.

Thus, many of the stakeholders interviewed appeared to be saying that COMOPTEVFORINST 5000.1A was not sufficient unto itself for providing M&S proponents with the information needed to conduct the required VV&A. Acknowledging this insufficiency, several of the stakeholders offered specific remedies. A few respondents indicated that a "how to" guidance should be included within the instruction that would give PMs the ability to establish a more efficient method for organizing, estimating costs, and determining schedule impacts. This would assist the PMs in producing a quality M&S on time and within budget. Another respondent suggested that an appendix should be added to the instruction that would provide detailed examples of how to conduct VV&A. This appendix would give a new PM, step-by-step instructions and help him/her to better understand the VV&A process. One other recommendation

was the implementation of an on-line "distributed knowledge-base" capability for the COMOPTEVFORINST 5000.1A VV&A process. The respondent felt that this would not only be innovative to PMs, but would also save money for the VV&A community by reducing travel cost to remote sites to attend meetings.

C. RESEARCH QUESTIONS

1. Primary Research Question

The primary research question posed by this thesis is: What are the barriers to compliance with COMOPTEVFOR's VV&A process that U.S. Navy surface ship (and weapons) acquisition programs face?

A basic lack of understanding of COMOPTEVFOR's VV&A process and costs are the primary barriers stakeholders are facing with not complying with this instruction. Some PMs are not aware or lack the understanding that the COMOPTEVFORINST 5000.1A's process calls for COMOPTEVFOR to get involve early in their program's acquisition cycle to determine which assets and resource are appropriate to support operational testing, along with identifying the proper modeling and simulation requirements which would include operational, programmatic, and performance data. Cost savings to programs would be realized if COMOPTEVFOR is involved early, to identify or resolve any issues that could impact OT.

Another barrier is "cost" if not adequately budgeted by PMs for M&S development and to conduct V&V activities. "Upfront" costs are necessary for the development of credible M&S which is only obtained by developing a well-defined VV&A process for the M&S use. Investing early in M&S and VV&A efforts will result in a cost savings to the overall program.

2. First Subsidiary Question

First subsidiary question: What benefits and liabilities are seen by the stakeholders in subscribing to the COMOPTEVFORINST 5000.1A VV&A process, if its

standards were consistently followed by all U.S. Navy surface ship (and weapons) acquisition programs?

a. Benefits seen by Stakeholders:

Respondents said that PMs and everyone else will gain a common understanding of the requirements when they consistently follow the process standards of COMOPTEVORINST 5000.1A. This common understanding will translate to more efficient management of the entire acquisition process that will endure. The sum result is both a larger dollar savings due to management efficiencies and a higher quality product delivered in a shorter period of time. In addition, compliance with the instruction would help avoid delays of Defense Acquisition Program Milestone B and the need to reprogram funds for physical testing.

b. Liabilities seen by Stakeholders:

One respondent perceived that if COMOPTEVFORINST 5000.1A was consistently followed, PMs would not have the opportunity to research new methodologies that could be more beneficial and cost-effective in supporting their OT requirement. Another respondent felt that PMs might see the accreditation process as too much work and therefore would have no reason to reduce testing. This mindset would provide leverage for the OTD to require more testing to make up for the lack of support that accredited M&S provides. This dynamic saves money up front but the PM will pay more later for the additional testing. This is because the PM will learn of problems later when they will cost more to fix. Even worse, fewer requirements will be met because some of the problems, when realized for the first time at OT, are discovered too late to correct.

3. Second Subsidiary Question

Second subsidiary question: What are the cost and schedule considerations that impact U.S. Navy surface ship (and weapons) acquisition programs in the course of complying with the COMOPTEVFORINST 5000.1A VV&A process?

There are additional, upfront costs associated with M&S development and VV&A process support; however, there are no real added costs associated with adherence to the COMOPTEVFOR's VV&A instruction. In fact, most of the stakeholders interviewed argued that the life-cycle cost to use M&S for OT is reduced compared to what would be needed to perform physical testing to prove COIs. While some PMs may view VV&A as too formal, too cumbersome, and even too costly and time consuming for acquisition programs controlled by cost and schedule constraints, this view, as articulated by a stakeholder, appears to be shortsighted and unwise from the total acquisition cost and schedule perspective.

4. Third Subsidiary Question

Third subsidiary question: What are the risks observed by the stakeholders when the COMOPTEVFORINST 5000.1A VV&A process is not followed?

As indicated by the stakeholders, the risks associated with non-compliance of this instruction will include missed opportunities to adequately plan the M&S and VV&A objectives needed to obtain a continual improvement process throughout the ship's acquisition life-cycle. In addition, opportunities would also be lost in making strategic, up-front investments in M&S and VV&A such as design & trade studies, pre-test planning, and pre-test predictions; the lack thereof results in poor quality and unaccredited M&S. Ultimately, OT test requirements would not be fully satisfied due to a lack of credibility in the M&S.

5. Fourth Subsidiary Question

Fourth subsidiary question: What actions can be taken by stakeholders to ensure compliance with COMOPTEVFOR's VV&A process?

In order for the four stakeholder groups to ensure compliance with COMOPTEVFOR's VV&A process, they must not only do their individual part but also work collectively as a group. For instance, the VV&A standards group should not only be responsible for the coordination and integration of M&S efforts across all U.S. Navy

warfare and support areas, but they should also be actively communicating and encouraging the use of VV&A standards to the other stakeholder groups. Likewise, in addition to identifying the operational requirements for the particular weapon system and providing the required funding to support that system, the resource sponsor should be routinely engaged with the PM to ensure that the VV&A requirements are being met and appropriate funding is allocated in that area. Although the PM is ultimately responsible for selecting or developing the M&S and ensuring that it is accredited to support its intended use, he/she should make sure that COMOPTEVFOR (tester/accreditor) is involved in the early stages of the M&S development and VV&A process to provide operational insight so that any issues or constraints can be addressed and corrected early enough to avoid any delays during OT. Finally, the tester/accreditor, whose main concern is obtaining an M&S of sufficiently high fidelity as it relates to accurately modeling the physical behavior of the system under test, should also be sensitive to the cost and schedule constraints of the acquisition program. If these synergies were maintained among the stakeholders, they will be ensuring compliance with the instruction.

D. RECOMMENDATION

The stakeholders, working together, should diligently comply with the VV&A process advocated by COMOPTEVFORINST 5000.1A in developing the M&S needed in support of U.S. Navy surface ship OT requirements. However, this can be an issue for PMs when the upfront costs to support the requirements specified in the instruction are not in their original acquisition program budget. Early interaction between the stakeholders, particularly between the PM and the Tester/Accreditor, is crucial to addressing this issue. The VV&A Standards stakeholder can provide considerable information and support to the PM and the Tester/Accreditor that would help anticipate the cost and schedule requirements. Ultimately, the Resource Sponsor can broker the expectations between the PM and the Tester/Accreditor and approve the budget.

A solution that would help absorb the possible VV&A cost deltas above any one specific acquisition program RDT&E baseline would be to establish a special RDT&E

funding line dedicated to the VV&A of M&S for OT. Appropriated under OPNAV N76 cognizance, this RDT&E funding would be potentially available to all surface ship acquisition programs when the need arises; the line would be budgeted yearly to support the PMs if the effort to support the COMOPTEVFORINST 5000.1A VV&A process isn't in their individual budgets. PMs should have to provide the appropriate justification when requesting this funding to support their OT requirements. This special RDT&E funding line would also support M&S reuse among surface ship acquisition programs, since the N76 Resource Sponsor would likely encourage such efforts.

Also, to better aid PMs and Resource Sponsors in understanding the benefits and advantages of complying with the COMOPTEVFORINST 5000.1A VV&A process, NSMO, in conjunction with COMOPTEVFOR, should provide training/seminars to the surface ship PMs and OPNAV on this instruction.

If these recommendations were to be implemented by the U.S. Navy, the researchers believe that there would be a higher incidence of full compliance by PMs in utilizing the COMOPTEVFORINST 5000.1A VV&A process, thus allowing the U.S. Navy to achieve the ultimate goal of producing more credible M&S to resolve COIs that satisfy COMOPTEVFOR's OT requirements for surface ships and their weapon systems.

E. AREAS FOR FURTHER RESEARCH

The following areas should be investigated for potential benefit to the U.S. Navy, the other U.S. military services, and DoD components:

1. Accrediting Legacy M&S

One of the findings of this thesis was why a well-defined VV&A process for newly acquired or modified surface ships is important in gaining credibility for the M&S. Further research in defining the steps that should be taken in collecting or re-producing the background data that is needed to validate legacy models could provide further insight in the importance of obtaining credible M&S.

2. The "How To" of VV&A

This thesis focused on the organizational and managerial aspects of VV&A of M&S used for OT of U.S. Navy surface ships and their weapon systems. Work is being done by the U.S. Navy's VV&A Standards group, namely NMSO, to produce a "how to" handbook on the VV&A process. The handbook therein is expected to address a specific need identified by a number of the stakeholders interviewed. Further research can be done by collecting data on the VV&A process performance of stakeholders before and after issuance of the Implementation Handbook to further provide guidance to the community on M&S VV&A.

The areas that are identified for future research will help to increase the knowledge-base of both stakeholders and members of the M&S VV&A community in identifying new approaches and techniques that would lead to more credible and cost-effective M&S for not only the U.S. Navy, but other U.S Military services and DoD components as well.

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APPENDIX: INTERVIEW DATA

A questionnaire was administered to 14 stakeholders of the U.S. Navy's VV&A of M&S used for surface ship OT&E. It provided the basic structure of the stakeholder interviews, by soliciting answers – in the form of a score and a comment – to each of ten questions. The interviews were conducted on a non-attribution basis; the stakeholders' names and U.S. Navy commands are not identified in order to protect their confidentiality. Instead, a letter designation (e.g., [A]) is assigned to each stakeholder. Further, the stakeholder category (e.g., Tester / Accreditor {TA}) and management level (e.g., Lower Management {lm}) is identified for each stakeholder. Table A.1-0, below, lays out the interviewed stakeholder identifications and the counts per category and level.

Table A.1-0. Interviewed Stakeholder Identifications and Counts									
Stakeholder Category	Lower Management {lm}	Middle Management {mm}	Upper Management {um}	Count per Category					
Tester / Accreditor {TA}	[A] [B]	[C]	[D] [E]	5					
Resource Sponsor {RS}	[H]	[G]	[I]	3					
Program Manager {PM}	[K] [M]	[L] [N]	[0]	5					
VV&A Standards {VS}			[P]	1					
Count per Management Level	5	4	5	14					

The questions asked and the answers provided in the course of the interviews are recounted below. The first table below each question lists the choices of numerical scores offered to the stakeholders in answering the question. The scores provided as answers are reported in the second table below each question. The stakeholders' comment-answers for each question are detailed in alphabetical order of stakeholder identifier below the second table of each question. Question 1 (only) had two sub-

questions, which were used to elicit amplifying information from the stakeholders' about their specific experiences in VV&A.

QUESTION 1.

To what extent are you familiar with the VV&A process required by the newly updated COMOPTEVFORINST 5000.1A of 9 September 2004, as it applies to USN surface ship M&S used for OT&E?

Table A.1-1. Choices of Score Answers Offered to Stakeholders for Question 1.

(5)	(4)	(3)	(2)	(1)
very	moderately	somewhat	moderately	very
familiar	familiar	familiar	<u>un</u> familiar	<u>un</u> familiar

Table A.1-2. Scores Provided by Stakeholders to Question # 1														
Stakeholder	A	В	C	D	E	G	Н	I	K	L	M	N	0	P
Score	5	5	5	5	5	1	2	2	4	4	4	2	5	4

Sub-Questions for Question 1:

- a. What is one particular case of VV&A of USN surface ship M&S used for OT&E in which you participated and what was your role in this case?
- b. Was the superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) in effect for this case?

Comments / Answers Provided by Stakeholders for Question 1:

Stakeholder [A] {TA, lm}:

- I am very familiar (at the higher level) with the instruction.
- I participated in VV&A for Rolling Airframe Missile (RAM). I supported the OTD in developing OT M&S requirements and evaluating V&V results. I also participated in VV&A for Missile Defense (which had equipment test failures) and for Tomahawk (all sections, using five simulators), which enabled minimal physical testing, but required (all together) a long, detailed process.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for the VV&A efforts in which I participated. I supplemented the instruction with our Surface Warfare Guide. (This is what the PMs asked for and needed to accomplish their VV&A responsibilities.)

Stakeholder [B] {TA, lm}:

- I am very familiar with the instruction.
- The one particular case of VV&A in which I participated was Tomahawk. My role in this case was that of Operational Test Director (OTD), where I attended SCPs (vs. SMBs) and was involved in the review of five PM-produced VV&A documents: (1) Accreditation Plan; (2) Accreditation Report; (3) Accreditation Test Report; (4) Configuration Management Plan; and (5) Overarching VV&A Plan. I helped the PMs with their VV&A by providing the "Guide for U.S. Navy Surface Ship VV&A of M&S for OT&E."
- The key to successful M&S is user involvement in the VV&A. The user of the weapons system is the Fleet and COTF represents the user in testing and accrediting their system.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for this case. The last cycle of Tomahawk testing / M&S was conducted under the old instruction.

Stakeholder [C] {TA, mm}:

- I am very familiar with the instruction.
- I participated in the VV&A for one LCS (early stage) case, two CVN-21 cases, one LPD-17 case, and a number of others that are related to USN surface ship programs. My role in these cases was that of COMOPTEVFOR's VV&A manager, where I reviewed and approved the VV&A of M&S for OT&E documents submitted by the USN Surface Ship Program Managers. I am responsible for the migration of the COMOPTEVFOR instruction that you are studying (COMOPTEVFORINST 5000.1A of 9 September 2004).
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for most of these cases, but since I wrote the new instruction, it was in effect for the most recent case.

Stakeholder [D] {TA, um}:

- I am very familiar with the instruction.
- The one particular case of VV&A in which I participated was reviewing new policy as it went through the approval / signature process. My role in this case was that of newly appointed, interim VV&A Manager at COMOPTEVFOR.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was not in effect for this case. I was a part of approving the new instruction.

Stakeholder [E] {TA, um}:

- I am very familiar with the instruction.
- The one particular case of VV&A in which I participated was reviewing (at the senior management level) new policy as it went through the approval / signature process. My role in this case was that of developing the long-term strategic policy with respect to the U.S. Navy and OT&E.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was not in effect for this case. I was a part of approving the new instruction.

Stakeholder [G] {RS, mm}:

- I am very unfamiliar with the instruction.
- I oversaw the DD(X) TEMP process from adjudication to signature. This included general oversight of VV&A conducted in support. My responsibilities include:
 - -- Defining requirements for Surface Navy (the DD(X) program, in particular).
 - -- Providing requirements to the PM for product by way of the Capabilities Design Document (CDD).
 - -- Reviewing/authorizing the PM's plan on how the product will be implemented.
 - -- Providing funding to the PM to implement the product.
 - -- Maintaining balance between PM & COTF (and DOT&E) with respect to program costs & risks.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was not in effect for this case.

Stakeholder [H] {RS, lm}:

- I am moderately unfamiliar with the instruction.
- The one particular case of VV&A in which I participated was where two systems for Tomahawk were evaluated: the TTWCS upgrade ver 5 and the TC2S ver 4.1. My role in this case was that of Resource Sponsor for Tomahawk Weapons System.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was not in effect for this case.

Stakeholder [I] {RS, um}:

- I am moderately unfamiliar with the instruction.
- There are a number of cases of VV&A in which I participated:

- -- USS Virginia (SSN 774) Program VV&A of a Transient Shock Analysis (TSA) "Process." (This was recently completed and allowed elimination of a \$70 Million dollar Full Ship Shock Trial.)
- -- DD(X) ASCM PRA Test Bed. (This is ongoing.)
- -- Joint Lightweight Standoff Chemical Agent Detector (JLSCAD).
- -- Netcentric Warfare Knowledge Sharing.
- -- LPD-17, LHA-6. and CVN-21
- My role in these cases was that of the U.S. Navy's T&E oversight, where I review the VV&A to see that the M&S is used appropriately for T&E (whether for DT&E or OT&E). While COTF is a tester, OPNAV N091 is not (though we were).
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for the older cases; but was not was not in effect for the most recent cases.

Stakeholder [K] {PM, lm}:

- I am moderately familiar with the instruction.
- The one particular case of VV&A in which I am participating is the DD(X) program, though it is not at that stage yet. However, we are planning for the VV&A to the extent possible. My role in this case was that of project engineer.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) is not in effect for this case. Thus, we are using the new instruction.

Stakeholder [L] {PM, mm}:

- I am moderately familiar with the instruction.
- The one particular case of VV&A in which I participated was the Threat D M&S Suite to support TEMP 124/801 OT-IIG. My role in this case was that of managing the VV&A of the Threat D M&S Suite to support TEMP 124/801 OT-IIG.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was not in effect for this case.

Stakeholder [M] {PM, lm}:

- I am moderately familiar with the instruction.
- The one particular case of VV&A in which I participated was for the LPD-17 Probability of Raid Annihilation (PRA) V&V. My role in this case was that of program analyst.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for this case.

Stakeholder [N] {PM, mm}:

- I am moderately unfamiliar with the instruction.
- The one particular case of VV&A in which I participated was LPD-17 Probability of Raid Annihilation (PRA) for ship self defense. My role in this case was that of supporting PM in the development of the M&S and contributing to the VV&A case.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for this case.

Stakeholder [O] {PM, um}:

- I am very familiar with the instruction.
- The one particular case of VV&A in which I participated was TechEval/OpEval for CEC; OT for ESSM; OT for SPY1D(V); and ABMD for COTF. My role in this case was that of overseeing the VV&A processes and assisting the PMs in performing VV&A.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was in effect for these cases.

Stakeholder [P] {VS, um}:

- I am moderately familiar with the instruction.
- I participated in all of the recent VV&A cases, as I provide the Navy's oversight on all VV&A and communicate / coordinate the Navy's standards on VV&A.
- The superseded COMOPTEVFORINST 5000.1 (of 5 September 1995) was not in effect for the most recent cases

QUESTION 2.

What level of compliance with the (effective) instruction do you think was achieved in this case?

Comments Provided by Stakeholders for Question 2:

Stakeholder [A] {TA, lm}:

- I think that 100%-91% compliance was achieved.
- A higher level of compliance was achieved for those PMs who used COTF's supplemental Surface Warfare VV&A Guide.
- The process diagram developed by NDAT was helpful in establishing a standard process and schedule.

Table A.2-1. Choices of Score Answers Offered to Stakeholders for Question 2.

(5)	(4)	(3)	(2)	(1)
100-91% compliance	90-81% compliance	80-71% compliance	70-61% compliance	60% or less compliance

	Table A.2-2. Scores Provided by Stakeholders to Question # 2														
Stakeholder A B C D E G H I K L M N O P															
Score	Score 5 5 4 1 1 1 5 5 4 5 5 5												5		

Stakeholder [B] {TA, lm}:

- I think that 100%-91% compliance was achieved.
- The VV&A efforts of one particularly successful program consistently demonstrated a high level of compliance with respect to "content", though not as high with respect to "schedule." The real objective for compliance is to have "no surprises" with respect to the content of the VV&A produced for the M&S.
- Successful compliance was achieved when a COTF representative participated on the SCP.
- Both PMs and COTF were usually not successful in meeting VV&A timelines. Then again, failing to meet the original schedule is usually not the real problem.

Stakeholder [C] {TA, mm}:

- I think that 90%-81% compliance was achieved.
- As the new instruction has hardly been in place, no one has yet had the opportunity to demonstrate a level of compliance for it.

Stakeholder [D] {TA, um}:

- I think that 60% or less compliance was achieved.
- Meeting VV&A schedules is an issue.
- In one case, the PM did not provide the data to finish the VV&A package. So the data had to be developed by the OT himself.
- The old instruction (which applied) was not very effective. The new instruction will be more effective.

Stakeholder [E] {TA, um}:

- I think that 60% or less compliance was achieved.
- A very low level of compliance was achieved. Most PMs did not seem to be knowledgeable about the instruction. Timing (i.e., late delivery) was the usual cause of non-compliance.

Stakeholder [G] {RS, mm}:

- I think that 60% or less compliance was achieved.
- A case of low compliance was recognized when the Resource Sponsor (RS) ran into a big issue at the end of the VV&A process: DOT&E was not satisfied with the capability of the M&S to credibly predict the performance of the weapon system modeled. The RS wanted to use M&S to avoid the cost and risk entailed in conducting a certain close-in live-fire testing event. But the PM had not engaged the TA sufficiently (or early enough) in their VV&A process to identify the shortcomings of the M&S, such that DOT&E rejected the use of the M&S for the close-in event. Consequently, the RS had to reprogram \$250M to conduct a physical test that the M&S was hoping to avoid.

Stakeholder [H] {RS, lm}:

- I think that 100%-91% compliance was achieved.
- The maturity and experience of the team that develops the ship's T&E program, which includes M&S in its mix, has a lot to do with any successful compliance with the VV&A instruction.

Stakeholder [I] {RS, um}:

- I think that 100%-91% compliance was achieved.
- One recently completed VV&A effort enabled the elimination of a \$70M physical T&E event required for a major ship acquisition. This success was achieved because the PM employed a "test-model-test" iterative effort over a number of years in the ship's RDT&E program to collectively understand the physics of physical event on the ship. Further, the ship's designs, tests, and models were planned to work in support of each other. The ship's subassembly construction techniques facilitated M&S and VV&A. Finally, M&S process control was achieved to at least CMMI level 3 standards. This facilitated a rapid VV&A process.

Stakeholder [K] {PM, lm}:

- I think that at least 90-81% compliance will be achieved.
- The PM is trying to achieve a high level of compliance (at least 90% compliance) and among other efforts attended VV&A TWG meetings to learn how to do so.

Stakeholder [L] {PM, mm}:

- I think that 100%-91% compliance was achieved.
- The PM worked very closely with the OTD to ensure that the PM's process was in accordance with COTF policy and met their requirements.

Stakeholder [M] {PM, lm}:

- I think that at least 90-81% compliance will be achieved.
- The COTF instruction is fairly general. The PM believes that his VV&A program will meet the instruction's intent. COTF was engaged early on in providing input to the process. However, the instruction was not written with the scale of the program's M&S in mind.

Stakeholder [N] {PM, mm}:

- I think that at least 90-81% compliance will be achieved.
- The VV&A case on which the PM is working is still under development. The PM thinks that he will be highly compliant.

Stakeholder [O] {PM, um}:

- I think that 100%-91% compliance was achieved.
- The PM believes that he achieved a high level of compliance for the VV&A efforts in which he participated.

Stakeholder [P] {VS, um}:

- I think that 100%-91% compliance was achieved.
- It appears that a high level of compliance is being achieved, but it can be done more consistently and efficiently.

OUESTION 3.

What do you see to be the <u>benefits</u> associated with compliance with this instruction? Comments Provided by Stakeholders for Question 3:

Stakeholder [A] {TA, lm}:

• The benefits of complying with the COTF instruction are augmented when PMs use the M&S Surface Warfare Guide supplemented by the COTF OTDs. The guide helps PMs (and everyone else) better understand what is required (especially any OT related clarifications / details). The combined use of the instruction and the guide enables more efficient management of the entire process over the years. Consequently, there are significant financial savings due to the management efficiencies. Also, a higher quality

product is delivered in a shorter period of time, which again provides a financial savings (that is obvious but hard to quantify).

Table A.3-1. Choices of Score Answers Offered to Stakeholders for Question 3.

(5)	(4)	(2)	(2)	(1)
(5)	(4)	(3)	(2)	(1)
many	several	one	a few	no
significant	significant	significant	minor	real
benefits	benefits	benefit	benefits	benefit

	Table A.3-2. Scores Provided by Stakeholders to Question # 3														
Stakeholder A B C D E G H I K L M N O P															
Score	Score 5 5 5 4 5 4 4 5 3 5 4 5 5 4												4		

Stakeholder [B] {TA, lm}:

- Benefits seen from compliance include:
 - -- A higher quality of M&S product is obtained.
 - -- A better assurance that M&S will meet the needs of the user.
 - -- OTDs are satisfied that OT requirements are being met.

Stakeholder [C] {TA, mm}:

• Re-use of the M&S is one of the many benefits. When the PMs comply with the effective VV&A process, COTF will eventually certify the use of the M&S. The accreditation process is built in. When the program complies with the instruction, any new participants who join later in the process can readily see the rationale for the use of the M&S.

Stakeholder [D] {TA, um}:

• Defining the intended use of the model is the most important benefit. Compliance with the instruction gives the proponent a mechanism to support the appropriate use of the M&S and bring the process to a recognized conclusion.

Stakeholder [E] {TA, um}:

- Compliance leads to obtaining more validated data that other proponents can use (i.e., re-use).
- The bottom-line is that complying with the instruction successfully obtains the accreditor's acceptance of the use of the M&S.

Stakeholder [G] {RS, mm}:

- Compliance with the instruction helps PMs avoid:
 - -- DODI 5000.2 [particularly sections E5.1 and E5.10].
 - -- Delays in reaching Defense Acquisition Milestone B.
 - -- The need to reprogram RDT&E funds to support physical testing (vs. M&S).

Stakeholder [H] {RS, lm}:

- Compliance helps promote standardization and commonality. When you standardize, you save costs (and cost reduction is one benefit).
- One particular Navy weapons program made heavy use of M&S for tens of years. What is in place today has saved a lot of money. The program has end-to-end testing and M&S capability, which provides flexibility in using different modes, and uses an iterative model update process. The program is able to work a combination of modeling and simulation, where the simulation generates environmental inputs into real hardware so that the weapon's mission can be run in a very realistic way.
- One of the significant program benefits of full compliance is that problems are defined early, so that they can be addressed in time and within budget.

Stakeholder [I] {RS, um}:

- Compliance with the COTF instruction supports compliance with several other DoD and DoN regulations for Defense Systems Acquisition that address T&E and M&S, including:
 - -- DODI 5000.2 [particularly sections E5.1 and E5.10].
 - -- SECNAVINST 5000.2C [particularly section 5.4.7.9].
 - -- SECNAVINST 5200.40.

Stakeholder [K] {PM, lm}:

• Compliance entails earlier involvement in the definition of high-level M&S requirements and their associated acceptance criteria. This obtains considerable time and cost savings in the long run.

Stakeholder [L] {PM, mm}:

• COTF required a high degree of rigor in their VV&A process (as called out in their instruction) and were supportive and helpful to the PM in achieving that rigor. As a consequence, they "forced" the PM to be sure that his data collection methodology, analysis processes, and reporting procedures were sufficient to meet the demands of the Accreditation Review Panel (ARP). Consequently, the PM is 100% certain that his VV&A would stand up to outside audit.

Stakeholder [M] {PM, lm}:

• By complying with the instruction, the PM interacted with COTF, the accreditation authority, and benefited from their experience and guidance.

Stakeholder [N] {PM, mm}:

• Compliance with the instruction promotes standardization and reuse, where it would otherwise only be done at a low percentage. This benefits more than the individual program and sets the groundwork for others to build and reuse.

Stakeholder [O] {PM, um}:

• There are many benefits to compliance, including that it allows re-use of M&S and it promotes proper documentation.

Stakeholder [P] {VS, um}:

• The benefits of compliance come under the categories of (1) Cost-reduction and (2) Standardization.

QUESTION 4.

What do you see to be the <u>costs</u> associated with compliance with this instruction?

Table A.4-1. Choices of Score Answers Offered to Stakeholders for Question 4.

(4)	(3)	(2)	(1)
several	one	a few	no
significant	significant	minor	real
costs	cost	costs	cost
	several significant	several one significant significant	several one a few significant significant minor

	Table A.4-2. Scores Provided by Stakeholders to Question # 4														
Stakeholder A B C D E G H I K L M N O P											P				
Score 4 4 1 2 2 2 2 1 2 3 1 4 4 1											1				

Comments Provided by Stakeholders for Question 4:

Stakeholder [A] {TA, lm}:

- I see several significant costs associated with compliance.
- When it comes to compliance, there is no "free lunch." In conducting VV&A, due diligence (in planning, organizing, executing, and documentation) costs money.

Stakeholder [B]:

- I see several significant costs associated with compliance.
- Costs are incurred in both the financial and schedule realms, and are particularly evident:
 - -- During development of the M&S.
 - -- When performing the V&V.
 - -- During collection and review of data.
 - -- At feedback to stakeholders.
 - -- With the group doing the M&S when it is not meeting the overall schedule.
- New models require paradigm shifts (incurring costs and schedule increases). Legacy models are more readily accepted and take less time to be accepted.

Stakeholder [C]:

- I see no real cost associated with compliance.
- PMs see significant costs from compliance in having to expend 'political capital' and having to pay more for "internal education processes."
- There are costs in preparing the VV&A documentation. Compliance requires a high level of interaction between COTF and the PM (entailing planning costs) that achieves early, up-front recognition of the entire life-cycle cost of the M&S. This is needed, as it should avoid the cost surprises often discovered down the OT&E road.
- Ultimately, there are no genuine added costs associated with compliance. It could be argued, further, that the total cost to use M&S for OT&E is probably less than that which would be needed to perform physical testing.

Stakeholder [D]:

- I see a few minor costs associated with compliance.
- Any costs to comply are minor because the PM should otherwise be doing (e.g., for his program's DT&E) what the COTF instruction requires for OT&E. Thus, the instruction provides a framework for doing VV&A correctly. Compliance with the COTF instruction supports a methodology that is consistent with all acceptable VV&A efforts.

Stakeholder [E]:

- I see a few minor costs associated with compliance.
- The PM would end up paying about the same costs, regardless of whether they are trying to comply with the COTF instruction, in any genuine effort to prove that their models are credible for the intended use.

• The question to be answered when deciding whether or not to use an M&S for OT&E is: "What money would be saved in OT&E if this M&S were to be used instead of a physical test?"

Stakeholder [G]:

- I see a few minor costs associated with compliance.
- Compliance with the instruction means more "up-front time" and manhours devoted to PM COTF interactions than would the typical PM (in all likelihood) devote to VV&A conducted without the obligation of the instruction. However, without the instruction, the PM would end up having to collect more 'real' data (thereby incurring more cost) to make the M&S credible.

Stakeholder [H]:

- I see a few minor costs associated with compliance.
- Compliance may bring about higher up-front costs, but down-stream costs (and consequently total costs) are lower.
- Mature (seasoned) acquisition programs meet routinely with COTF. Consequently, their program costs for VV&A are lower as these meetings are simply a part of their program. But for new programs, the VV&A meeting costs would likely be higher.

Stakeholder [I]:

- I see no real cost associated with compliance.
- The cost of compliance is not the issue. Rather, the focus should be on meeting the technical challenges.
- While some PMs may view VV&A as too formal, too cumbersome, too costly and time consuming to a program controlled by cost and schedule constraints, this view is shortsighted and not true from the total acquisition cost and schedule perspective.

Stakeholder [K]:

- I see a few minor costs associated with compliance.
- The stringent documentation and configuration management requirements demanded by the instruction will most likely increase costs for the developers.

Stakeholder [L]:

- I see significant cost associated with compliance.
- Doing VV&A right took time. From start to finish it took over thirteen months to move a very complex M&S through the hurdles. In this case, a mix of government and contractor personnel already under task was used to perform virtually all

phases of the VV&A. Hiring outside (new) support would have significantly increased the financial cost

• It appears that some DoN field activities are making VV&A unnecessarily complex in order to create their own cottage industry of VV&A experts. (This creates unnecessary costs.)

Stakeholder [M]:

- I see no real cost associated with compliance.
- The instruction is so general that any good engineering practice would result in compliance. (Thus, compliance entails no additional costs.)

Stakeholder [N]:

- I see several significant costs associated with compliance.
- There were significant costs for one program, but costs further down the line will be reduced because of the introduction of an enterprise solution for multiple programs. The enterprise VV&A plan will enable this to become a cost savings reality.

Stakeholder [O]:

- I see several significant costs associated with compliance.
- The costs associated with compliance depend on risk and the limitations of the M&S.

Stakeholder [P]:

- I see no real cost associated with compliance.
- Compliance with the instruction really provides a savings to the DoN.

QUESTION 5.

What do you see to be the risks associated with compliance with this instruction?

Table A.5-1. Choices of Score Answers Offered to Stakeholders for Question 5.

(5)	(4)	(3)	(2)	(1)
many	several	one	a few	no
significant	significant	significant	minor	real
risks	risks	risk	risks	risk
ĺ				

	Table A.5-2. Scores Provided by Stakeholders to Question # 5														
Stakeholder A B C D E G H I K L M N O P											P				
Score 3 1 2 1 2 2 2 1 3 1 1 2 2											1				

Comments Provided by Stakeholders for Question 5:

Stakeholder [A] {TA, lm}:

- I see one significant risk associated with compliance.
- One significant risk in complying with the instruction is that PMs sometimes see M&S accreditation as a reason to reduce future testing. With less testing, there is less new data to plug into future M&S. Consequently, the programmers fall into the trap of "fixing" the next M&S to correlate with the previous, limited (and possibly less relevant) test data set. The margin of error between the results of a test and the output of its M&S is likely to widen, meaning that the M&S has become of lower quality. This can lead to significantly higher downstream costs due to all the problems associated with poor quality.

Stakeholder [B]:

• I see no real risk associated with compliance.

Stakeholder [C]:

- I see a few minor risks associated with compliance.
- There are political risks, which are inherent in the business of VV&A. Compliance with the instruction makes some of the big risks go away, but at the same time introduces a few new, smaller ones.

Stakeholder [D]:

- I see no real risk associated with compliance.
- The greatest risk the PM could encounter by dutifully complying with the instruction would be to discover, through the M&S for OT&E process, that the system to be acquired does not deliver the required capability and consequently should not be fielded. But this is precisely what OT&E is intended to discover and thus an inherent risk (whether M&S or physical testing is used) for the PM who presents his system for OT&E.

Stakeholder [E]:

• I see no real risk associated with compliance.

Stakeholder [G]:

- I see a few minor risks associated with compliance.
- Early interaction with the Tester / Accreditor could require more work by the PM than he planned and could drive some of his M&S costs.
- Resource sponsors do not engage at the level of the instruction to determine compliance and non-compliance of VV&A requirements. Rather, they seek

early interaction with the PM and the Tester / Accreditor to determine the front lines of risk and cost. If the M&S issues do not get figured out by Milestone B, then the Tester / Accreditor can stop the process. The risk from non-compliant VV&A is that the use of M&S could be disapproved late in the program, which would cause significant cost increases and schedule delays.

Stakeholder [H]:

- I see a few minor risks associated with compliance.
- With mature programs, there are no major risks. But at the PM or 'trench' level, there can be concerns about the programmatic impacts of the 'outside' evaluation required by the instruction.

Stakeholder [I]:

- I see no real risk associated with compliance.
- As with the cost question, the risk of compliance is not the issue. Rather, the focus should be on the technical challenges.
- The PM often views M&S (and consequently its VV&A) as merely a tool to meet a requirement; rather, it is an integral process within acquisition that reduces program risk.

Stakeholder [K]:

- I see one significant risk associated with compliance.
- There is the risk of last minute changes to test requirements or objectives, which may cause delays in accreditation (and thus test schedule) because stepping back the process will require rework on many artifacts and add extra V&V activities.

Stakeholder [L]:

- I see no real risk associated with compliance.
- There is more risk in <u>not</u> complying with the COTF direction than there is in the act of compliance. If the PM doesn't comply, then his VV&A, and hence his M&S, will not be valid to use for OT. What could be more risky than developing M&S that has no use in OT?

Stakeholder [M]:

- I see no real risk associated with compliance.
- Meeting the intent of the instruction is concomitant with good engineering practice. (Thus, risk is appropriately managed.)

Stakeholder [N]:

- I see a few minor risks associated with compliance.
- VV&A planning should go hand in hand with engineering software development. No significant risk should arise with compliance. However, there are minor risks that come from the instruction's effect of driving PMs to comply to processes that produce relatively 'safe' (less pioneering) outcomes rather than encouraging these PMs to tackle difficult technical issues that, while they may not lead to as high a percentage of compliance, still produce greater M&S capability.

Stakeholder [O]:

- I see a few minor risks associated with compliance.
- If PMs comply, then the risks for their VV&A are very limited.

Stakeholder [P]:

- I see no real risk associated with compliance.
- There is no real risk associated with compliance because all OT&E programs should be in compliance.

QUESTION 6.

What do you see to be the benefits associated with non-compliance with this instruction?

Table A.6-1. Choices of Score Answers Offered to Stakeholders for Question 6.

(5)	(4)	(3)	(2)	(1)
many	several	one	a few	no
significant	significant	significant	minor	real
benefits	benefits	benefit	benefits	benefit

	Table A.6-2. Scores Provided by Stakeholders to Question # 6														
Stakeholder A B C D E G H I K L M N O P															
Score	Score 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1												1		

Comments Provided by Stakeholders for Question 6:

Stakeholder [A] {TA, lm}:

- I see one significant benefit associated with non-compliance.
- From the OT perspective, there may be (perversely) one significant benefit associated with non-compliance. In the event the PM has not complied, he has thus not justified his proposal to reduce the physical testing required for OT. This provides leverage for the OTD to require more testing to make up for the lack of support that

accredited M&S provides. So, while non-compliance may save money on M&S at the front end, the PM ends up paying more for testing at the back end. Moreover, physical testing uncovers problems later when they cost more to fix (if they can be fixed at that point), which risks meeting fewer requirements.

Stakeholder [B]:

• I see no real benefit associated with non-compliance.

Stakeholder [C]:

- I see no real benefit associated with non-compliance.
- Non-compliance produces no real benefit. Rather, the VV&A participants should have a formal understanding of the model's intended use. They should identify the 'use cases'. It is important to understand the implications of using one type of model over another. The behavior of the model should be consistent with our understanding of the physical phenomena. The Configuration Manager has to be clear on intended use.

Stakeholder [D]:

• I see no real benefit associated with non-compliance.

Stakeholder [E]:

• I see no real benefit associated with non-compliance.

Stakeholder [G]:

- I see no real benefit associated with non-compliance.
- There is no real benefit that would come from avoiding early interaction with COTF to help make the M&S credible.

Stakeholder [H]:

- I see no real benefit associated with non-compliance.
- In practice, there isn't any real benefit from non-compliance.

Stakeholder [I]:

- I see no real benefit associated with non-compliance.
- This question doesn't really make sense, because non-compliance with instruction brings no benefit whatsoever.
- Unfortunately, PMs at the start of their programs often don't know what they want to use M&S for. Full compliance is difficult when the need for M&S is recognized only later. Then, the results of the M&S come too late to benefit the overall system design. There are many other VV&A issues commonly associated with non-compliance:

- -- M&S activities aren't coordinated with acquisition strategy.
- -- T&E strategy doesn't provide validation data.
- -- Models aren't accredited prior to use.
- -- M&S isn't planned throughout acquisition lifecycle.
- -- M&S use and VV&A strategy aren't in TEMP.
- -- Models are seldom V&V'ed and if done, seldom prior to use.
- -- M&S and VV&A end-states are often not agreed upon at program start, resulting in lack of commitment to resource them.
- -- Proprietary models cannot be VV&A'ed without contract support.

Stakeholder [K]:

- I see no real benefit associated with non-compliance.
- Not complying with COTF instruction would cause much more pain than benefit (if any). However, PMs should find ways to tailor the instruction to fit within the constraints of their acquisition programs without having a negative effect on the integrity of the VV&A process.

Stakeholder [L]:

- I see no real benefit associated with non-compliance.
- There is no real benefit associated with non-compliance whatsoever.

Stakeholder [M]:

- I see a few minor benefits associated with non-compliance.
- A few minor benefits may be associated with non-compliance. The PM may use a different (nevertheless valid) methodology. And sometimes it may be more workable to complete M&S accreditation after the model's use.

Stakeholder [N]:

• I see no real benefit associated with non-compliance.

Stakeholder [O]:

- I see no real benefit associated with non-compliance.
- Not complying with the instruction means that proponents will not be conducting a genuine VV&A process.

Stakeholder [P]:

• I see no real benefit associated with non-compliance.

QUESTION 7.

What do you see to be the costs associated with non-compliance with this instruction?

Table A.7-1. Choices of Score Answers Offered to Stakeholders for Question 7.

(5)	(4)	(3)	(2)	(1)
many	several	one	a few	no
significant	significant	significant	minor	real
costs	costs	cost	costs	cost

	Table A.7-2. Scores Provided by Stakeholders to Question # 7													
Stakeholder A B C D E G H I K L M N O P														
Score	Score 5 5 5 4 4 3 4 4 5 5 3 1 4												4	

Comments Provided by Stakeholders for Question 7:

Stakeholder [A] {TA, lm}:

- I see many significant costs associated with non-compliance.
- The proponent cannot perform adequately the needed design studies, trade studies, pre-test planning, pre-test predictions, and post-test analysis when the M&S is of poor quality, as would be indicated by its failure to be accredited. One cannot trust the results! Consequently, it is harder to analyze and solve problems early. This failure would be avoided if sufficient funding were applied to M&S development and its supporting VV&A. While the costs associated with non-compliance are sometimes hard to quantify, the effects are nonetheless apparent.

Stakeholder [B]:

- I see many significant costs associated with non-compliance.
- M&S that does not meet the needs of the Tester / Accreditor does not produce useful M&S, i.e., it does not provide any benefit. Non-useful M&S would bring the program to a halt.

Stakeholder [C]:

- I see many significant costs associated with non-compliance.
- The many significant costs of non-compliance relate to the ultimate costs of 'doing it wrong'.

Stakeholder [D]:

- I see several significant costs associated with non-compliance.
- The costs associated with non-compliance depend on the importance of the model presented to the Tester / Accreditor. It seems to be anomalous for the proponent to develop a model to satisfy an OT requirement but not to comply with the VV&A process needed to convince the Tester / Accreditor.

Stakeholder [E]:

- I see several significant costs associated with non-compliance.
- The costs would be very significant as they would be equal to the entire cost to develop and document the M&S, since the M&S would be rejected in its entirety for not proving to be fit for use under OT&E.

Stakeholder [G]:

- I see one significant cost associated with non-compliance.
- In the case of one ship acquisition program, it cost \$250M (which had to be taken from other program funds) to perform the physical operational test that the M&S sought to accomplish in a virtual environment. Perhaps earlier PM interaction with the Tester / Accreditor and the collection of some additional physical (real) data would have led to a credible M&S solution.

Stakeholder [H]:

- I see several significant costs associated with non-compliance.
- COTF holds the Program Managers to this instruction. Non-compliance could cause significant change in the acquisition program's schedule (and thereby increase program costs). Thus the program's assets would be tied up and would need to be rescheduled

Stakeholder [I]:

- I see several significant costs associated with non-compliance.
- Several significant costs result from the various missed opportunities that non-compliance puts off, including:
 - -- Missed opportunities to consider early, cost-effective tradeoffs between M&S, T&E, and construction techniques.
 - Missed opportunities to develop complementary, cost-effective strategies to conduct T&E and M&S to achieve the objectives of T&E. M&S (and its VV&A) cannot be merely thought of as cheap way out of testing.

Stakeholder [K]:

- I see several significant costs associated with non-compliance.
- The Tester / Accreditor could fail parts of the PM's system if he does not comply with their requirements for VV&A because they would not have the necessary confidence in the PM's M&S.

Stakeholder [L]:

• I see many significant costs associated with non-compliance.

- There are lots of process costs associated with non-compliance, including the loss of engineering rigor, accountability, and repeatability. With non-compliance, one sees different programs using different processes.
- The financial costs of non-compliance are evident when additional funding is required to build up the PM's knowledge base to the level that has been already attained within COTF. Through compliance, the PM can leverage the knowledge of the Tester / Accreditor with little additional cost to achieve a successful M&S.

Stakeholder [M]:

- I see many significant costs associated with non-compliance.
- The PM relies on the Tester / Accreditor to accredit the model. The funding invested in the M&S is wasted without accreditation (accomplished through the VV&A process).

Stakeholder [N]:

- I see one significant cost associated with non-compliance.
- Not following the VV&A instruction creates a significant probability of incurring added costs, especially when trying to validate and verify the models of federations. On what basis will PMs be confident that the ship systems they are delivering will perform the way they are predicting? Physical testing will have to be added to prove the VV&A case. This is necessary because no one can buy or accept a product of which they are unsure, especially when the stakes are high. The costs are ultimately borne by the warfighter.

Stakeholder [O]:

- I see no real cost associated with non-compliance.
- There is no real cost associated with non-compliance if VV&A is not done. However, the cost to go back later and conduct VV&A will be much more expensive.

Stakeholder [P]:

- I see several significant costs associated with non-compliance.
- Non-compliance with the instruction would continue to cost the U.S. Navy more money.

QUESTION 8.

What do you see to be the <u>risks</u> associated with non-compliance with this instruction? Comments Provided by Stakeholders for Question 8:

Table A.8-1. Choices of Score Answers Offered to Stakeholders for Question 8.

(5)	(4)	(3)	(2)	(1)
many	several	one	a few	no
significant	significant	significant	minor	real
risks	risks	risk	risks	risk

	Table A.8-2. Scores Provided by Stakeholders to Question # 8													
Stakeholder	Stakeholder A B C D E G H I K L M N O P													
Score	5	4	5	4	4	3	4	4	4	5	5	5	5	4

Stakeholder [A] {TA, lm}:

- I see many significant risks associated with non-compliance.
- The proponent cannot perform adequately the needed design studies, trade studies, pre-test planning, pre-test predictions, and post-test analysis when the M&S is of poor quality, as would be indicated by its failure to be accredited. One cannot trust the results! Consequently, it is harder to analyze and solve problems early. This failure would be avoided if sufficient funding were applied to M&S development and its supporting VV&A. While the risks associated with non-compliance are sometimes hard to quantify, the effects are nonetheless apparent.

Stakeholder [B]:

- I see several significant risks associated with non-compliance.
- The risks are that the requirements of the M&S will not be met and therefore the OT&E test requirements would not be fully satisfied.

Stakeholder [C]:

- I see many significant risks associated with non-compliance.
- Models should be a level of fidelity higher (i.e., more detailed than) what you need. This would lower the risk that a detail important to the ship system's predicted operational performance would be somehow missed.

Stakeholder [D]:

- I see several significant risks associated with non-compliance.
- There are very significant risks associated with non-compliance. The USN still has to accomplish an adequate OT&E.

Stakeholder [E]:

• I see several significant risks associated with non-compliance.

• There are significant risks with non-compliance because OT&E requirements have to be satisfied.

Stakeholder [G]:

- I see one significant risk associated with non-compliance.
- One significant risk associated with non-compliance was recently made evident where a ship acquisition program was held up at MS B while resolving the issue of whether the use of M&S would satisfy one of the OT requirements.

Stakeholder [H]:

- I see several significant risks associated with non-compliance.
- Several significant risks are associated with non-compliant VV&A, including the need to "re-synchronize" or "re-coordinate" the acquisition program's "tracks" (i.e., the kind of activities / events identified in the TEMP). As this would translate to cost increases, the PM would have to go back to the Resource Sponsor for help. But the Resource Sponsor's solution is usually to advise the PM to "take it out of hide" and reprogram existing funds to support the changes.

Stakeholder [I]:

- I see several significant risks associated with non-compliance.
- Several significant risks result from the various missed opportunities that non-compliances put off, including:
 - -- Missed opportunities to plan the M&S (and its VV&A) to be a continual process throughout the ship's acquisition lifecycle, which would achieve complete success for use of the M&S.
 - -- Missed opportunities to make strategic, up-front investments in the M&S (and its VV&A) that would achieve complete success for the acquisition program.
 - -- Missed opportunities to make appropriate replications of the real world in the M&S.
- The devil is in the details, which tend to be overlooked when PMs don't fully comply with the prescribed process.

Stakeholder [K]:

- I see several significant risks associated with non-compliance.
- If the PM does not comply with the VV&A requirements, the Tester / Accreditor could disapprove critical performance aspects of the PM's system since they would not have confidence in the predictive quality of the M&S. Poor quality M&S entails erroneous predictions of system performance, which could lead to poor decisions that adversely impact the system's operators.

Stakeholder [L]:

- I see many significant risks associated with non-compliance.
- Getting "false-positives" are the risks associated with non-compliance. It can be presumed that the PMs are moving forward in good faith to conduct VV&A on their M&S. However, when they do not use the COTF prescribed process, they end up having to develop their own. This will result in unevenness of results across the PMs. Some PMs will be more stringent than COTF, but most will likely be less stringent. Those who are less stringent run the risk of getting false-positive results, that is, of qualifying an M&S that is really deficient. The effects of that false positive will be rolled-up into the system to which the M&S is applied. The resulting disconnect between expected performance and actual performance means "bad news" for the fleet.

Stakeholder [M]:

- I see many significant risks associated with non-compliance.
- There is little difference between the many risks and the many costs associate with non-compliance. They really go hand-in-hand, as the risks imply costs and the costs reflect risks. Any distinctions between the two relate more to the observer's vantage point.

Stakeholder [N]:

- I see many significant risks associated with non-compliance.
- Not following the VV&A instruction creates a significant probability of incurring added risks, especially when trying to validate and verify the models of federations. On what basis will PMs be confident that the ship systems they are delivering will perform the way they are predicting? Physical testing will have to be added to prove the VV&A case. This is necessary because no one can buy or accept a product of which they are unsure, especially when the stakes are high. The risks are ultimately borne by the warfighter.

Stakeholder [O]:

- I see many significant risks associated with non-compliance.
- Non-compliance with the instruction entails that there will be no confidence in the M&S proposed for use.

Stakeholder [P]:

- I see several significant risks associated with non-compliance.
- There are several significant risks associated with non-compliance; the foremost among them is the lack of credibility for those models developed without regard to compliance.

OUESTION 9.

To what extent did the change from the superceded COMOPTEVFORINST 5000.1 (of 5 September 1995) to the new COMOPTEVFORINST 5000.1A (of 9 September 2004) improve or degrade the VV&A of M&S used for OT&E?

Table A.9-1. Choices of Score Answers Offered to Stakeholders for Question 9.

(5)	(4)	(3)	(2)	(1)
significant	minor	no real	minor	significant
improvements	improvements	improvement	degradations	degradations

	Table A.9-2. Scores Provided by Stakeholders to Question # 9													
Stakeholder	Stakeholder A B C D E G H I K L M N O P													
Score	3	3	5	5	5	3	5	3	3	4	4	3	4	4

Comments Provided by Stakeholders for Question 9:

Stakeholder [A] {TA, lm}:

- I believe no real improvement to VV&A occurred.
- The signed version of the 5000.1A instruction (which excludes much of the detailed VV&A guidance that is provided by the surface warfare VV&A guide) does an adequate job of specifying the "who" "what" "when" "where" and "why" of VV&A but tends to be general in nature. It is particularly lacking in the "how to" guidance that the PMs seem to need. A more thorough VV&A instruction that provides greater detail is needed – one which could be tailored to match the specific needs of each program – especially in today's environment of frequent personnel turnover, both in government and industry. An enhanced instruction would promote a faster learning curve for the PM. When exceptions to the normal VV&A process need to be made (e.g., combining the SMB and the SCP), stakeholders can nevertheless follow the intent of the VV&A guidance, since it is well understood and the programs can still perform all the tasks that lead to high quality and less rework. The latest draft of NMSO's VV&A handbook provides guidance on this and more. The OTDs do not have the time to study and become experts in the technical details of M&S, so NMSO's VV&A handbook is useful for those who need to understand more about M&S. On the other hand, the surface warfare VV&A guide is detailed, but only in the bottom-line management needed to conduct the VV&A.

Stakeholder [B]:

- I believe no real improvement to VV&A occurred.
- The old instruction had much more detail, with appendices and guides. The new instruction is not complete. It tends to be too broad. Though it is well written,

it does not tell the PM what products COTF expects to get. Thus, the new instruction does not provide practical guidance so much as a very good over-arching philosophy. To make up for the detail that the new instruction lacks, the OTDs developed a Surface Ship VV&A Guide that provides some of the specific "how to" information that had been explicit in the old instruction. (Thus, some of the historical, working experience of U.S. Navy surface ship OT&E M&S VV&A is preserved.) The Surface Ship VV&A Guide is an interim solution. A revision to the new instruction is forthcoming (which may be providing the needed details and specific guidance).

Stakeholder [C]:

- I believe significant improvements to VV&A occurred.
- Significant improvements to VV&A guidance are seen in the new instruction. This includes the insight that the participants (within the established accreditation process) should move from a focus on the fidelity of the model to the appropriateness of the model for its intended use. The level of resolution to be achieved for the model depends on the questions being asked.

Stakeholder [D]:

- I believe significant improvements to VV&A occurred.
- The COMOPTEVFORINST 5000.1 (of 5 September 1995) did not place great emphasis in using M&S for OT&E. But people's desire to participate (i.e., to use M&S for OT&E) changed from 1995 to 2004, whereby COMOPTEVFOR INST 5000.1A (of 9 September 2004) was issued. The keen interest in using (where practicable) M&S for OT&E was expressed by the CNO, and supported by COTF.
- The change from the superseded instruction to the new instruction unquestionably improved the VV&A of M&S used for OT&E. It provides a far better road map than before.

Stakeholder [E]:

- I believe significant improvements to VV&A occurred.
- Significant improvements to VV&A guidance are seen in the new instruction. With the old instruction, the PMs did not know what the requirements were.
- The earlier the OTD is involved, the better the compliance. The new instruction better promotes this.

Stakeholder [G]:

- I believe no real improvement to VV&A occurred.
- No real improvement to VV&A occurred in moving to the new instruction. It is not clear that the change to the new instruction would have improved the dynamic observed for one particular surface ship VV&A effort, where M&S was

developed to address a missile air defense requirement, such that live-fire testing could be avoided for events within a certain range of the self-defense test ship. Whether invoking the old or new instruction, the key issue would be the PM's early interaction with COTF so that the credibility of the model could be established in time to avoid reprogramming funds and possible delays in the delivery of the system.

Stakeholder [H]:

- I believe significant improvements to VV&A occurred.
- The changes incorporated in the new instruction are "golden," as they allow the PM more flexibility while still expecting him to interact with COTF early in the process for delivering VV&A products.

Stakeholder [I]:

- I believe no real improvement to VV&A occurred.
- The new instruction kind of "hamstrings" the PM. On the one hand, it more clearly articulates COTF VV&A policy; but on the other hand, it does not provide the specific expertise (guidance) the PM needs to be able to implement the VV&A. While PMs can obtain the necessary practical guidance from other authorities (e.g., NMSO), it is important that COTF (as the customer) be satisfied with the process and products it receives. [Thus, the customer's practical expectations should be better expressed in a revision to the new instruction.]
- Regardless of making VV&A instruction changes, real improvement to VV&A would be achieved if PMs were to place more emphasis on addressing the technical challenges of M&S, which include:
 - -- Reducing model setup time. (This can be accomplished by CAD conversion for ship models.)
 - -- Running high fidelity models in real-time.
 - -- End-to-end Family of Systems (FOS) testing. (An example would be the "Testing in a Joint Environment Initiative.")
 - -- Enterprise M&S efforts.
 - -- "No degrade" regression testing.
 - -- Emphasizing a "physics based" approach to VV&A. (Specific areas are: surrogate vice threat testing; measuring and modeling independent variables; contractor (tactical) software testing; and end-to-end testing.)
 - -- Recognizing where physics does not provide the basis for the VV&A. (Examples are: "Netcentric Warfare Knowledge Sharing" and "Social Network Performance and Measurement.")

Stakeholder [K]:

• I believe no real improvement to VV&A occurred.

• No real improvement to VV&A seems to have occurred in the move to the new instruction. It is difficult to detect any change in VV&A process outcomes without performing a detailed assessment, which requires time.

Stakeholder [L]:

- I believe minor improvements to VV&A occurred.
- Minor improvements to VV&A occurred in the move to the new instruction. For one, the new instruction provides a sense of structure, format, and process. Combined with the ready advice and assistance of the OTDs at COTF, the new instruction guides the PM through the steps of the VV&A process with only minor difficulties.

Stakeholder [M]:

- I believe minor improvements to VV&A occurred.
- The new instruction better articulates accepted VV&A standards and provides more specific guidance than the general philosophy of the old instruction.

Stakeholder [N]:

- I believe no real improvement to VV&A occurred.
- No real improvement to VV&A occurred in the move to the new instruction (but it would be difficult to see any change as the new instruction has not been in effect that long.).

Stakeholder [O]:

- I believe minor improvements to VV&A occurred.
- The new instruction is more user-friendly and shorter.

Stakeholder [P]:

- I believe minor improvements to VV&A occurred.
- Some minor improvements seem to have resulted from the move to the new instruction (but it is difficult to specifically identify them).

QUESTION 10.

What improvements would you recommend for COMOPTEVFOR's Accreditation process (beyond that prescribed by the new COMOPTEVFORINST 5000.1A)? Comments Provided by Stakeholders for Question 10:

Table A.10-1. Choices of Score Answers Offered to Stakeholders for Question 10.

(5)	(4)	(3)	(2)	(1)
many	several	one	a few	no
significant	significant	significant	minor	real
improvements	improvements	improvement	improvements	improvement

Table A.10-2. Scores Provided by Stakeholders to Question # 10														
Stakeholder	A	В	C	D	E	G	Н	I	K	L	M	N	0	P
Score	4	5	1	2	4	3	1	5	3	4	2	1	4	1

Stakeholder [A] {TA, lm}:

- I recommend several significant improvements for COMOPTEVFOR's Accreditation process.
- There are several significant improvements that can be made to COMOPTEVFOR's Accreditation process. Among these are:
 - -- Incorporate the "how to" guidance of the Surface Warfare VV&A Guide in to the COTF VV&A instruction.
 - -- Make the language more understandable to the average (and sometimes novice) user.
 - -- Make sure the process diagram and the mock schedule from the Surface Warfare VV&A Guide are included in the COTF VV&A instruction because these two diagrams provide a grand summary of the entire process. Instruction users could readily refer to these two pages and quickly formulate plans regarding requirements tasking, organization, planning and reporting documents, assessment and accreditation requirements, as well as the timing (schedule) required to perform all these tasks.
 - -- Incorporate the format and content examples that are currently provided at the end of the Surface Warfare VV&A Guide.
- Since OT is the final step before full production, it would be most efficient to offer the PM a VV&A instruction that contains both policy and detailed "how to" guidance a single, usable resource. The PM would there find efficient methods to organize, estimate costs, determine schedules, and finish a quality M&S on time and within budget.

Stakeholder [B]:

• I recommend many significant improvements for COMOPTEVFOR's Accreditation process.

- There are several significant improvements that can be made to COMOPTEVFOR's Accreditation process. Among these are:
 - -- An appendix should be added to the instruction that would provide detailed examples of how to conduct VV&A. The appendix should provide the new PM a step-by-step model of how to go through the VV&A process. Such a guide would enable PMs to better comply.
 - -- Incorporate the VV&A tools provided by the Surface Warfare VV&A Guide, as this would increase the effectiveness of PMs.
 - -- Review the forthcoming new SECNAV VV&A instruction and derive / incorporate the practical guidance that would apply to the VV&A of M&S used for OT&E into the COTF VV&A instruction.
 - -- Place greater emphasis on Tester / Accreditor participation on the SCP, as this would foster the early interactions needed to achieve compliance.
 - -- Review when and where (e.g., milestone decisions and review boards) VV&A is required and approved. Avoid imposing overly burdensome requirements.
 - -- Adequately plan for and fund the personnel needed to review the documentation produced by the SCP and other points in the VV&A process.
 - -- Provide a real "hammer" for the VV&A to be done.
 - -- Increase "ground-level" involvement in M&S and its VV&A.
 - -- Make the commitment to establish a quality approach to the VV&A effort. Program the needed funding and hire / employ qualified, smart, and disciplined personnel to accomplish the job.

Stakeholder [C]:

- I recommend no real improvement for COMOPTEVFOR's Accreditation process.
- There are no real improvements that can be made to COTF's Accreditation process. The key issue for improving the accreditation process regards the implementation of VV&A and not necessarily what the VV&A requires by way of procedure. Instead of focusing on the process for producing documentation, the participants should focus on the technical content conveyed in the documentation. In other words, the instruction should not emphasize how to do conduct the VV&A process or require close adherence to a checklist. Rather, the focus should be on the appropriateness of the model to answer the technical question related to its intended use. In sum, the most prominent "content" issues for consideration are:
 - -- VV&A participants should move from a focus on the fidelity of the model to the appropriateness of the model for its intended use.
 - -- Models should be developed at one level of fidelity more detailed than what the proponent would otherwise need.
 - -- VV&A participants should improve their formal understanding of the model's intended use.

Stakeholder [D]:

- I recommend a few minor improvements for COMOPTEVFOR's Accreditation process.
- There are a few minor improvements that can be made for COMOPTEVFOR's Accreditation process. Upon initial review, there is nothing to reconsider regarding the new instruction. In moving from the old, it succeeded in capturing a new, needed perspective. Now, it should be noted that the new instruction is a philosophically related instruction. The forthcoming SECNAV VV&A Handbook is expected to provide more guidance on how to conduct VV&A.

Stakeholder [E]:

- I recommend a few minor improvements for COMOPTEVFOR's Accreditation process.
- Among the possible improvements to be made is finding a way to make models more available for reuse both within the USN and among all the Military Services. Testing in the Joint Force Environment relies on a having an adequately modeled virtual environment. More funding is needed to fully support this initiative, along with a technical commitment at and above any particular Service's ability. Then the question can be asked, "What does a PM expect to be able to do when he wants to reuse the M&S developed by another, only to find that this PM is not following the Service's VV&A process?"

Stakeholder [G]:

- I recommend one significant improvement for COMOPTEVFOR's Accreditation process.
- Perhaps another revision of the instruction could be crafted to help the PM understand more clearly that unplanned funding requirements could be avoided if earlier interactions with the Tester / Accreditor are sought under the VV&A process.

Stakeholder [H]:

- I recommend no real improvement for COMOPTEVFOR's Accreditation process.
- There is not enough information to see whether any real improvement could be made by another revision.

Stakeholder [I]:

• I recommend many significant improvements for COMOPTEVFOR's Accreditation process.

- There are a number of important "lessons learned" from recent VV&A experience that can be emphasized or incorporated as guidance (etc.) in an improved COTF accreditation process, as follows:
 - -- M&S is not just a "tool" but a process. The products are an outcome of the process. (That M&S is commonly viewed as a tool (only) for acquisition programs to satisfy T&E requirements explains why M&S reuse is less than 10%.) The goal of M&S is to facilitate good acquisition. The objective of VV&A is to produce useful M&S.
 - -- M&S and VV&A activities have to be integral part of program and test process from inception. The intended purpose of the M&S must be clear
 - -- M&S must have at least a CMMI level 3 process maturity to avoid VV&A problems.
 - -- Tradeoffs between M&S, T&E, and construction techniques should be considered early on.
 - -- M&S and VV&A must be a continual process throughout an acquisition lifecycle to be successful.
 - -- M&S and VV&A cannot be thought of as cheap way out of testing.
 - -- M&S requires up front investment to achieve success.
- The bottom line is that the M&S proponent should do what is technically right. Properly performed VV&A will show this to all stakeholders.

Stakeholder [K]:

- I recommend one significant improvement for COMOPTEVFOR's Accreditation process.
- The practical application of any process is a difficult thing to address, no less improve. That being said, it seems that the new instruction can provide more guidance to the PM on the practical application of the VV&A process.

Stakeholder [L]:

- I recommend several significant improvements for COMOPTEVFOR's Accreditation process.
- Of the several significant improvements that can be made to COMOPTEVFOR's Accreditation process, one that would be innovative to the PM is the deployment of an on-line process. Were such a capability implemented via a distributed knowledge base, it would allow for VV&A participants to work the process without the cost of traveling to remote sites for meetings.
- Another improvement would be to implement "check sheets." The current VV&A reporting requirements are way too complex. It seems that some activities see their participation in VV&A as a way to expend labor-hours and deliberately make the process complex as a means to keep them in business. Sometimes it appears that solving

the technical challenges of M&S is easier than managing the VV&A business process, with its myriad of meetings and reports. Some kind of reform is needed to simplify these complexities.

• The role and function of NMSO with respect to supporting the PM's efforts to comply with the instruction could be clarified in a revision to the COTF instruction.

Stakeholder [M]:

- I recommend a few minor improvements for COMOPTEVFOR's Accreditation process.
- Discussion related to model reuse should be incorporated in a future update of COMOPTEVFOR's VV&A instruction. This would be helpful in conveying the Tester / Accreditor's standards and expectations for reuse.

Stakeholder [N]:

- I recommend no real improvement for COMOPTEVFOR's Accreditation process.
- No call for real improvement to COMOPTEVFOR's Accreditation process comes to mind.

Stakeholder [O]:

- I recommend several significant improvements for COMOPTEVFOR's Accreditation process.
- There are several improvements that can be made to the COTF VV&A instruction, including the following items:
 - -- Reference the new Navy Standard, SND32.
 - -- Add process diagrams.
 - -- Provide more detail regarding M&S requirements and VV&A acceptability criteria.
 - -- Describe the expected relationship between the PMs and COTF (the Tester / Accreditor).

Stakeholder [P]:

- I recommend no real improvement for COMOPTEVFOR's Accreditation process.
- COMOPTEVFOR's Accreditation process does not have need of improvement. The new instruction should be supported as is. Rather than look for any improvement in the COTF instruction, the U.S. Navy should focus its efforts on standardizing the process described by SECNAVINST 5200.40A. [Supporting this instruction would actually resolve the majority of compliance issues experienced with the COTF VV&A instruction.] Attention should also be made to the update and

implementation of NMSO's VV&A Handbook. The resulting standardized process for VV&A is where proponents will see real cost benefits.

OVERVIEW OF STAKEHOLDERS'S SCORES.

Table A.10-3, below, provides an overview of the scores provided by the stakeholders interviewed for questions #1 through #10.

	Table A.10-3. Overview of Stakeholders' Scores													
	1	Question:	# 1	# 2	# 3	# 4	# 5	# 6	# 7	# 8	# 9	# 10		
ID	Stakeholder Group	Sr.	Score											
A	Tester / Accreditor	Lower	5	5	5	4	3	3	5	5	3	4		
В	Tester / Accreditor	Lower	5	5	5	4	1	1	5	4	3	5		
C	Tester / Accreditor	Middle	5	4	5	1	2	1	5	5	5	1		
D	Tester / Accreditor	Upper	5	1	4	2	1	1	4	4	5	2		
E	Tester / Accreditor	Upper	5	1	5	2	2	1	4	4	5	4		
G	Resource Sponsor	Middle	1	1	4	2	2	1	3	3	3	3		
Н	Resource Sponsor	Lower	2	5	4	2	2	1	4	4	5	1		
I	Resource Sponsor	Upper	2	5	5	1	1	1	4	4	3	5		
K	Program Manager	Lower	4	4	3	2	3	1	4	4	3	3		
L	Program Manager	Middle	4	5	5	3	1	1	5	5	4	4		
M	Program Manager	Lower	4	4	4	1	1	2	5	5	4	2		
N	Program Manager	Middle	2	4	5	4	2	1	3	5	3	1		
О	Program Manager	Upper	5	5	5	4	2	1	1	5	4	4		
P	VV&A Standards	Upper	4	5	4	1	1	1	4	4	4	1		

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